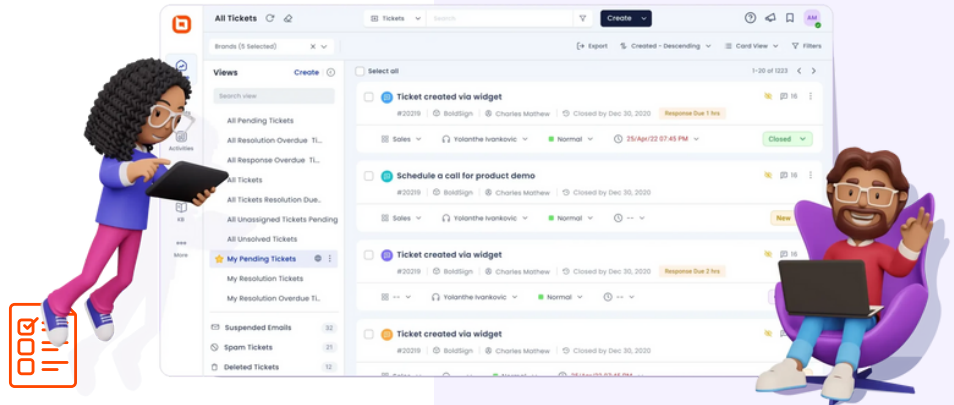




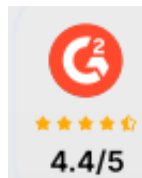
BoldDesk Help Desk Software

Rising above the chaos,
one ticket at a time!



BoldDesk is modern help desk software that provides you with all the tools necessary for scaling your business without having to scale your customer support team.

Get access to the same enterprise-grade help desk software that large companies use, with an affordable, flat monthly fee and an unlimited number of agents.



Why BoldDesk?

Quick to set up, easy to use

A simple, intuitive, easy-to-use help desk for your business.

Boost agent productivity

Eliminate manual effort with ticket automation that boosts agent productivity.

Enterprise- ready

A scalable, flexible, and customizable help desk that can take your customer service to the next level.

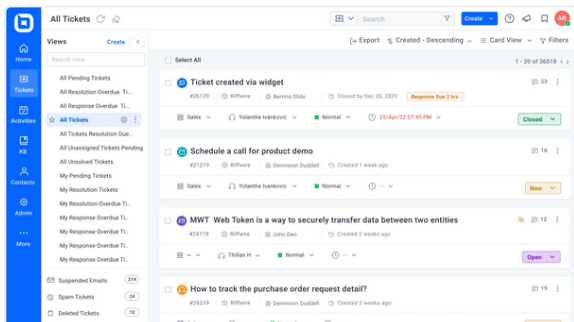
"BoldDesk is a pleasure to use. Clean, simple interface that lets you get on with what you need to do."

- Ian B., Small-Business User

Customer service software that grows with you.

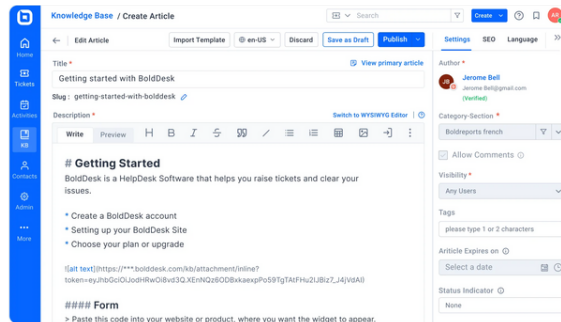
Ticketing software

A self-service, central repository of information for customers where you can create, organize, and share information.



Knowledge base software

Create a central repository of info for your customers and support team with FAQs, how-to articles, white papers, and more.



BoldDesk Capabilities

Fits every size business

BoldDesk is feature-rich and includes what both startups and enterprises need at the price you want to pay.

Self-service

Provide all your tutorials and documentation in one location so that customers can easily find the solutions they need.

Workflow automation

Automate repetitive tasks to reduce the workload for agents and provide faster support for customers.

Generative AI

AI can enable your help desk to operate more efficiently and effectively, leading to improved customer satisfaction.

Reporting & analytics

Improve customer service with insightful, real-time metrics from built-in help desk reports and dashboards.

Task management

Boost agent productivity by transforming the process of resolving tickets into smaller tasks or activities.

CSAT surveys

Integrate satisfaction surveys into your support conversations to measure customer happiness.

Customization

Customize your help center for each brand with custom ticket forms, logos, login options, and more.

Integrations

Integrate with your favorite tools and apps to simplify your workflow, reduce data clutter, and increase productivity.

Connect with us



To learn more, visit www.bolddesk.com.

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