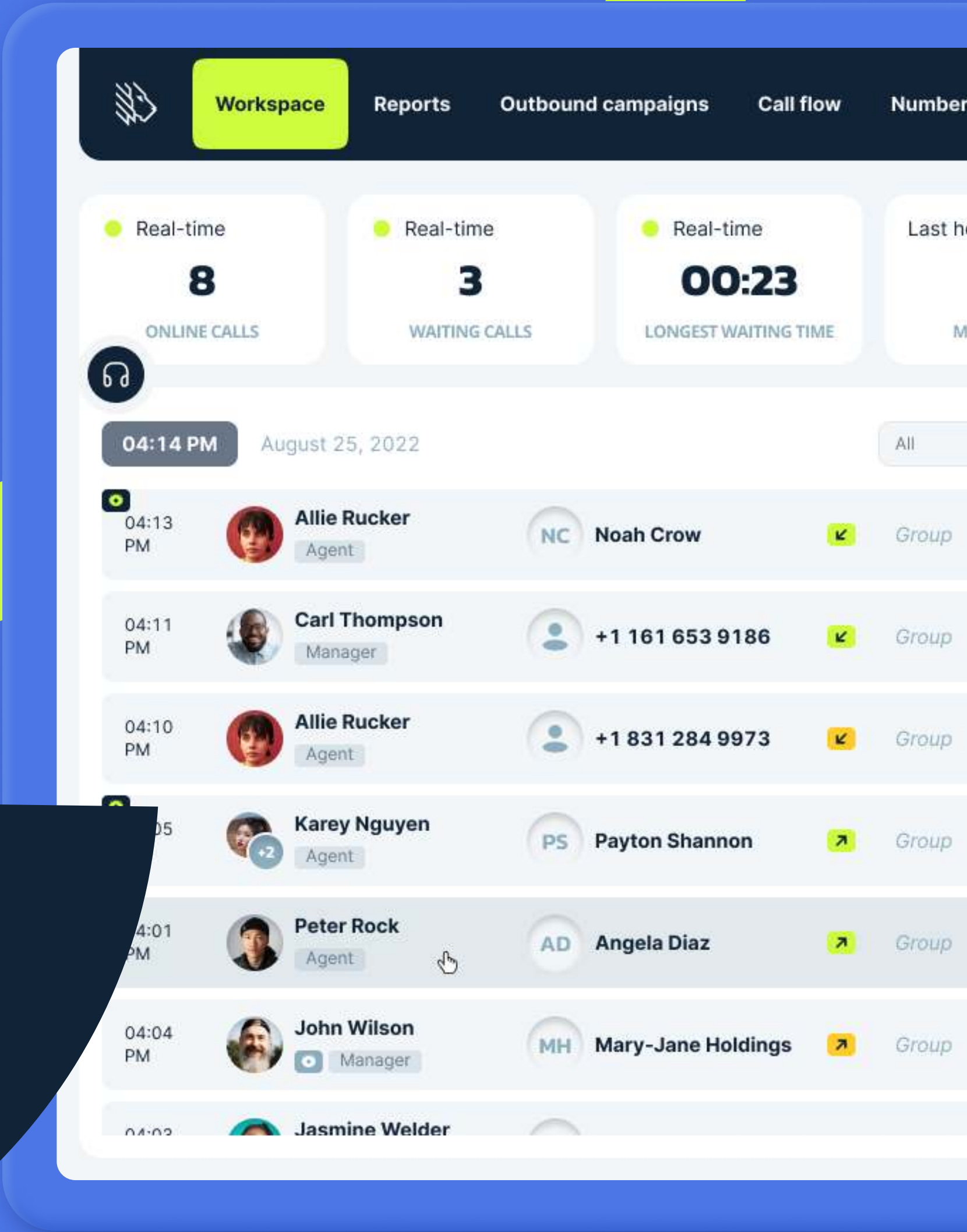
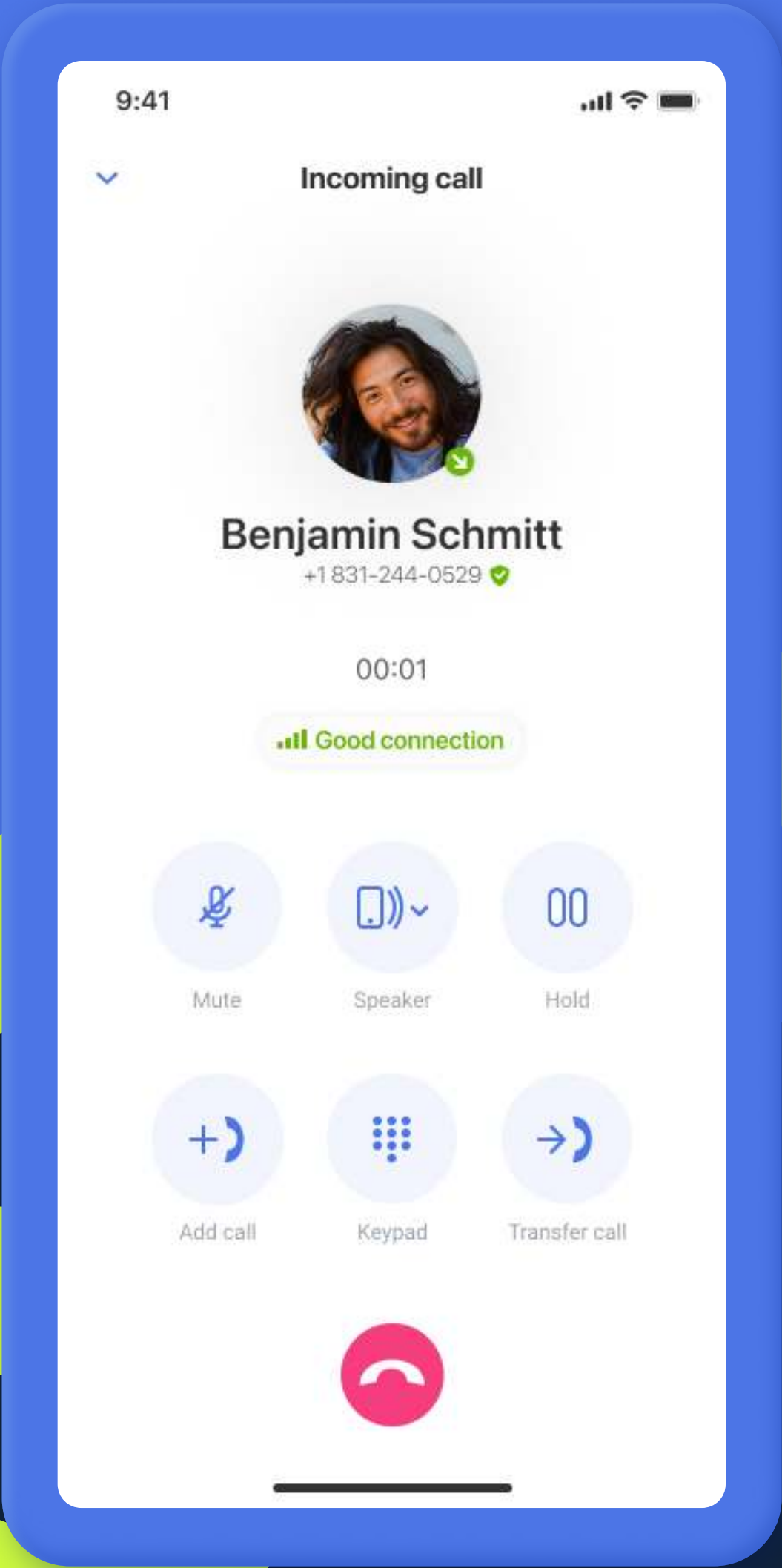


# Why Choose MightyCall





**Flexible & scalable** cloud-based call center solution designed specifically for small & mid-sized businesses



# Why choose MightyCall

## 1

### Safety first

Get the highest industry-standard 99.99% service uptime with multiple safety mechanisms to protect your privacy:

- STIR/SHAKEN protocol;
- Payment protection;
- SSL certificates with 256-bit encryption;
- Secure AWS data centers to store your information & [more](#).

## 2

### Intuitive interface

Set up & get going within 5 minutes: MightyCall's clients love our user-friendly UI and simplified flowcharts.

## 3

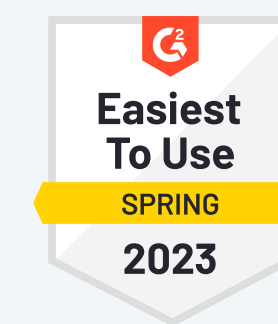
### Built-in AI for best call quality & price

Enjoy the built-in AI: it monitors the call quality and makes the necessary adjustments to maintain the highest possible standard of your connection, lowering the price compared to other solutions.

## 4

### Flexible settings

Make it your own: our system is designed so you can set it up to suit your specific business needs and increase productivity.



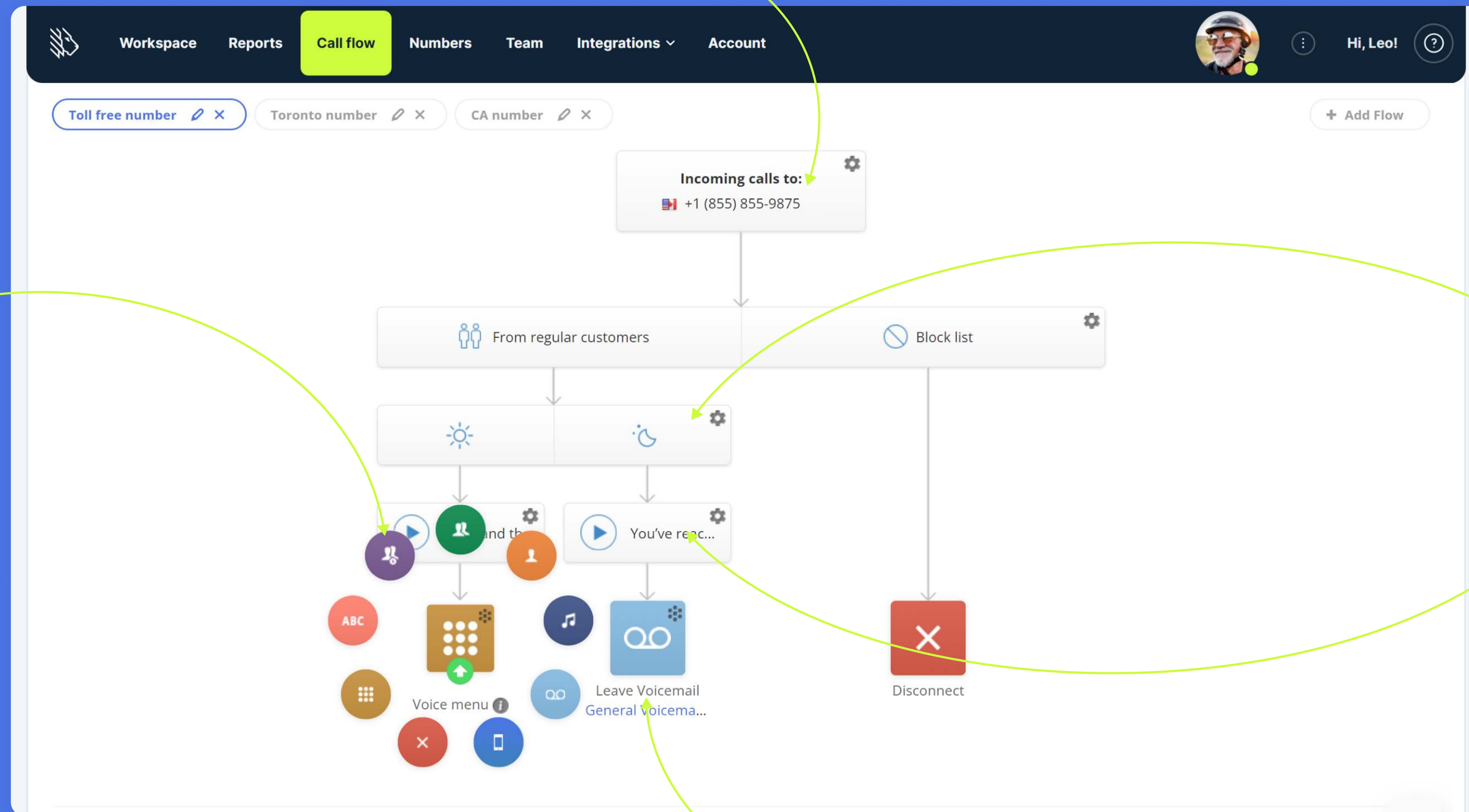
# Setup

Setting up is easy with our intuitive flowchart.

If you would like professional assistance and advice when setting up, you can [book a free live onboarding session](#) with MightyCall

Get your business phone number:  
toll-free or local, and add call routing  
rules for each of them

- Set call routing rules:
  - call to group
  - call to queue
  - multi-level IVR
  - dial by name



## Set business hours

## Add customized greetings

- Send calls to voicemail when not available

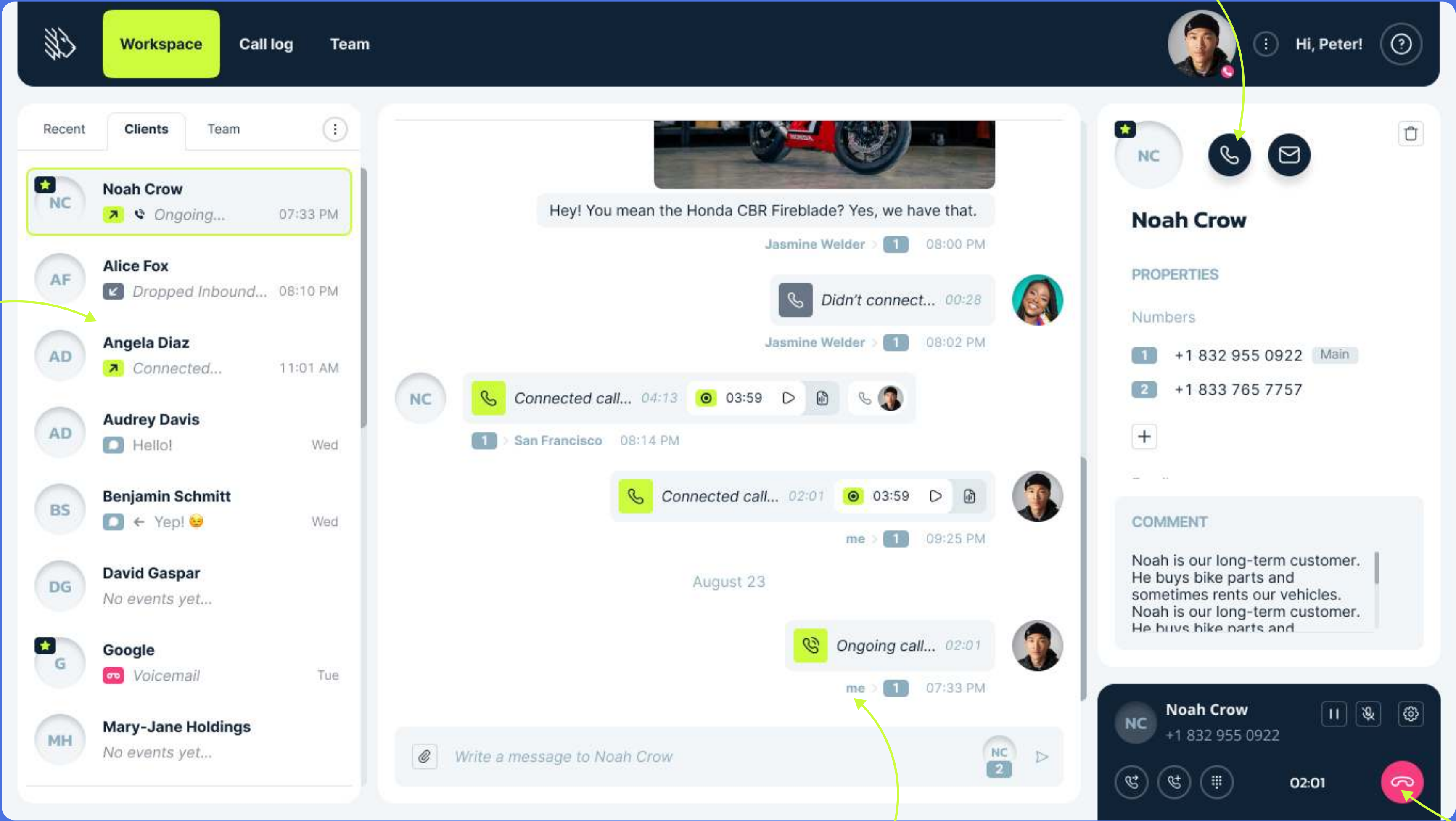


# Communicate

Manage the flow of both incoming and outbound calls and increase your team's efficiency

Contact information and useful details about the customer

Current inquiries grouped by contact: external (customers) and internal (colleagues)



A full-featured web phone for calling customers and team members

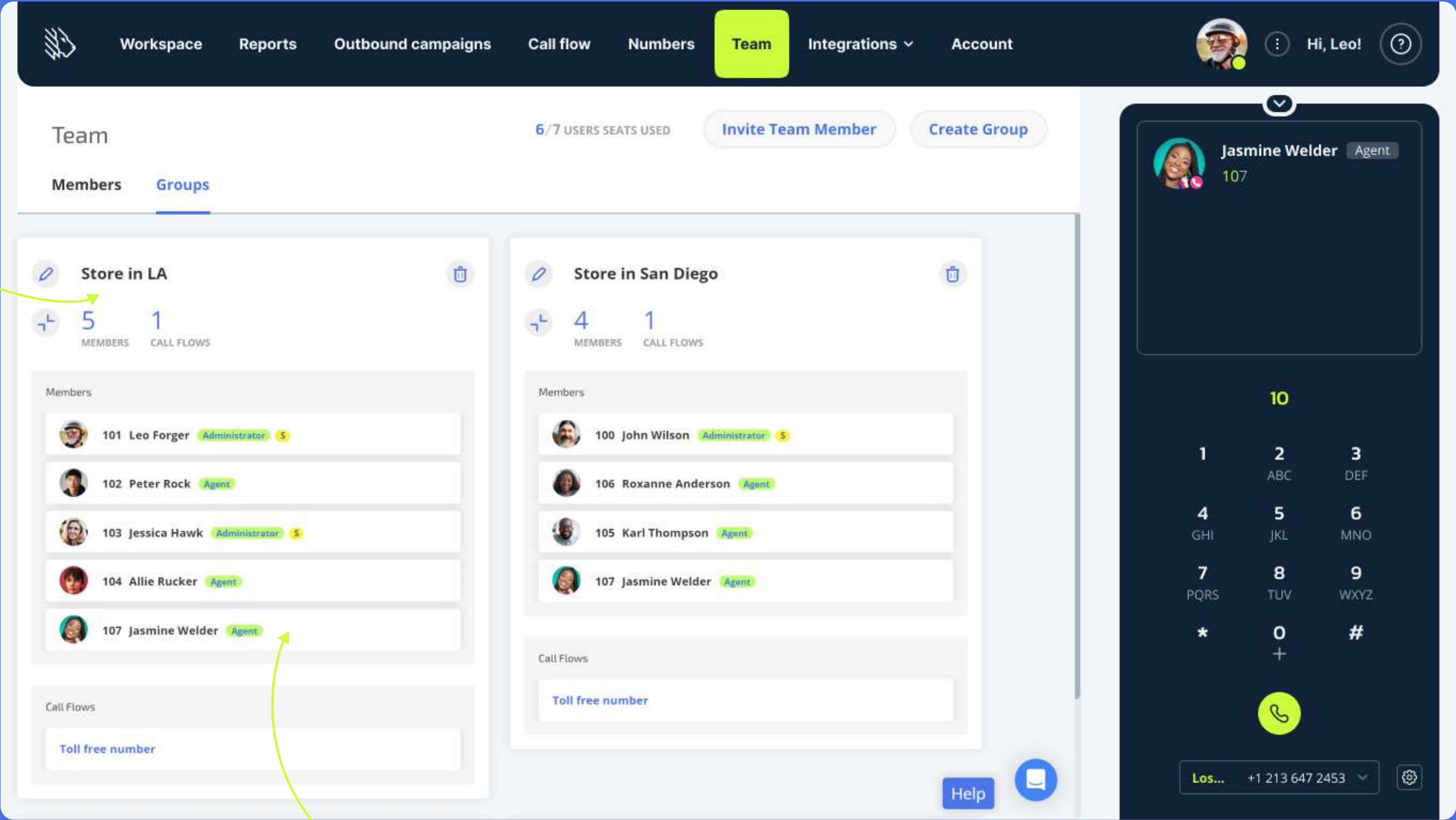
The complete communication history with the customer across all channels

# Collaborate

Effectively track performance and route calls to your team members based on their role and knowledge



Invite your teammates and group them by department for efficient call routing

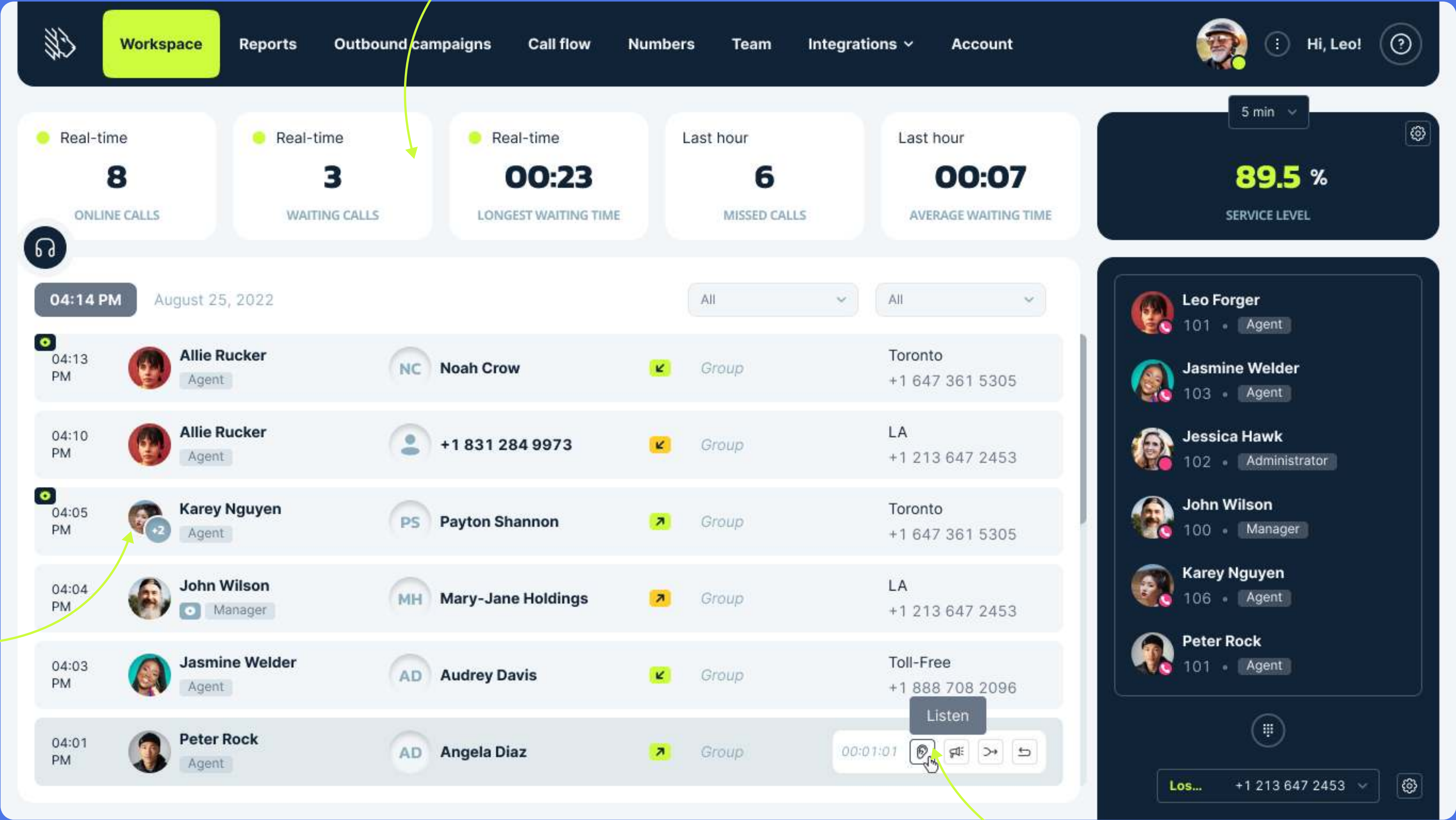


Assign one of the roles (agent, manager, or administrator) to your users, depending on the permissions you want them to have

# Supervise

Train and supervise agents in real-time  
and obtain comprehensive efficiency data

Real-time analytics



A list of real-time calls allows you to join any conversation in online mode

Live call monitoring:  
— listen  
— whisper  
— barge  
— intercept



# Integrate

Enhance your workflow and gain valuable business insights by adding MightyCall to your digital ecosystem



Connected to the tools you love



# A+ live support

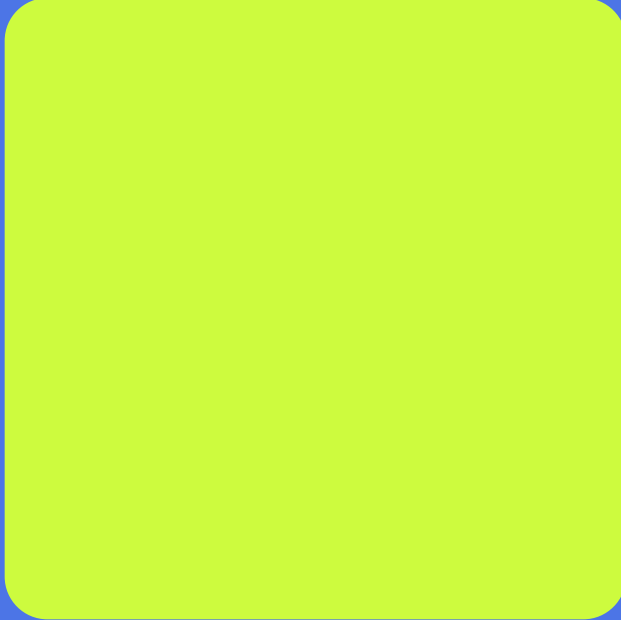
Our team is always happy to help

- Calls +1 (888) 256-8312 ext.1
- Chats
- [Live onboarding](#)

MightyCall’s support team is ranked higher than other VoIP companies



**Quality of Support**  
VoIP Average: 8.6



# Reviews



“With me in the management position, I kept track of when clients were called, when appointments were adhered to, and the amount of time that was spent on the phone. So, having it automated is just a manager’s dream.”

**Anthony Thorburn, Sales Manager**  
*Solar X*

[Watch full story](#)



2As we grew and scaled our business, especially when it came to a remote set-up for our staff, we needed to find something that was a lot more robust and flexible. That was MightyCall.”

**Alex Laurin, Director of Marketing**  
*Cheelcare*

[Watch full story](#)



“I have remote team members in Mexico and the Philippines, and they have no trouble using the system. My staff likes it.”

**Susan Goulding, Owner**  
*Crown Key Realty*

[Watch full story](#)

# Want to see **MightyCall** in action?

Start a free trial or book a demo

[Book demo](#)

[Start free trial](#)



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