

## VENTIV CLAIMANT ACCESS

## Empower your claimants to access their claim information in real time on any device.

With Ventiv Claimant Access, your claimants can easily view the details of their claims on any device. You can control what information is presented with user friendly configuration.



- » View claim, examiner and payment information in real time
- » Drill down into specific claims to see more details
- » Send messages and media directly to a claim file
- » Contact an examiner by phone or email directly if needed







- » Brand pages with your company logo and messaging
- » Configure the header and footer with legal language
- » Choose which claims are authorized to be viewed
- » Select what types of payments display for claimants

## Spend less time on administrative tasks and focus more on claim settlement.

Enhance your service and outcomes with powerful technology.

- » Allow claimants to access information online with mobile devices.
- » Provide flexibility to use a smartphone, tablet or desktop.
- » Update information automatically in real time.
- » Reduce the need for multiple phone calls to request updates.
- » Spend less time on administrative tasks and focus more on claim settlement.

Easily configure access for your claimants directly in Ventiv Claims Enterprise.

- » Authorize your claimants to complete a simple registration process to view their claim information.
- » Send automated notifications to claimants for administrative tasks, like granting access or resetting passwords.
- Choose what information is displayed and which payment types are available.
- » Modify and brand pages based on your preferences.