cloudinn®

System Overview

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WHAT IS CLOUDINN?

Powered by Experience, Innovated with Simplicity

Cloudinn is a complete, scalable and fully integrated hotel management solution that covers all your hotel operations, from a single platform. The software's interoperability empowers your business to compete and thrive in the accelerating world of hospitality. With flexibility and open APIs, Cloudinn keeps your hotel ahead of the curve, and helps you meet guests' evolving expectations for remarkable service and exceptional stays.

Is Cloudinn Right for Your Property?

If you run a B&B in the suburbs, a serviced apartment downtown, a beach resort or even a city hotel chain, Cloudinn is fully scalable and configurable to fit your specific operations; it has been the ideal choice of different property types all over the world

A CLOUD-BASED SOLUTION

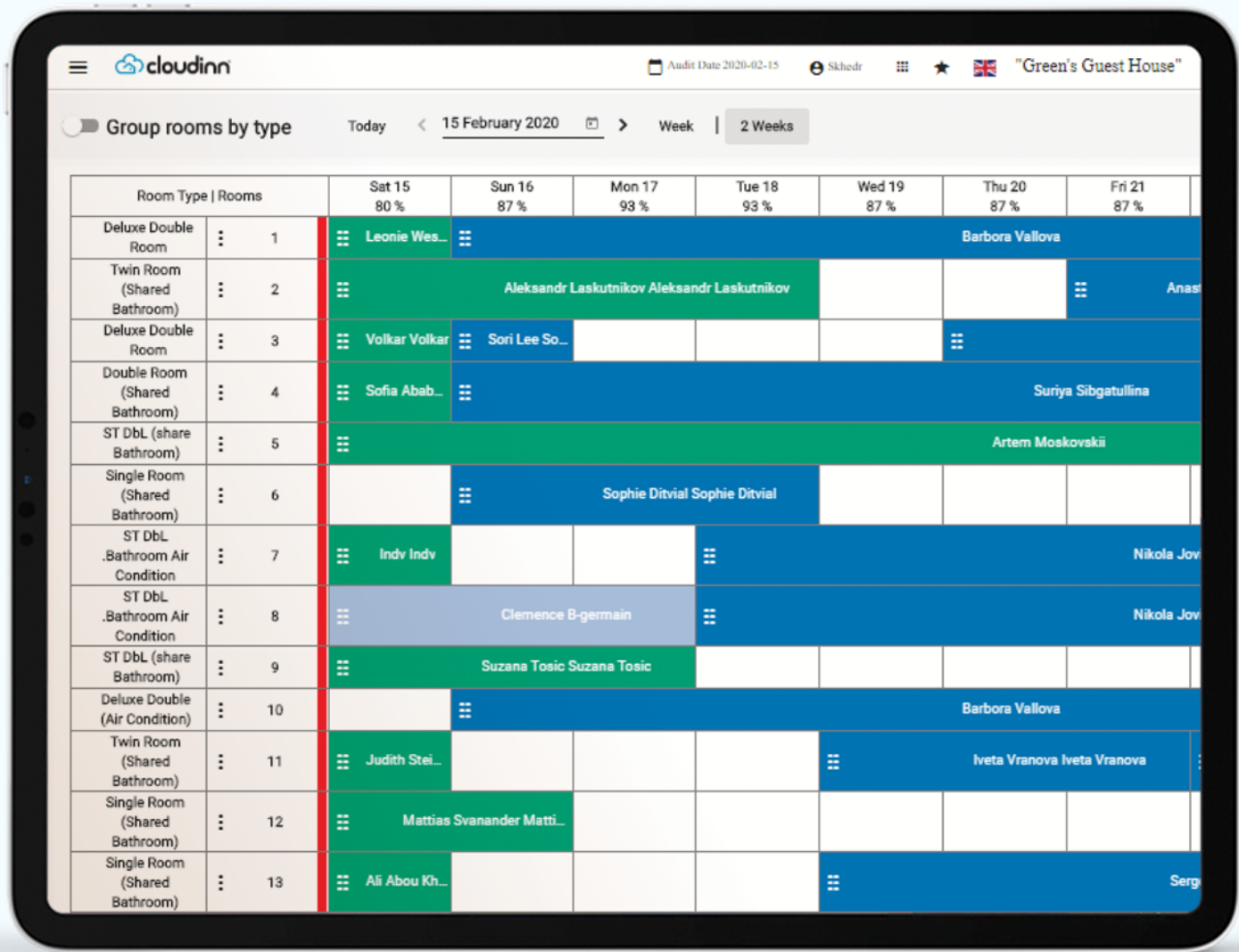## Enjoy the Convenience of Cloud Technology

- **Security:** Your hotel and guest data is stored, protected and backed up by industry leaders with a track record of stability, security and reliability.

- **Mobile Accessibility:** With any internet connection, you can access Cloudinn wherever using any browser friendly device like your phone, tablet or laptop.

- **Offline Availability:** Never miss a step with Cloudinn's offline mode. Perform your critical operations with no downtime during temporary internet outages

- **Cost-effectiveness:** For a fixed subscription fee, you get a scalable solution with industry-specific functionality. No capital investments, licenses or maintenance costs

MAIN BENEFITS

How Can Your Property Benefit?

Cloudinn revolutionizes the way you do business - not only for your bottom line, but for your guests, your operations and your staff.

Run a Guest-oriented Property

Loyalty is a worthy goal to shoot for – and sharpening your focus on your guest experiences is the best way to get there. Cloudinn helps you craft personalized, convenient and enjoyable guest experiences that encourage repeat stays and future recommendations.

• Contactless Stays and Self-service Technology
• Rich guest profiles for service customization
• Quick and Easy check-ins /check-outs
• Multi-lingual folios and Registration Cards
• Loyalty & Payment schemes for repeat guests

React Quicker to Your Operational Needs

Cloudinn automates & accelerates all your hotel operations to help your staff attend to guests while all their operations are simplified, streamlined, and in perfect synergy

• POS charges on guest folios by pay to room option
• Recipe & Inventory management for supply chain efficiency
• Bulk actions for group reservations
• Offline availability

Make Informed Decisions Proactively

It's easy to get lost in the day-to-day details of running a hotel property, let alone several. We help you focus on the big picture while staying informed of your property's daily activity, finances, analytics and profitability.

• Single or Multi-property insights
• Consolidated reporting & financial statements
• Real-time Dashboards & Analytics
• Management app with Operational KPIs

Drive Your Business Forward

Enhance your sales strategies to increase your direct bookings, reach global customers and promote special packages across multiple channels with numerous payment options and loyalty schemes.

• Commission free booking engine
• Global visibility with OTA integration
• Synchronized rates and room inventory across all channels
• Flexible rate management

A Complete Software Solution for Your Property

Our modules are flawlessly integrated and they cover all aspects of your operations. There is no need for multiple solutions; Cloudinn unifies all your tools into one seamless experience.

Front Office

A fusion of simplicity and functionality to give you complete control over your reservations, rates, income and housekeeping operations

Online Booking

Drive more direct bookings from your website with our customizable fully integrated booking engine.

Channel Management

Extend your reach around the globe with a +100 OTAs and get ready to be fully booked with no management problems or overbookings.

Point of Sale

Empower your staff to efficiently deliver exceptional service in all your outlets and gain insight on your profitability.

Inventory

Maximize revenue, replenish stocks on time and minimize food waste by tracking the flow of your ingredients in real-time.
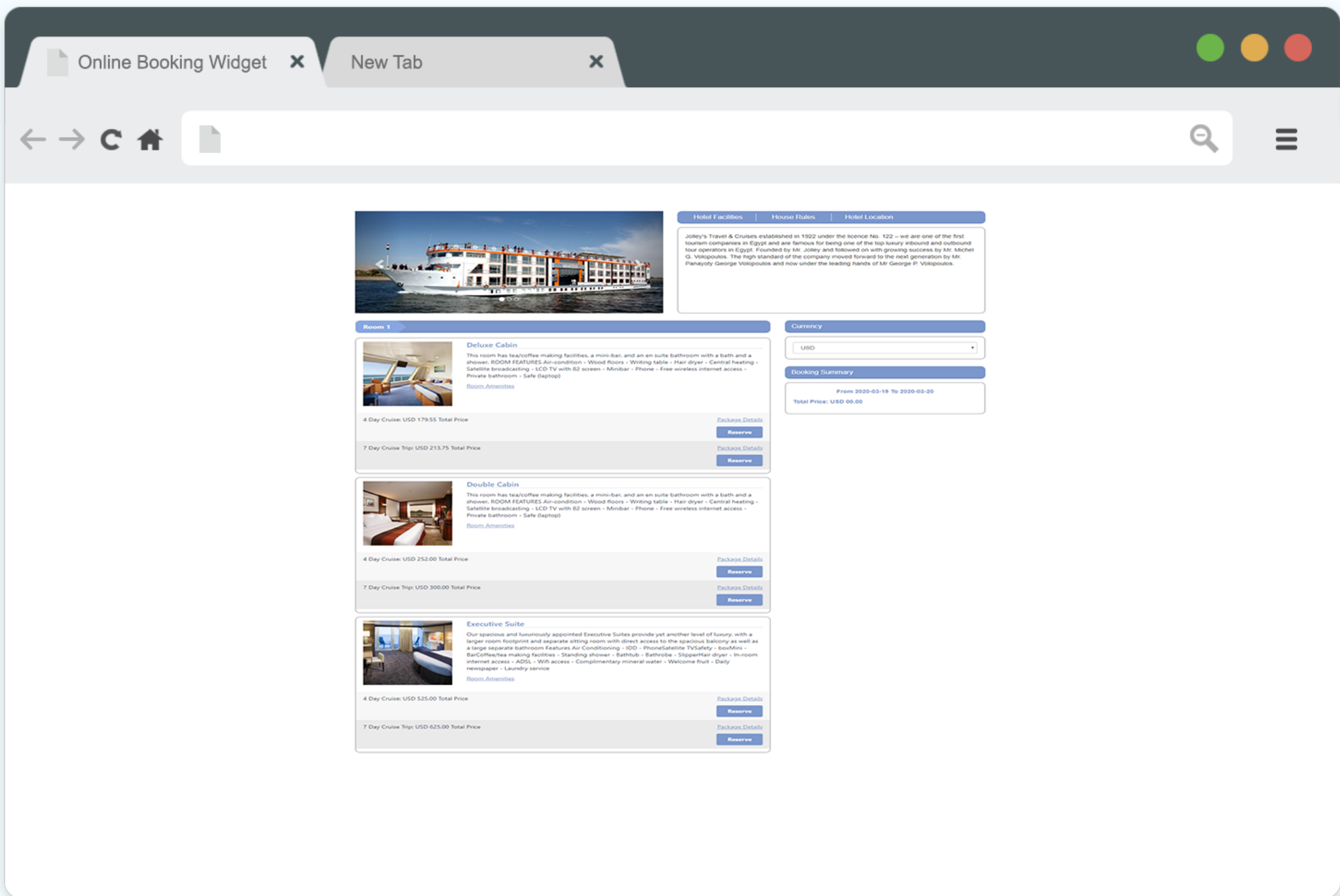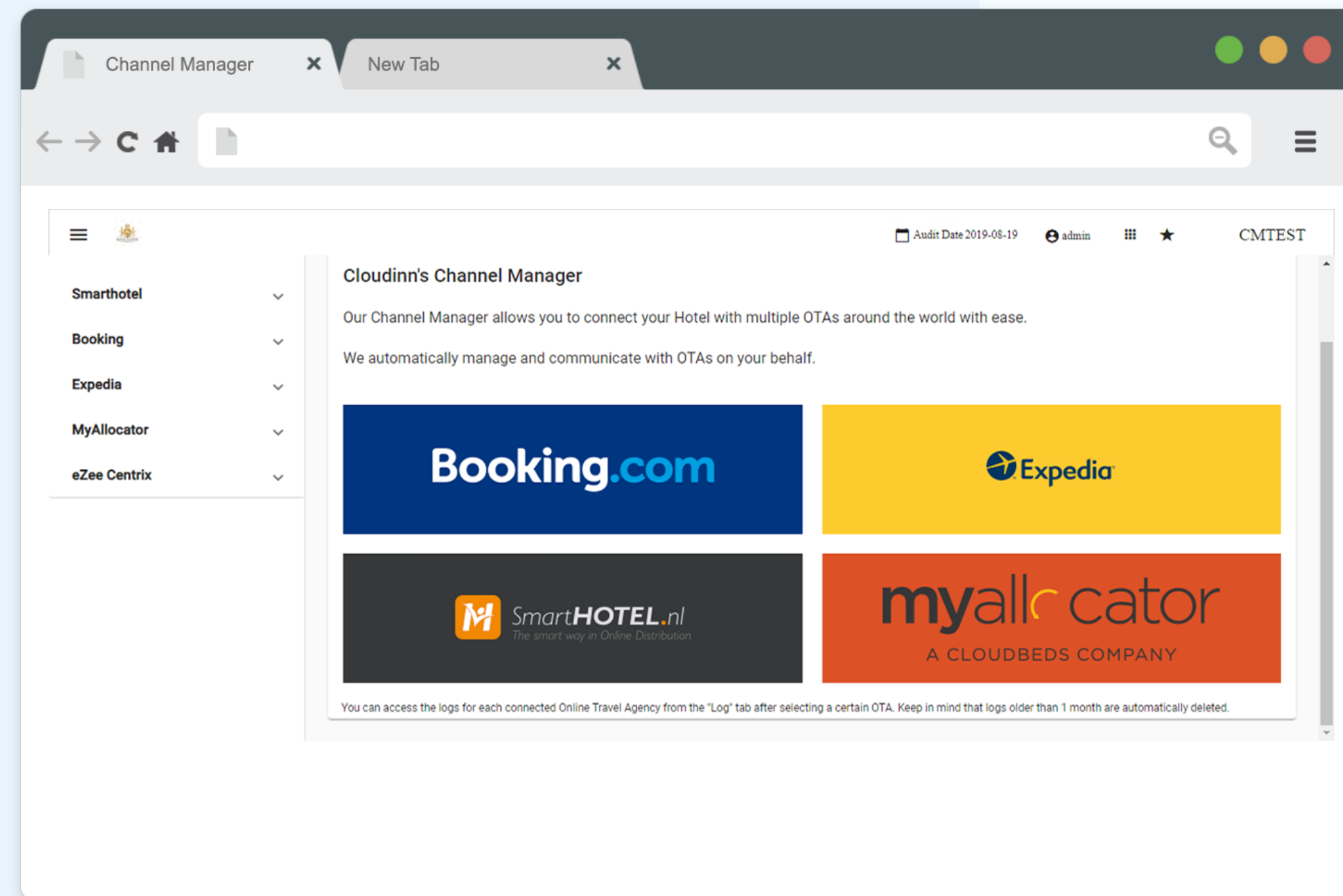
Financials

Integrated to keep track of all your hotel's transactions as well as generate consolidated financial statements and reports.
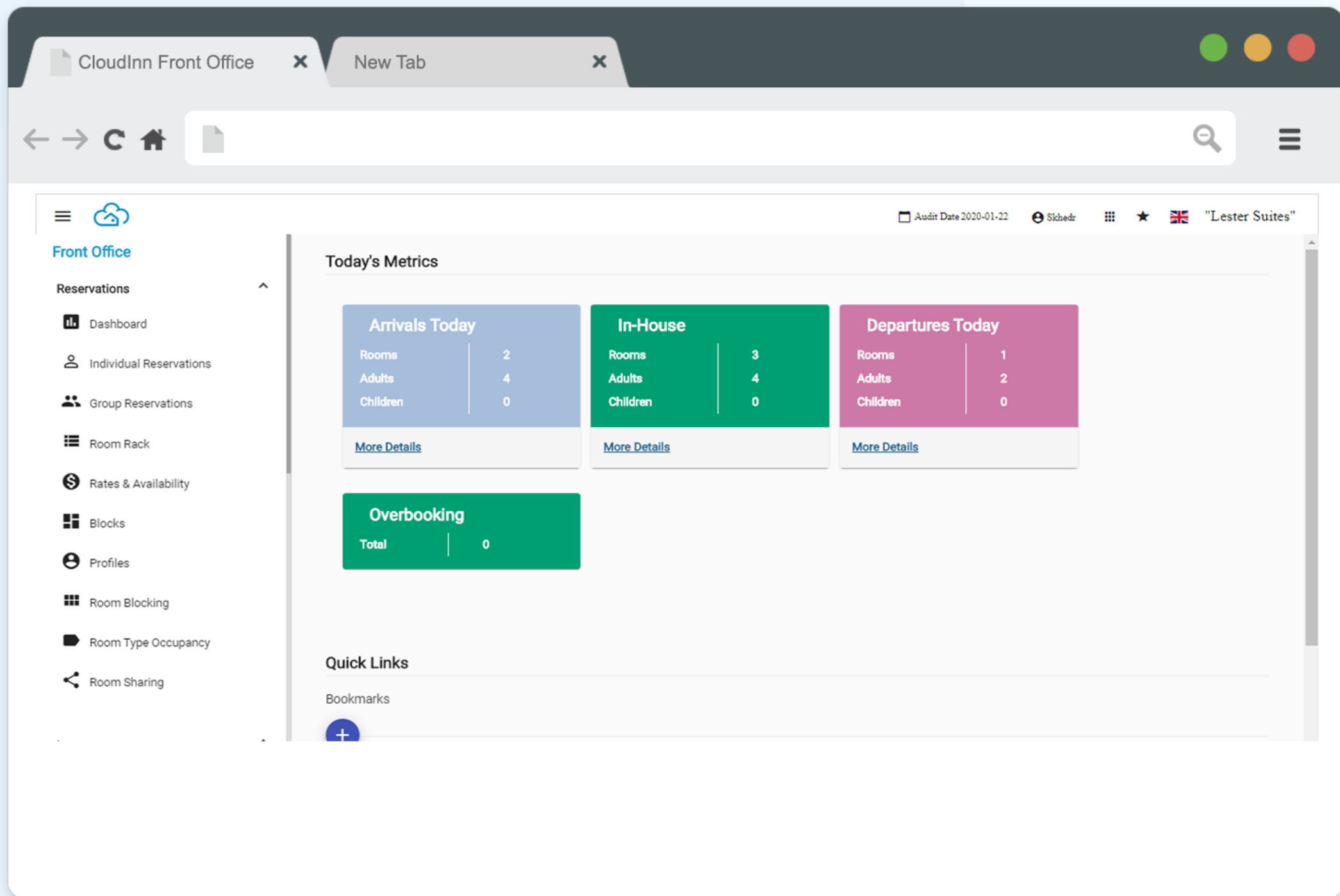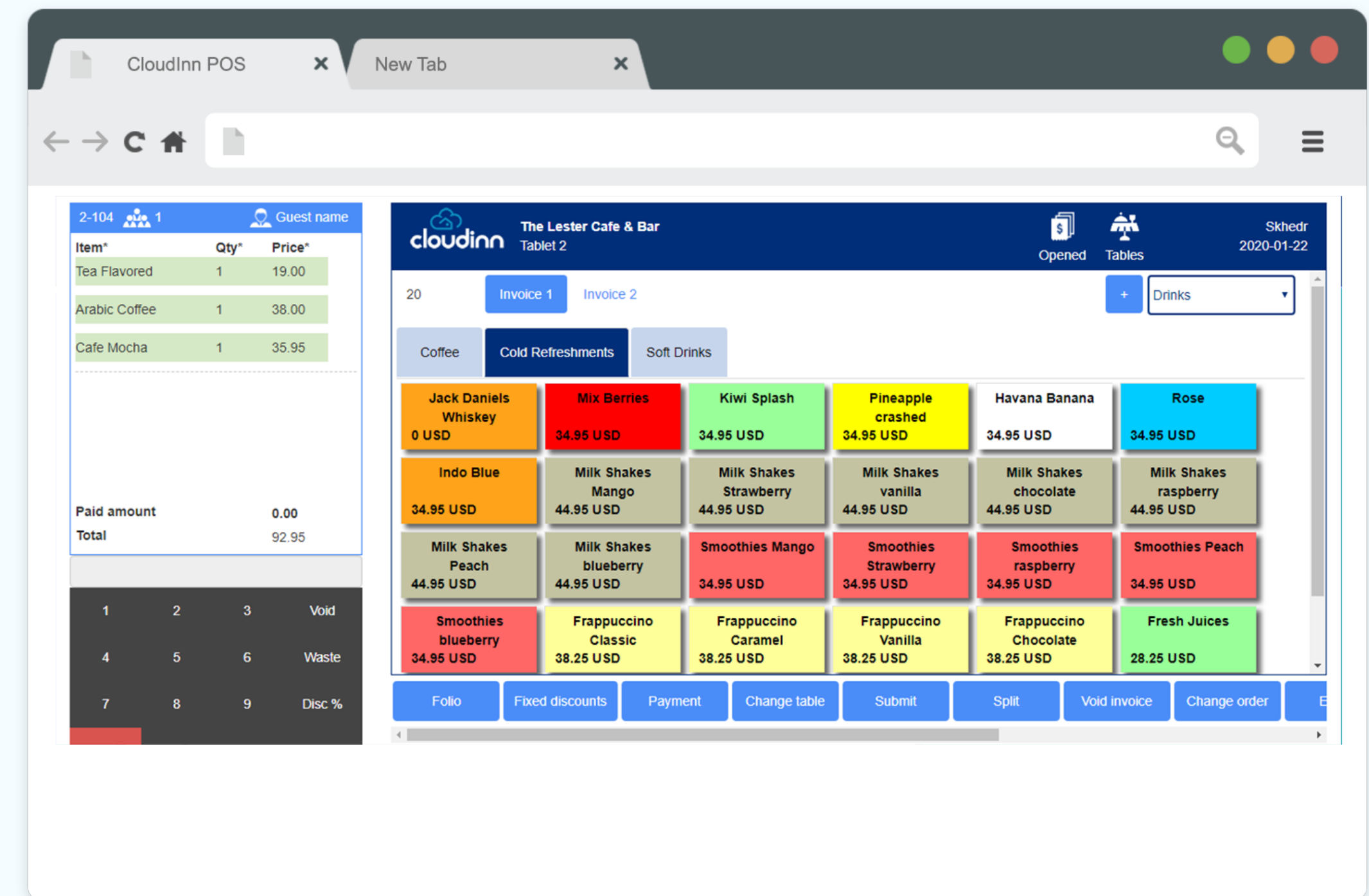
Front Office

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Financials

Why Cloudinn?

The Right Solution for Your Property

Cloudinn supports all property types and all operational styles. Whether you are a hostel, boutique hotel or a chain, we cater to your operational needs with no limit to number of rooms, outlets or users. We configure your software so you can sell your rooms, beds or apartments on a monthly, nightly or hourly basis.

Supports Multiple Properties

Since our infrastructure is built for managing multiple properties, you can generate consolidated reports across all your properties, have access to all your guest profiles and stay history, in addition to having the freedom to navigate between properties using a single log in while also controlling user roles and permissions.

Localized to Accommodate Your Needs

We support properties worldwide and we help you localize your property by configuring your system to fit your country's taxing and legal requirements, language and currency

Multi-Currency: Charge your guests in their preferred currency while all your transactions and reports are kept in the base currency of your choosing.

Multilingual: If you have a diverse workforce, they can use the software in several languages like Arabic, Dutch, French, and Spanish. You can also generate guest correspondence such as folios and registration cards, in the guests' preferred languages.

Smart Integrations for a Rapidly Changing Market

We are constantly increasing our integrations with third parties to help you keep up with the current technology trends and modernize your operations. Cloudinn offers easy third party integrations such as door locks, passport scanners, guest apps, payment gateways, self-check-in kiosks and more.

Offline Availability

Implementing a cloud-based solution has numerous perks and benefits but we do understand that there is always a possibility for network outages. For this reason, we made sure that Cloudinn would be available offline in case of these temporary outages so your operations would never get hindered.

Front Office Offline

This module is designed to handle all your critical operations such as check-ins, guest billing and check- outs during your internet outage. We store all your offline transactions & operations on the browser›s AppCache and once the internet is back, the back-end will automatically sync from the app cache and reflect all the offline transactions done.

POS Offline

POS offline mode includes setup of a proxy machine (very basic configuration). The proxy machine acts as an offline server, all POS cashiering functionality works when there is no internet. Once the internet is up and running, the system automatically syncs back.

Management Mobile Application

Forget about spending a large amount of time reviewing and analyzing different reports for your properties; Innsights, our management app, allows you to see, at a glance, an overall situation report of a desired property or all the properties at once as well as track important KPIs such as Revenue, ADR, RevPAR and Occupancy statistics

An Intuitive User Experience

A powerful system that is both easy-to-use and feature-rich is not easy to find - but you're in luck. Cloudinn is specifically designed to provide you with the perfect balance; a simple, user-friendly experience that intelligently caters to all your operational and managerial requirements.

Effortless Implementation and Dedicated Support

Whether you're new to hotel software or considering an alternative solution for your property, joining Cloudinn is simple, fast and hassle-free! Our professional team of on-boarding coaches, trainers and 7/24 support will continuously assist you and ease your transition into Cloudinn's world of enhanced performance and hospitality success.
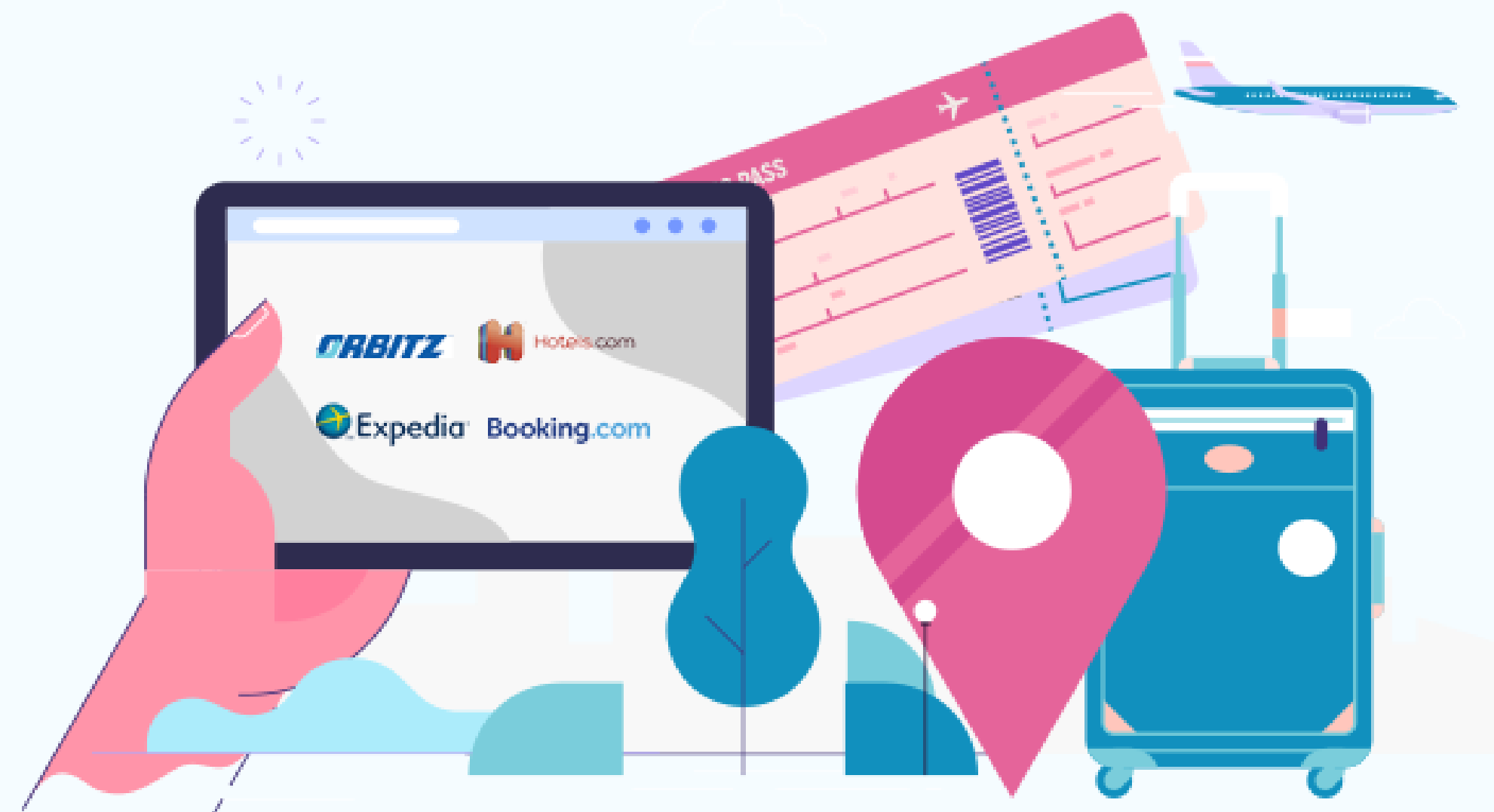
About Us

Your Partner in Success

Our aim is to help hoteliers thrive in the accelerating world of modern hospitality by enhancing their operations, attracting more guests to their properties and utilizing the latest technologies to their benefit.

Our Team

We're a diverse family of hoteliers, software engineers, techies and travel enthusiasts with an insatiable drive to build something revolutionary. Our strategy is to continuously merge our hospitality industry prowess with high-end pioneering technology to deliver a simple yet versatile software solution to serve the increasingly dynamic world of hospitality

A Solid Foundation That's Right for your Business

Cloudinn is built using a mesh of interconnected micro services, each one built using stacks which have been developed and used by fortune 500 tech giants like Google, Facebook, Amazon, Python, Django, and Golang. All these components work together in perfect synergy to create a robust platform your business can depend on.

CONCLUSION

CloudInn is the most comprehensive cloud based hotel management system available in the market today. We are your ideal partner for growth in the ever-changing modern hospitality world

For more information about Cloudinn:

Contact Us
Free Trial
Request a Demo

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