

► **ABSENCE MANAGEMENT**

Design absence programs based on your requirements and achieve a holistic view of your employees and their needs.

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Ventiv's modular enterprise system delivers on a long-standing goal for the County of Los Angeles of combining multiple independent data streams into one comprehensive system which allows us to view and react to risks globally.

Steven Robles | Assistant CEO and County Risk Manager, County of Los Angeles

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Manage absences with a central system and workflow automation

Capture and monitor absence information in a user friendly system:

- » Check eligibility
- » Determine absence type (continuous, intermittent, reduced schedule)
- » Track certification
- » Track hours lost
- » Manage restrictions and accommodations
- » Track all time off
- » Generate journals and diaries
- » Send notifications to provide status updates
- » View information quickly and easily with dashboards

With intuitive workflow automation and business rules, diaries and emails can automatically be triggered based on ending absence segments. Administration can contact absent workers promptly, and workers know how much time they have left for absences.



Set up absence programs that align with internal and jurisdictional requirements

Now you can easily create an absence management program with a template and modify it as needed.

- » Adjust elements to evolve along with your business goals and future growth.
- » Structure absence programs to align with federal regulations such as FMLA. Check for eligibility requirements, current work status, certification requirements, and more.
- » Increase efficiency with the automated business rule engine, with flexibility to update rules when your needs change.



Put your employees first with powerful technology

With a holistic perspective on your employees, you can provide more personalized services. You can easily assess an employee's situation and offer more options for benefits, return to work, and other needs.

With workflow automation, you can spend less time on manual tasks and more time improving claim outcomes and service.

With self-service capabilities, your employees can easily view their claims, payments, and leaves, reducing inquiries to already busy departments.



A Unified Solution for the County of Los Angeles

How the County of Los Angeles uses Ventiv Claims for risk management, claims administration, absence management, corrective action plans, legal case management, and more.

Read their success story at www.ventivtech.com/cola

Integrate Absence Management with the Adjuster's Preferred Claims System



Modern User Experience

The intuitive UX is designed for key roles such as adjuster, supervisor, risk manager, and healthcare professional.



Powerful Self-service

With self-service tools, you can easily configure the system to your needs without technical support.



1099 Processing

Provide both the paper and electronic reporting of payments to providers and claimants in multiple 1099 formats.



ISO Claims Search

Find vital information on casualty, property, and automobile claims, including physical damage, theft, and salvage data.



Check Printing

Decrease the costs of producing checks. Print the checks directly from the system or interface with a third-party printer.



Incident Management

Combine investigation, root cause analysis, and corrective actions with incident intake to make safety improvements.



Document Management

Realize a completely paperless environment with electronic filing. Control access to receive and view documentation.



Business Rules

Automatically generate diary records, emails, form letters, reserves, notes, and more based on over 1,000 events or conditions.



Standard Data Exchanges

Import data from external sources and other internal systems at your desired frequency. ►