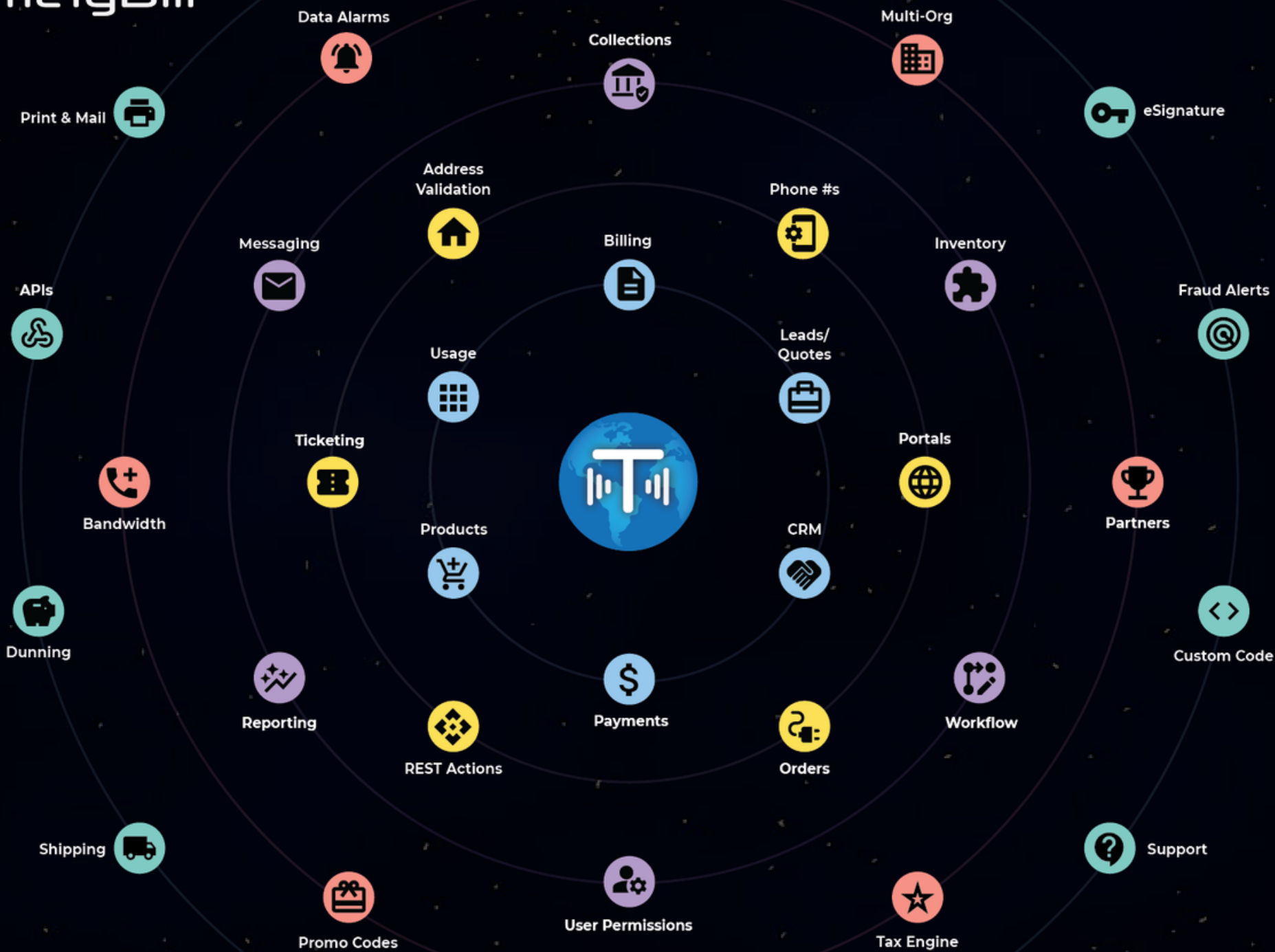




TimelyBill Software Feature Map

The TimelyBill billing platform includes many components, all carefully designed to operate within a single "universe." This integrated approach allows telecom companies to improve operational efficiency, lower costs, and gain greater control of their data.

At the center of this illustration lies the core TimelyBill platform. It forms the foundation of our software, embodying reliability and functionality developed through careful engineering and years of telecom expertise.

Surrounding this core are layered features resembling harmonious celestial bodies. Each layer signifies distinct aspects of our software's capabilities, representing modules, functions, or services that enhance the overall experience. Just as planets orbit the sun, these features encircle the TimelyBill core, seamlessly integrated to offer a comprehensive billing solution.

INNER ORBIT: The inner orbit holds the core components of the TimelyBill platform.

- Billing & Invoicing - The core of our subscription billing/charging system.
- Leads & Quoting - Prospecting and estimate creation tools.
- CRM - Customer relationship/account management.
- Payments - Authorize, CyberSource, IPpay, Worldpay payment processing.
- Product Catalog - Stores all of the products/services you sell.
- Usage Rating - Calculates fees based on CDRs and other usage data.

LOW ORBIT: The low orbit includes powerful additional features layered on top of our core offering.

- Number Management - Integrated phone number inventories.
- Agent & Partner Portals - Website for your resellers to view commissions.
- Order Management - Convert quotes to billable services.
- REST Actions - Trigger connections and data exchange with external APIs.
- Ticketing - Help desk and support tickets.
- Address Validation - Validate addresses and GeoCode using USPS lookups.

CENTRAL ORBIT: Central orbit is comprised of key elements that interact with all of the TimelyBill layers.

- Collections - Blocked from new service creation.
- Inventory Tracking - Manage assets via serial number, ESN, Circuit ID, etc.
- Workflow - Visual design tool for complex workflow automation.
- User Groups (Access Permissions) - Define who can access the system.
- Reporting - Adhoc and canned report engines.
- Messaging - Send emails and SMS notifications.

HIGH ORBIT: High orbit has a few differentiators that our competitors do not or cannot offer.

- Multi-Org - Operate more than one company (multi-tenant) within our platform.
- Commissioning - Manage partners, distributors, and agent commission plans.
- Tax Engines - Calculate taxes and fees using CereTax or CSI.
- Promo Codes - Coupons and other pricing discounts.
- Bandwidth - External phone number inventories and ordering.
- Data Alarms - Monitor our database to trigger emails or tickets.

OUTER ORBIT: The outer orbit contains ancillary modules to round out the universe of TimelyBill features.

- Electronic Signatures - Use DocuSign on quotes and other docs.
- Fraud Detection - Monitor credit card activity, call volumes, and credit limits.
- Custom Development - E-commerce sites and other non-standard dev work.
- Support - Access our US-based support team via phone, email, or MS Teams.
- Shipping - Real-time connectivity to the major shipping providers.
- Dunning - Notifications to customers regarding late payments.
- APIs & External Hooks - 3rd party related integrations.
- Print & Mail - Our print and mail invoice processing services.

This illustration showcases innovation, technology, and teamwork. It depicts the TimelyBill platform as a central celestial body surrounded by powerful features, creating a harmonious universe of functionality and user experience.

<https://timelybill.com>