

Project Management Support for Software Company

PROJECT DETAILS

 Custom Software Development

 Jul 2017 - Ongoing

 Confidential

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PROJECT SUMMARY

Objective Group Inc - OGI provides project management support for a software firm. Their work involves teaching the firm's teams about software development lifecycle methodologies and providing related tools.

PROJECT FEEDBACK

The company is happy with Objective Group Inc - OGI's work. The firm has been able to adapt the software development methodology the team has taught, allowing them to deliver projects consistently. Their resources work around communication barriers and are accessible whenever the client needs them.

The Client

Please describe your company and your position there.

I am a Senior Solution Engineer in the professional services group for an open source software company. We have presence in over 25 countries.



Solution Engineer,
Liferay, Inc



Software



Diamond Bar, California

The Challenge

For what projects/services did your company hire Objective Group Inc - OGI, and what were your goals?

Project management is hard. Agile project management is even harder. Scrum wasn't cutting it for our project teams, not necessarily around delivery, but moreso on the overview and management side. With Scrum, visibility into progress of a sprint is an opaque and tedious exercise, that detracts from the teams' focus. The pressure as a professional services team, to not just deliver a quality product, but to do so while providing sufficient weekly burndowns and accurate progress is non-existent in traditional Scrum, those reports either don't exist or are delayed until after the fact.

CLIENT RATING

4.5

Overall Score

Quality: 4.0

Schedule: 4.5

Cost: 4.5

Would Refer: 4.5

The Approach

How did you select this vendor and what were the deciding factors?

I was not part of vendor selection.

Describe the scope of work in detail, including the project steps, key deliverables, and technologies used.

I was not part of defining the scope of work.

How many people from the vendor's team worked with you, and what were their positions?

At least 20+ developers and 2 project managers over the course of the last 5 years.

The Outcome

Can you share any measurable outcomes of the project or general feedback about the deliverables?

Objective helped apply the discipline of a software development lifecycle methodology to my department, and was able to bring that to life with the Sinccera tool. All our global project teams successfully and consistently deliver projects using the Sinccera tool and SDLC methodology taught by Objective.

Describe their project management style, including communication tools and timeliness.

Project management style varied over the years based on the individual project managers. Because the team is mostly in Brazil, communication can sometimes be disjointed as well as time differences. Objective went to great lengths to bridge those gaps successfully. Tools used were, email, Slack, Skype, Meets, Jira, and the Taskboard/Sinccera.



What did you find most impressive or unique about this company?

Our access to the team was very open and welcome. The project methodology they teach and the Sinccera tool they sell are all used by internal staff. They're great at dogfooding.

Are there any areas for improvement or something they could have done differently?

Communication and documentation could be improved, but that's a minor critique.