

How do you regain control when legacy systems put operations at risk?

97 employees supporting a highly specialized global manufacturing business

Metal 7 manufactures specialized equipment for iron ore pelletizing plants worldwide. A 25-year-old ERP, fragmented tools, weak inventory accuracy, and a 2024 ransomware attack exposed operational and security risks that could no longer support the business.

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Restoring operational control with trusted data and connected processes

Before — Challenges and opportunities:

- 25-year-old ERP built for an unrelated industry
- Excel, Access, PDFs, and disconnected workflows
- Six hours of manual order entry each day
- Inventory accuracy of only 70%–80%
- Dozens of inventory adjustments every week
- Legacy server environment exposed by ransomware

"Fit-to-standard became part of our success in both time and cost. Now everything is integrated, with real-time information instead of searching across systems."

Francois Chevarie, VP Chief Operating Officer, Human Capital & Digital Transformation (VP- COO & CIO), Metal 7 Inc

Why SAP and Talan:

- SAP Cloud ERP supporting connected operational processes
- 100% fit-to-standard with no SAP core customization
- Formal governance challenging every customization request
- Cloud architecture eliminating legacy server dependency
- Flexible licensing aligned to a lean user population
- Talan response adding architecture leadership and accelerating delivery

After — Value-driven results:

- Daily order entry reduced from six hours to about one hour
- Inventory accuracy improved to 95%–99%
- Weekly adjustments reduced to a few minor corrections per month
- Weekly inventory review reduced from six hours to minutes
- Monthly invoice approvals reduced from five hours to about 20 minutes
- Real-time visibility across inventory, orders, delivery, payment, and margins

99%

Inventory accuracy
Up from 70%

Minutes

Weekly inventory review
Down from 6 hours

Featured Partner



Customer Name
Metal 7 Inc.
Quebec, Canada
www.Metal7.com

Industry
Mill Products and Mining

Products and services
Iron ore pelletizing
equipment

Employees
97

Featured solutions
SAP Cloud ERP