



ProcessMaker Platform

STREAMLINE OPERATIONS, IMPROVE PRODUCTIVITY, AND ENSURE COMPLIANCE

Recognized as the industry leader in innovation, ProcessMaker Platform is a powerful, yet easy-to-use and deploy business process management (BPM) and workflow automation platform. It helps organizations streamline their processes, improve efficiency, and enhance collaboration. Users can create, manage, and optimize workflows with an intuitive interface and helpful guided process templates.

With complete end-to-end tools for designing, automating, and deploying workflows, ProcessMaker Platform helps businesses streamline operations, improve productivity, and ensure compliance. Global companies generating over 50 million processes turn to ProcessMaker to automate and customize simple to complex processes without expensive costs and long, time-intensive deployment schedules.



ProcessMaker is a scalable, powerful, enterprise-grade BPA platform supporting over **3 million users** and **50 million cases**.

KEY CAPABILITIES

Workflow Automation

- Process Modeler tools for drag-and-drop workflow design
- Support for BPMN 2.0 standards
- Real-time process modeling and simulation
- AI Assistant to build and scale faster

Forms & Mobile User Interface

- Customizable web forms
- Responsive design for mobile access
- Integration with third-party form builders

Case Management

- **Case Tracker:** Monitor and manage live workflow
- **Case Notes:** Allow for adding comments and attachments to workflow cases for collaboration
- **SLA Management:** Define and monitor Service Level Agreements (SLAs) to ensure workflows meet time-bound requirements

Intelligent Document Management

- Intelligent document scanning, extraction and analysis of structured and unstructured data
- **Secure Storage:** Ensures all files are securely stored and easily accessible by authorized personnel

Process Intelligence

- **Process Mining:** Automatically check for incomplete or inaccurate information and prompt staff to correct errors before submission
- **Task Mining:** Capture user interaction data to analyze and find workflow patterns for improvement opportunities

Approval and Decision-Making Workflows

- **Customizable Decision Tables:** Manage and automate complex business rules
- **Automatic Notifications:** Sends alerts and reminders to ensure applications are processed in a timely manner

Real-Time Reporting & Analytics

- **Real-time Dashboard** for immediate process insights
- **Customizable Reports & KPIs:** Generate custom reports on the number of applications, average evaluation times, decision statistics, and more
- **Process Performance Tracking:** Monitor and measure all processes to understand effectiveness and efficiency

Integration Capabilities

- **REST API** for integration with other systems
- **Pre-built connectors** for popular applications including Slack, Docusign, and many more
- **Support for webhooks**
- **SIS & Course Articulation Databases Integration:** Seamlessly integrate with Student Information Systems (SIS) and Course Articulation Databases for easy data sharing and access
- **Third-Party Systems:** Support integration with third-party platforms like email, payment gateways, and external verification services.

Collaboration Tools

- **Role-based Access Controls (RBAC) & Permission Management:** Allows institutions to define roles and access levels for different users
- **Task assignments and notifications:** Control, set up, and automatically schedule for individuals and teams
- **Comments & Feedback features:** Pin comments, annotate, or add attachments to processes within a friendly toolset

Mobile Access

- **Mobile-Friendly Interface:** Manage and monitor team processes on smartphones and tablets
- **Email Notifications:** Send real-time notifications to users about status changes or required actions (plus complete tasks from email)

PROCESSMAKER PLATFORM TOP USE CASES

ProcessMaker automates common to highly complex processes including:

- ▶ Accounts Payable and Receivable
- ▶ Expense Management & Reimbursement
- ▶ Employee Onboarding
- ▶ Leave Request
- ▶ ID Verification
- ▶ Transfer Credit Evaluation (Higher Ed)
- ▶ Capital Asset Tracking
- ▶ Inventory Management
- ▶ Vendor Management
- ▶ And So Much More

TOP BENEFITS

Increased Efficiency

Reduces manual processes and errors

Enhanced Visibility

Provides insights into process performance and bottlenecks

Cost Savings

Lowers operational costs through automation

User Empowerment

Enables non-technical users to create and manage workflows

DEPLOYMENT OPTIONS

- Modern, cloud-based software-as-a-solution
- Multi-tenant architecture for scalability
- Backup and recovery features

OFFERINGS

- **Standard**
- **Pro**
- **Enterprise**

LEADING INNOVATIVE
TECHNOLOGY
RECOGNIZED BY
INDUSTRY EXPERTS



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Consultation, and Trial

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