

Quality Management System (QMS)

DELIVER HIGHER PRODUCT QUALITY AND MINIMIZE RISK WITH CLOUD-NATIVE QMS

Quality Management does not start when a product ships. Quality is built into product design and extends through service in the field. With a focus on solving issues as early as possible, effective quality management mitigates risks and reduces expenses from non-conforming product.

Propel integrates across functional silos and systems to provide a single source of truth for quality data at every stage of the product lifecycle. Propel helps track and quickly resolve product issues, non-conformances and customer complaints. The configurable solution is the ideal way to implement company-wide quality management processes tailored to specific needs.

- 
25% Faster Customer Issue Resolution by automating customer case and complaint investigations to accelerate time to resolution and improvements.
- 
Reduce warranty costs with seamless collaboration between design teams to ensure products are built correctly before they ship.
- 
30% Less effort to achieve compliance with major standards, agencies and regulations across global markets to mitigate risk and secure new revenue streams.

SIMPLIFY YOUR IT STACK

Product Value Management (PVM) includes all the capabilities of product lifecycle management (PLM), quality management (QMS) and product information management (PIM), all on a single platform.

KEY CAPABILITIES

Complaints

- Customer complaint tracking
- Automated FDA AS2 eSubmissions

Quality and Corrective Actions

- CAPA, CAR, SCAR
- NCR, Deviations, FAI
- Audits, Supplier Evaluations
- Equipment Calibration

Change & Document Control

- DHF, DMR, Projects design controls
- Flexible workflows with automated approval matrixes
- Revisioning including redlines for documents, components & BOMs
- eIFU management and portal

Training

- Training records and reporting

Supplier Management

- Secure Supplier Community access
- Supplier qualification, rating, onboarding, and collaboration
- Quality processes and incidents

Help customers be compliant with:

- FDA 21 CFR Part 820 & Part 11
- ISO 13485, ISO 9001
- EU MDR

Drive Business Transformation with Propel

To learn more about Propel's flexible, scalable Product Value Management platform that drives revenue growth and accelerates time to market, visit propelsoftware.com and follow us on [LinkedIn](#)