

The X Future

CASE STUDY: Global Luggage Retailer Streamlines & Automates Its Procurement using Process Pilot

A Global Luggage Manufacturer and Retailer Witnessed a 177% ROI After Adopting Automation

INDUSTRY

Consumer Products - Retail

CLIENT

Global Consumer Luggage Manufacturer & Retailer

CHALLENGE

- Inefficient, non-standardized procurement process managed through email and files
- Difficulty in monitoring processes, identifying bottlenecks, and providing essential information to management.
- Lack of control and adherence to procedures, leading to purchases made outside the official process.

RESULT

- Standardized and centralized the purchasing process
- Ability to run reports at every step of the process
- Successfully Integrated with ERP system and eliminated manual data entry and errors

CHALLENGE

The X Future's client - the Brazilian unit of a worldwide leader in superior travel bags, luggage and accessories that combine style and design, quality and durability; sells its products in over 100 countries in Asia, North America, Europe, and Latin America through wholesale distribution channels, company-operated retail stores and e-commerce.

The retailer's manual procurement process lacked control and standardization, causing inefficiencies and frustrations for the procurement team and auditors. Due to Brazil's intricate legal and financial regulations, they were finding it difficult to streamline their entire process

- Purchases made outside the official process went unnoticed, leading to a lack of control and problems for auditors
- The procurement team struggled to monitor processes and identify bottlenecks and were unable to share important information with the CEO
- Given the processes were manual, they were unable to integrate data into the their ERP systems, which was resulting in errors and the need for external consultants to do the same manually

They sought a solution that could automate, standardize and streamline their entire procurement process and completely eliminate the need of human intervention.



THE TXF SOLUTION - PROCESS PILOT

APPROACH:

Our client chose to implement TXF's workflow solution - Process Pilot to streamline their purchasing process at their Brazil office.

Process Pilot had the flexibility to adapt to their current ERP System - which was an older version of J.D. Edwards, that many workflow solutions were simply unable to work with. Our client's concerns about software and customization were further diminished when they learned that their team would be working closely with TXF's Team during the implementation phase

- Process Pilot gave our client the control they need to ensure that their processes abides by their rules and policies. It also creates an easily accessible trail for future audits
- The procurement team no longer has to follow up with people to get all the information they need.
- Process Pilot ensures that automated alerts notify necessary parties when one stage in the process is complete and the next can begin.

With the help of Process Pilot to introduce automation, custom templates and ERP integration, the client reduced the need for manual interventions. This means fewer costly errors and less time spent on manual and repetitive tasks.

VALUE DELIVERED

IMPACT

- Today, our client has a purchasing process that's standardized and controlled.
- The Procurement Team can run reports at any time in the process, from beginning to end; eliminating the delay in providing their CEO with timely updates and other information.
- With the newly gained visibility into the process, even purchases made outside of Process Pilot are quickly identified and addressed. This gives the procurement head the power to set objectives for their procurement team and assess whether they're meeting those goals.



RESULTS

2,370 Employee Hours

Saved In Just 5 Months

177% ROI

Post Implementation Of Process Pilot

About The X Future

We are a team of finance, business and tech evangelist with an experience of working with some of the biggest financial and tech organizations in the world. We have first hand experience of solving the core business challenges with an indept understanding of business logic, coupled with knowledge of latest technology solutions. This enables us to deliver top-notch automation and enterprise performance management solutions that helps our clients make sense of their enterprise data, and drive value across their organization.



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