

# BMC TrueSight Pulse (SaaS Monitoring)

Keep web-scale applications up and running with the only real-time SaaS-based solution for monitoring and alerting

## PRODUCT DESCRIPTION

TrueSight Pulse is a SaaS solution for real-time monitoring and alerting that watches streaming metrics from web-scale applications and underlying cloud and on-premises infrastructure to deliver extreme agility and scalability.

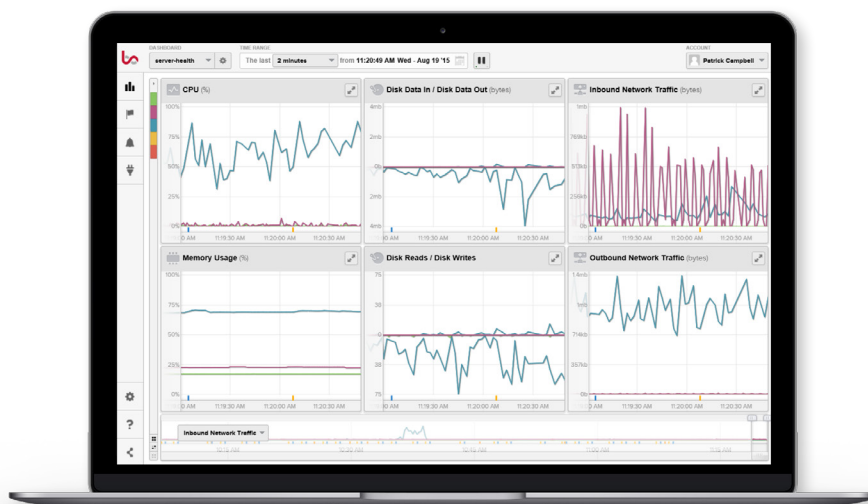
## BUSINESS CHALLENGE

Modern application infrastructures are complex and distributed. It is imperative that users have a simple, reliable, seamless experience from today's modern apps, a growing number of which are hosted in the cloud. Seconds of downtime or latency can lead to a loss in revenue, brand identity, and morale. **It is essential that IT resolve issues rapidly, ensure continuous availability, and proactively plan for growth.**

## BMC SOLUTION

TrueSight Pulse provides second-by-second monitoring that quickly centralizes events, alerts and notifications from today's modern platforms. This includes comprehensive coverage for Amazon Web Service – giving IT the right visibility into cloud-based deployments to help them develop, troubleshoot, and deliver solutions quickly.

For modern IT Ops and DevOps teams who need to respond fast to fluid IT demands, TrueSight Pulse provides an immediate view of data that helps IT detect and diagnose problems fast.



## KEY FEATURES

BMC TrueSight Pulse provides real-time actionable information for your applications and infrastructure.

- **Collects and streams custom metrics continuously** to reveal important application and infrastructure metrics
- **Provides up-to-the-second updates** so operations teams can immediately visualize application and infrastructure performance metrics and assess changes
- **Enables application monitoring** without requiring any modifications to application code or introducing any latency

## KEY BENEFITS

- **Get fine-grain visibility** with real-time monitoring driven by second-by-second data collection and streaming of metrics
- **Create alerts and fire actions** like an email for quick triage
- **Empower IT** to monitor apps of all kinds, dynamically managing what they monitor for in rapidly changing or noncritical platforms
- **Install and start monitoring in less than a minute** with a single command and out-of-the-box support for Chef® and Puppet®—or roll out via open API
- **Get instant flexible assurance** and delete the dichotomy between CAPEX and OPEX

- ◀ **Gain a second-by-second view of infrastructure.** Each panel shows a time series graph of metric data based on the meter agent, plugin, and integration metrics available.

## PRODUCT DETAILS

**Infrastructure Monitoring for SaaS:** Easily aggregate data across the DevOps stack with SaaS infrastructure monitoring and start seeing value in minutes. Ingest data from configuration management artifacts, the service desk, performance data, events, network, etc. Receive alerts on key performance metrics in an instant—even on your mobile device.

**Communication is Key:** With real-time telemetry and phone home capabilities, BMC can make sure IT has the latest software advantages. Make troubleshooting quick and easy and assist in making your IT environment robust.


**Monitor the Cloud:** TrueSight Pulse has the deepest solution in the industry for monitoring Amazon AWS environments. This low-touch, high resolution cloud monitoring for AWS is the clear choice. Start collecting, analyzing, graphing, and alerting on all AWS metrics in minutes. TrueSight Pulse discovers all of the AWS services and resources and starts collecting the data, and presents that data in real-time displays. It also implements predefined alarm settings for key metric values.

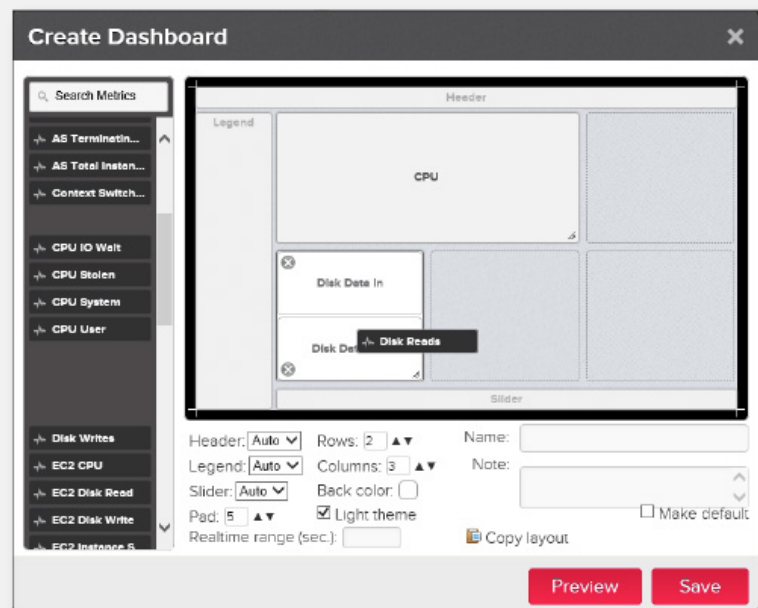
**Real-time Performance Monitoring:** See real-time graphs of your resources down to the one-second interval. This is absolutely necessary for today's web-scale-IT implementations where data streaming service providers must have second-by-second visibility into their performance metrics. Easily monitor expanding, bursting, quickly changing applications in an agile, scalable fashion.

**Flexible Buying Options:** Not sure that TrueSight Pulse is right for the way you do IT? Try out the full product for 14 days. When the trial ends, you can choose to purchase licenses or continue using the freemium version limited to 5 hosts and 8 metrics. Either way, you get instant value without the risk.

## FOR MORE INFORMATION

To learn more about BMC TrueSight Pulse, please visit [bmc.com/truesight](https://bmc.com/truesight)

 Quickly create custom dashboards in the drag-and-drop Dashboard Designer. Easily embed or share live dashboards with anyone—without providing full access to the site.



**BMC is a global leader in software solutions that help IT transform traditional businesses into digital enterprises for the ultimate competitive advantage.** Our Digital Enterprise Management set of IT solutions is designed to make digital business fast, seamless, and optimized. From mainframe to mobile to cloud and beyond, we pair high-speed digital innovation with robust IT industrialization—allowing our customers to provide intuitive user experiences with optimized performance, cost, compliance, and productivity. BMC solutions serve more than 15,000 customers worldwide including 82 percent of the Fortune 500®.

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