



All-in-one queue and appointment management for scaling businesses



Unify appointment booking and queuing in a single platform to reduce wait times, improve efficiency, and serve more customers with less friction.

Built for the busy

waitwellsoftware.com

Everything you need to improve efficiency and make service better

WaitWell brings queuing and appointments together in one platform to help organizations operate more efficiently.



Virtual queues, happier customers

Let customers join a digital queue and get notified when it's their turn - no lines, no guesswork.



Create efficient workflows

Keep service flowing smoothly by automatically connecting customers to the right service at the right time.



Wailo AI for smarter service

Understand what customers are really asking, guide them to the right place, and unlock insights your team can use.



Self-serve appointments

Customers can book, reschedule, or cancel appointments on their own, reducing call volume and freeing up staff time.



Highly configurable

WaitWell is a flexible platform that can be tailored to match how your team works, supporting your specific services, processes, and customer experience from day one.



Maximize operational efficiency

Use real-time and historical analytics to understand demand patterns, improve service performance, and optimize day-to-day operations.

“A truly pain-free experience. Someone from another location who has never used WaitWell before can pick it up immediately and start using it perfectly.”

Tarik Belarbi
Customer Service and Project
Management Director, Glentel



Improved operational efficiency

31%

Shorter wait times

35%

Fewer no-shows

66%