

PEOPLEGURU SERVICES

At PeopleGuru, we recognize that it's the people and services behind great technology that help our clients achieve their desired business outcomes. PeopleGuru has fine-tuned our service delivery model to meet the specific needs of our extended family of Gurus. From transactional to strategic, our Service Gurus are fully committed to delivering great outcomes and providing a client-centric service experience.

ACCOUNT MANAGEMENT

We understand the importance and true value behind having a dedicated Account Management service structure post implementation. After the implementation process, a committed Strategic Account Guru will be your point person for strategic needs. In addition to a Strategic Account Guru, we have a Client Help Desk comprised of Customer Service Gurus and Subject Matter Gurus that will support complex system configuration, benefit management, and complex analytics.

IMPLEMENTATIONS & PROJECT MANAGEMENT

Our commitment to you starts in the sales engagement process. The PeopleGuru team will work diligently to help define the scope of the project and how to measure success. Our implementation methodology is repeatable and scalable across a diverse range of client profiles, but rooted in aligning with our client's timeliness and objectives. At PeopleGuru, we recommend a phased implementation methodology that is managed by a devoted Guru Project Manager.

PHASE 1	HR Framework, Employee Master, Payroll, Tax and Treasury, ACA, Time and Attendance, Standard Reporting, and Onboarding
PHASE 2	Benefits Management, Recruitment, Performance, Salary, Workflows, Notifications and Social

**Standard plan*

ADMINISTRATIVE COMPLIANCE & PAYMENT SERVICES

From everything between tax filing, depositing, and year-end tax forms, PeopleGuru has you covered. Our treasury management offering will handle all of your ACH, One Pay Services, and any wage-attachment garnishment disbursements. PeopleGuru delivers these administrative services so that you can keep your focus on your people.

- ✓ ACA-Applicable Large Employer Testing, Affordability Testing Based, Look Back Periods
- ✓ Tax Filing and Deposit Services
- ✓ Year-End Reporting- W2s, 1099s, 1094s, & 1095s
- ✓ Banking Services- ACH, Checking Printing & Distribution
- ✓ Garnishment Management, New Hire Reporting & E-Verify®

