

Sunrise™ EHR

/Core Solutions

Sunrise is a comprehensive acute, ambulatory and revenue cycle platform that enables hospitals to thrive in a time of great change in healthcare. With more than 25 years of clinical best practices embedded into a robust rules engine, Sunrise reflects Allscripts commitment to innovation in areas including usability and user experience, analytics, genomics and implementation methodologies. Sunrise enables organizations across the globe to succeed in executing population health initiatives, managing evolving reimbursement requirements and delivering coordinated care across settings. With Sunrise open APIs, organizations protect themselves from risk with a platform they can configure for their workflows, protocols and document styles, and which will work with existing and future solutions and revenue-generating partnerships like ACOs—no matter how regulations or affiliations change.

How Sunrise EHR can help

Maintaining clinical and financial excellence

Provides comprehensive clinical, financial and operational solutions that span the breadth of the organization to help manage each stage of the care continuum.

Single patient record

Delivers myriad integrated solutions that drive true interoperability across the enterprise.

Community connectivity

Offers solutions that improve care quality, drive adherence and deliver access to comprehensive patient information across the entire community.

Patient engagement

Provides a full patient engagement platform that enables organizations to improve patient satisfaction, wellness and loyalty.

Data and insights

Delivers data at the point of care to support organizations in proactively adapting to and driving toward change.

Key features

- **Sunrise™ Workflow Management Tool**—Provides a quick, streamlined checklist view for workflow completion, so important tasks are completed on time.
- **Sunrise™ Visit Record**—Offers single-screen access to all visit information, with built-in navigation links for quick access to detailed information.
- **Sunrise™ Patient Timeline**—Provides a visual view of patients' visit histories in all care settings, so important visits outside the hospital aren't missed in the record.
- **Sunrise™ Compass**—Offers a consolidated task and workflow management feature that increases productivity.
- **Sunrise™ Patient Avatar**—Delivers users a 3D, dynamic avatar embedded within Aware Notes. It also provides drag-and-drop entry of problems and interventions, decreasing documentation time by up to 50%.

Challenges we address

- **Clinician burnout**—In this time of immense change, it is important for organizations to have a robust EHR platform that can help reduce clinician burnout by enabling superior usability across all modules.
- **Cognitive burden**—Sunrise helps drive efficiencies and streamline organizational tasks when users have a visual view of patients' visit histories in all care settings, ensuring important visits outside the hospital aren't missed in the record. It is also critical for hospitals to have a consolidated task and workflow management feature that can help drive increased clinician productivity.
- **Operational and financial inefficiencies**—As a new healthcare environment takes shape, it will become increasingly important for organizations to strengthen their operational and financial foundations to continue providing the best care possible.

- **Sunrise Surgical Hub**—Pulls pertinent data from Sunrise™ Surgical Care to guide clinical and operational judgements made in the daily coordination of a perioperative department.
- **Allscripts® Go**—Enables Sunrise users to schedule patients Lyft rides to and from the hospital—all from the Sunrise workflow. Provides value to both patients and clients by ensuring patients get to appointments on time, which directly helps organizations maintain operational success. Allscripts is the first EHR vendor to integrate with a rideshare program.
- **Sunrise Tracking Board**—Delivers a powerful and intuitive interface with order status at a glance and zero clicks to view vital tasks and information.
- **Harmonized patient record at point of care**—Sunrise imports patient problems, allergies, medication and immunization data from community C-CDAs directly into the clinician workflow, creating a community-aware EHR and single patient record.

Outcomes we deliver

- **Reduced Accounts Receivable (A/R) Days**—With Sunrise Financial Manager, Springhill Medical Center averaged 43 days for net Accounts Receivable days and these results beat a national benchmark for AR, which is an average of 47.8 days. Their Days Not Final Billed came in at an average of 4.84 days, below the target of 5.50 or fewer days.
- **Reduced wait times**—St. Clair Hospital used Sunrise Emergency Care to reduce waiting room times from 49 minutes to 4 minutes (92%), and help the hospital decrease the time it takes for patients to see physicians from 76 minutes to 28 minutes (63%), all within one year. And within four years, there was an increase in the case volume and contribution margin of \$4 million.
- **Improving operational efficiency with surgical planning**—With the help of Sunrise Perioperative solutions, Trinitas Medical Center Automated, accurate surgical planning analytical reports and saved 50% of the time with manual processes and spreadsheets via Sunrise Surgical Logic plus improved cash flow by reducing time spent deciphering charges and billing from 30 days to 24 hours.
- **Meet regulations of today and tomorrow**—Sunrise helps clients meet all regulatory requirements. Some clients have earned as much as \$9 million in Meaningful Use incentive funding.
- **Decrease patient harm**—Washington Health System uses Sunrise to lead in healthcare quality, safety and value. The system decreased patient harm rate by 25% and lowered healthcare associated infections by 32%, with zero medications errors that resulted in patient harm.
- **Automate workflows for improved efficiency**—Springhill Medical Center used personalized rules logic in Sunrise to improve the utilization rate of their automated discharge summary process from 6% to 70% in only five months.
- **Improving patient access to care**—Madonna Rehabilitation Hospitals uses automated documentation processes to improve patient access to care, and in five months increased its therapy plan of care compliance from 10% to 90%.