



didlogic



Voice, SMS and API

What we do

We offer international telephone numbers, outbound calling, messaging and API.



Worldwide service

Localized, compliant telecom services with LNP and E911



Worldwide network

12 Points of Presence and 4 Internet Exchanges



Worldwide expertise

Local telecom knowledge in numerous countries

Who uses DID Logic?

unicef 

TESLA

ubuntu 

 Rolls-Royce®

 Opera

Acronis

CANONICAL

 ROGER VOICE

 WARDJet

Vid Cruiter

 FRAMESTORE

 avast

viagogo

 ATOMOS

 COLUMBIA UNIVERSITY
IN THE CITY OF NEW YORK

 ICRC

BIRCHBOX 

Etsy

WÄRTSILÄ

What our customers say



Emin Huseynov

Systems and Network Administration,
Technical Support Unit, ICTD

DID Logic operates quickly, efficiently and with the proper understanding of the responsibility that comes with serving a United Nations agency.



Dale Douglas MBCS

Senior Engineer, Support &
Technical Services

Canonical was created alongside Ubuntu to help it reach a wider market. DID Logic helps us every day with numbers in the UK, Spain, Mexico, Japan, France, Germany and USA.

Our operations

10

years of service

14,000

active customers

3

network
operation
centers

5

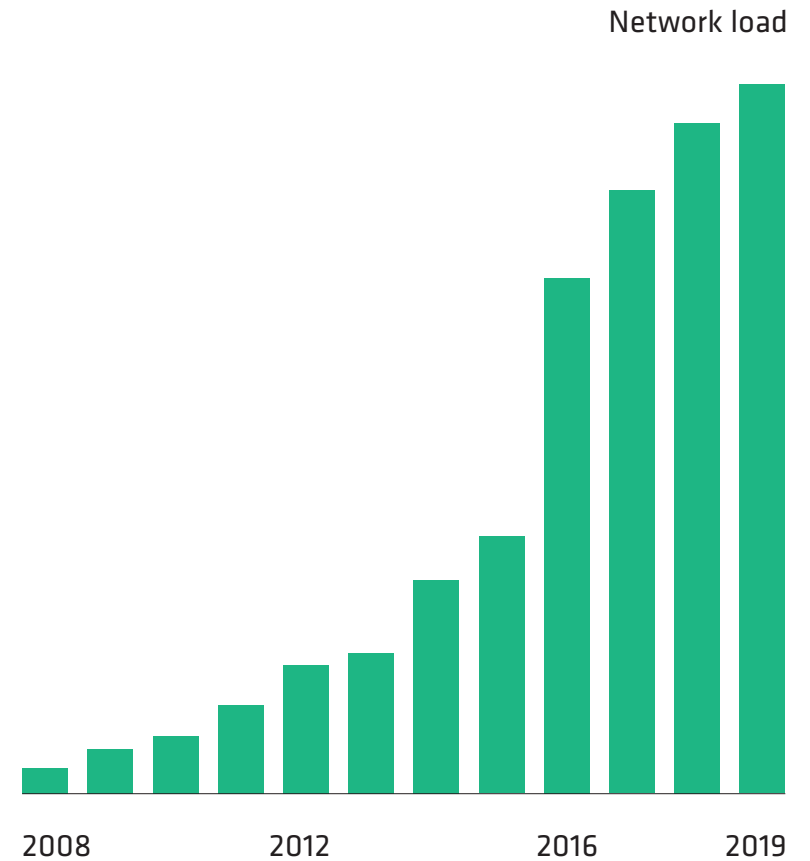
internet
exchange
sites (IXes)

12

points
of presence

48

mobile and
fixed line
interconnects

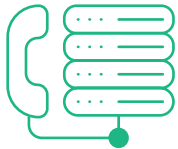




```
ooo  
api/get_sms?  
api/buy_did?  
api/show_cdr?
```

Our services

Our services



SIP trunk and A-Z termination



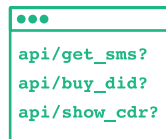
LLVS – Local Licensed Voice Service



Phone number porting



Local dids and toll-free numbers



API tools



Messaging and mobile DID numbers

Access all these services via a single web-based portal

Local Licensed Voice Service (LLVS)

Licensed VoIP
with local dial
tone features

Emergency dialing
(911/999/000/ 112
calls)

Access to
toll-free, premium
900 and local
short codes

Locally
formatted,
short Caller ID

LLVS
available in
29 countries

911

900

112

411

800



DID numbers worldwide

97

local numbers
in 97 countries

Instant provisioning

Exotic locations

127

toll-free numbers
in 127 countries

High-capacity service: scales to
thousands of inbound channels

Exhausted, prestigious area code
such as 212 New York

100,000+

numbers in stock

Vanity combinations, mnemonic
numbers, phonewords available

Number portability services



Porting numbers
in 43 countries



Team of industry
experts with local
regulatory knowledge



Paperless LNP portal.
All-electronic process
by DocuSign



You can schedule
specific dates and
times for cut-over



Our engineers check
for common errors to
avoid delays



No interruption during
porting. We pre-build
and pre-test DIDs

Messaging and mobile DIDs



Ideal for P2P messaging
such as bank app
or monitoring alerts



High
deliverability
rates



Numeric and
alphanumeric sender
ID supported



Mobile DID
numbers available
internationally



Inbound SMS to US/
Canadian toll-free
numbers



Text-enable
any us/canadian
DID number

REST API

```
•••  
api/get_sms?  
api/buy_did?  
api/show_cdr?
```

—
Manage and mass
update DIDs

—
Inbound and
outbound SMS

—
LNP workflow
automation

—
Access CDRs and
billing reports

—
SenderID
management

—
E911 registrations

Working with APIs and streams

Simple HTTP API

Instantly implement under any framework



...or choose raw data streaming using websocket or Amazon SQS

Outbound SIP trunk

Directly connected to major Tier1 carriers



We route your calls to mobile and fixed line operators via local interconnection points- reach any telephone network in the world



Dialer SIP trunk



Compliant dialer service that supports Do Not Call regulations



10 years of track record, serving political, non-profit, survey and fintech industries



High Calls Per Second (CPS) and channel capacity



Available in US/ Canada and internationally



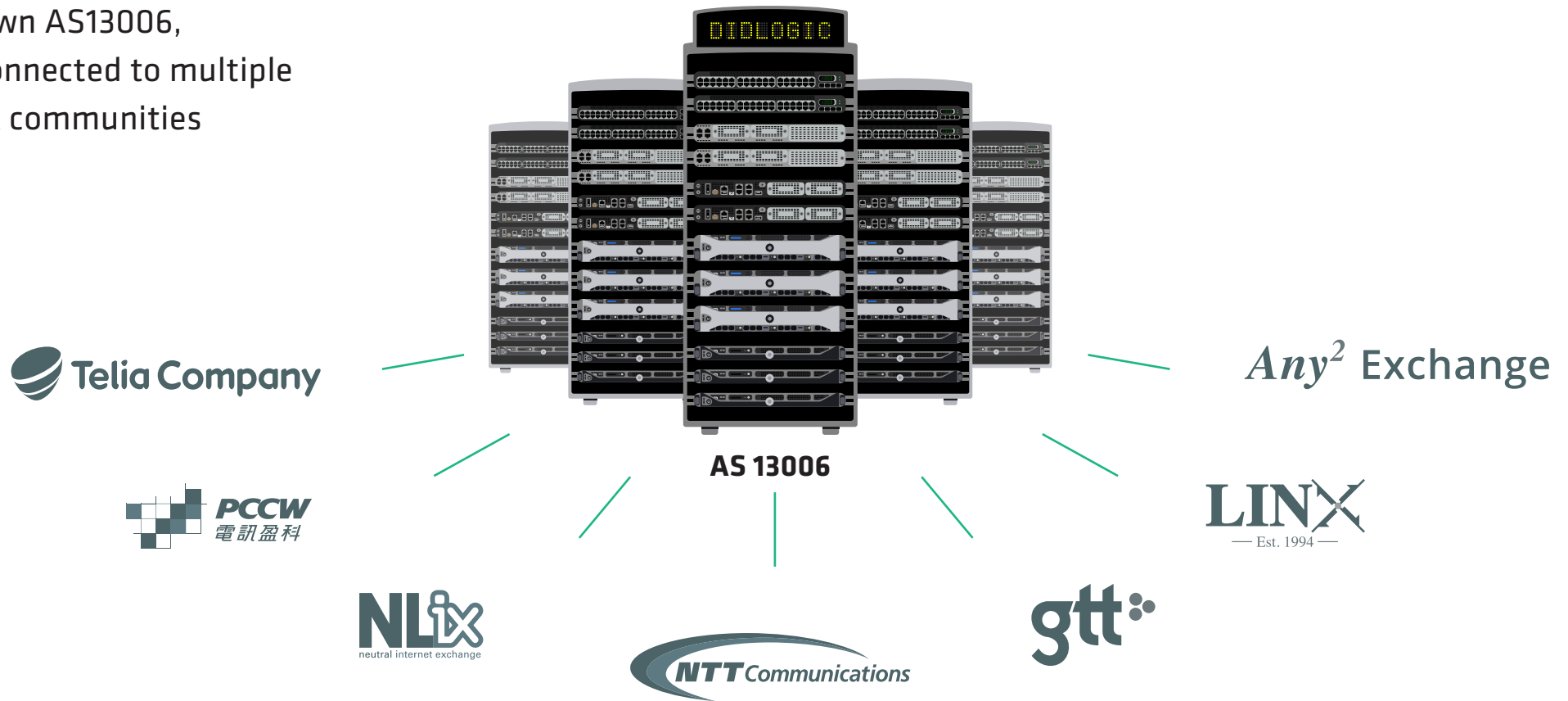
Eyes-on-glass monitoring by NOC engineers to prevent call blocking by carriers

Our network



Unmatched IP connectivity

Own AS13006,
connected to multiple
IX communities



Eliminate voice delays



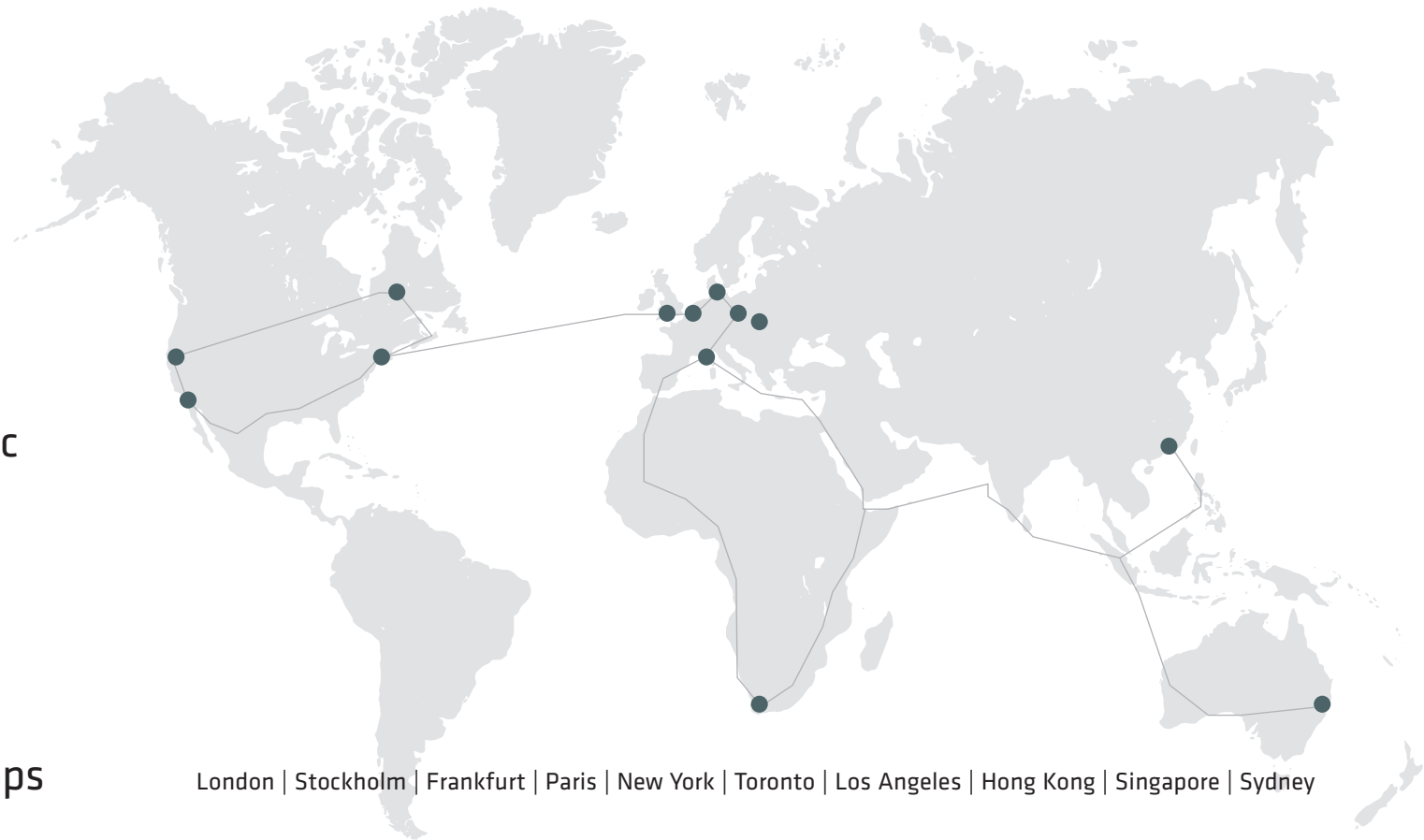
Latency as low as 3 ms



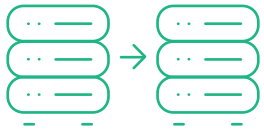
Beat last mile ISP issues in Asia Pacific with local routing



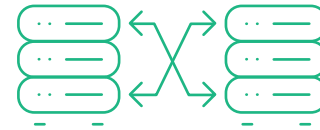
In-country routing eliminates voice loops



Redundancy built-in everywhere



Up to 12 fail-over gateways
can be set up per customer

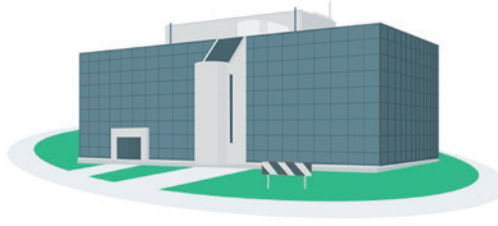


Redundant hardware on hot
stand-by at every site

We use world's most densely populated carrier hotels



Telehouse Docklands North
Coriander Avenue 14,
London



Telecity AMS04
Telecity AMS04 (DLR), Amsterdam NL,
Wenckebachweg 127



One Wilshire
One Wilshire 624 S. Grand Avenue,
Los Angeles

Secure service



We offer TLS and SRTP to encrypt your voice streams and SIP signalling



Account controls to prevent IRSF (International Revenue Sharing Fraud)



Regular vulnerability audits by third-party Internet security firms. White-hat hacker penetration tests



Our proprietary Subscriber Traffic Management System offers real-time protection against expensive unauthorized calls



Security Standards Council™

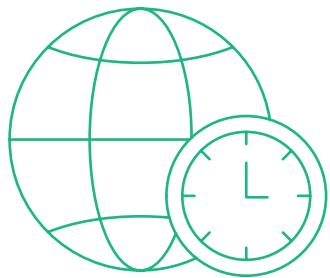
PCI DSS certified

Customer experience

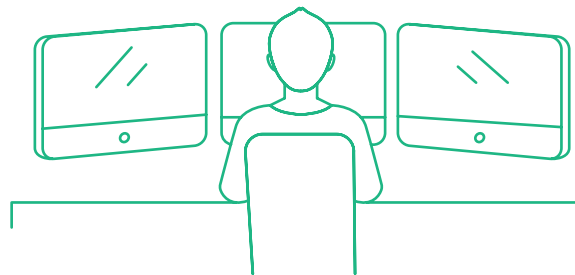


24/7 support

Local support
by specialists in your time
zone USA | APAC | Europe



High-level engineers always
available – no need for
ticket escalation



Our experts hold voice/data
certificates from Cisco,
Microsoft, Avaya and Sonus



Customers love our rapid relevant responses



Neil Brown
Twitter

I love @didlogic's support – almost real-time reply to email, and no feeling of cut-and-paste responses.



Shaun S.
Reddit

We are very happy with the service, have been using DID Logic for a few months with no problems. Over BT IP Exchange there were frequent problems on many international calls not connecting or poor quality but since moving to DID Logic we have superior call quality and calls connect every time.



K J.
Reddit

Happily recommended Phil and his team, strong reliability and prompt customer care. We put 150,000 calls a month via DID Logic and have done so for many years without any issues. A great company to deal with.

Officially recommended by leading vendors



Built-in DID Logic trunk

Worldwide leader
in on-premise UC

Comes with default PBX
install.



Certified SIP trunk provider for Yeastar

VoIP gateways
manufacturer with over
100 000 customers
worldwide

Built-in DID Logic
template in every unit
shipped



Easy set up with default install

Most popular free
softphone

Approved and listed by
Zoiper



Certified SIP provider for Acrobits

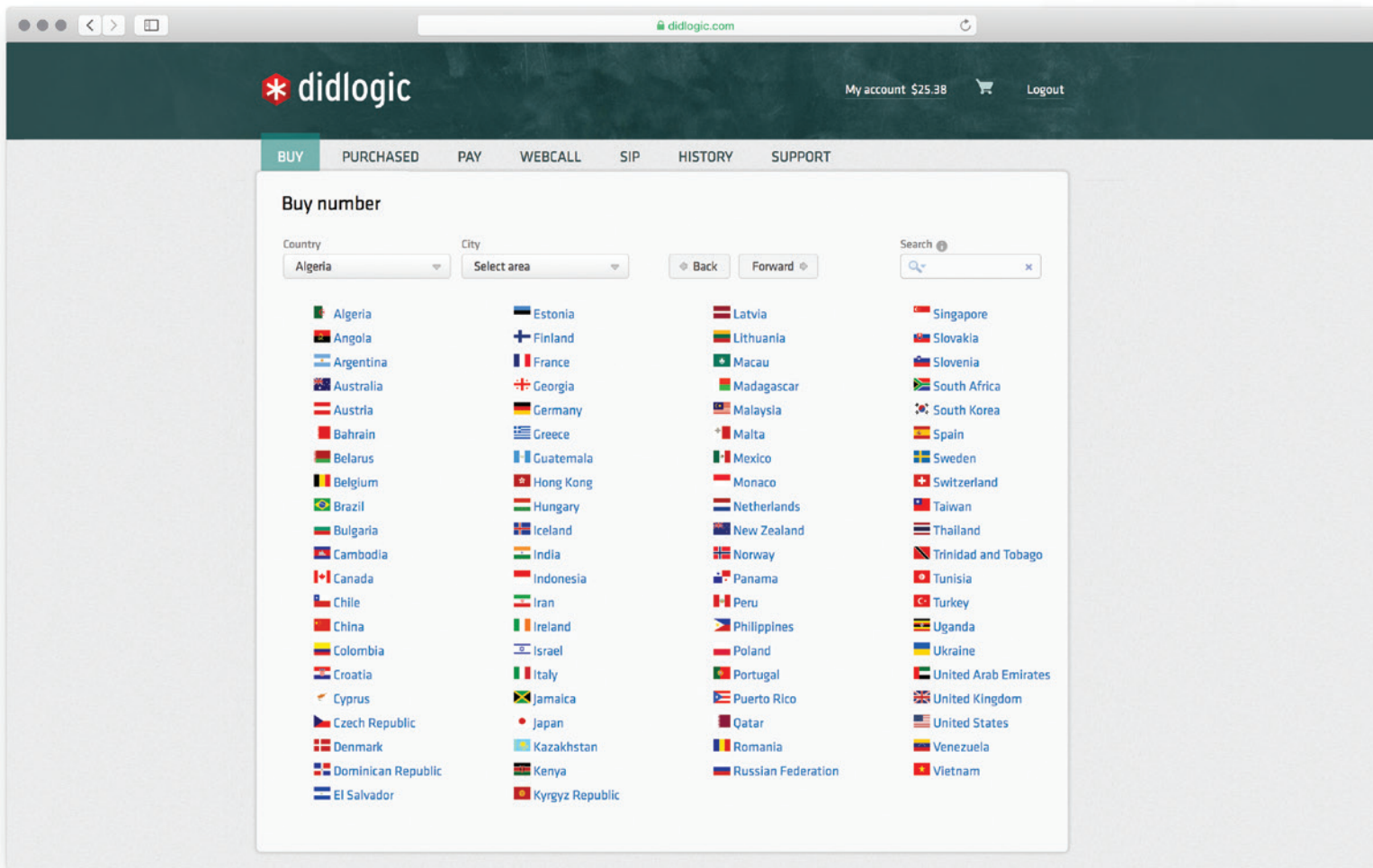
Most installed iOS and
Android VoIP softphone

Built in template
In-app template

Powerful customer portal



Instantly provision international DIDs



Modify SIP trunk capacity in real time

The screenshot shows the 'Create SIP account' page on the didlogic.com website. The page is part of a dashboard with a dark green header containing the didlogic logo, 'My account \$25.38', and a 'Logout' button. A navigation bar below the header includes links for 'BUY', 'PURCHASED', 'PAY', 'WEBCALL', 'SIP' (highlighted), 'HISTORY', and 'SUPPORT'. The main content area is titled 'Create SIP account' and includes summary statistics: 'Max rate: \$0.50/min', 'Max call length (sec): 3600', and 'Channel limit: 2'. Below this, there are input fields for 'Device name (optional)', 'Password', 'Password again', and 'Caller ID' (set to 'No Caller ID'). There are also 'Remove' and 'Add' buttons for a list of settings. A 'Custom dialplan' checkbox is present, along with a 'Send inbound didinfo' checkbox which is checked. Below these are four restriction options: 'Restrict to authorised IPs only', 'Restrict call length', 'Restrict channels', and 'Restrict Max Call Cost'. Each has an input field: 'Enter IP' (with an 'Add' button), 'Max call length (sec): 60', 'Channel limit: 1', and 'Max Call Cost: 0.0'. A green 'UPDATE' button is centered below the form. At the bottom, there is a section for regional gateways with a list of locations and their corresponding SIP domains: Amsterdam, NL (sip.nl.didlogic.net); Cape Town, ZA (sip.za.didlogic.net); Hong Kong (sip.hk.didlogic.net); London, UK (sip.uk.didlogic.net); Toronto, CA (sip.ca.didlogic.net); Singapore (sip.sg.didlogic.net); Stockholm, SE (sip.se.didlogic.net); US West (sip.lax.didlogic.net); Sydney, AU (sip.au.didlogic.net); Frankfurt, DE (sip.de.didlogic.net); US East (sip.nyc.didlogic.net); and São Paulo, BR (On-Net pending).

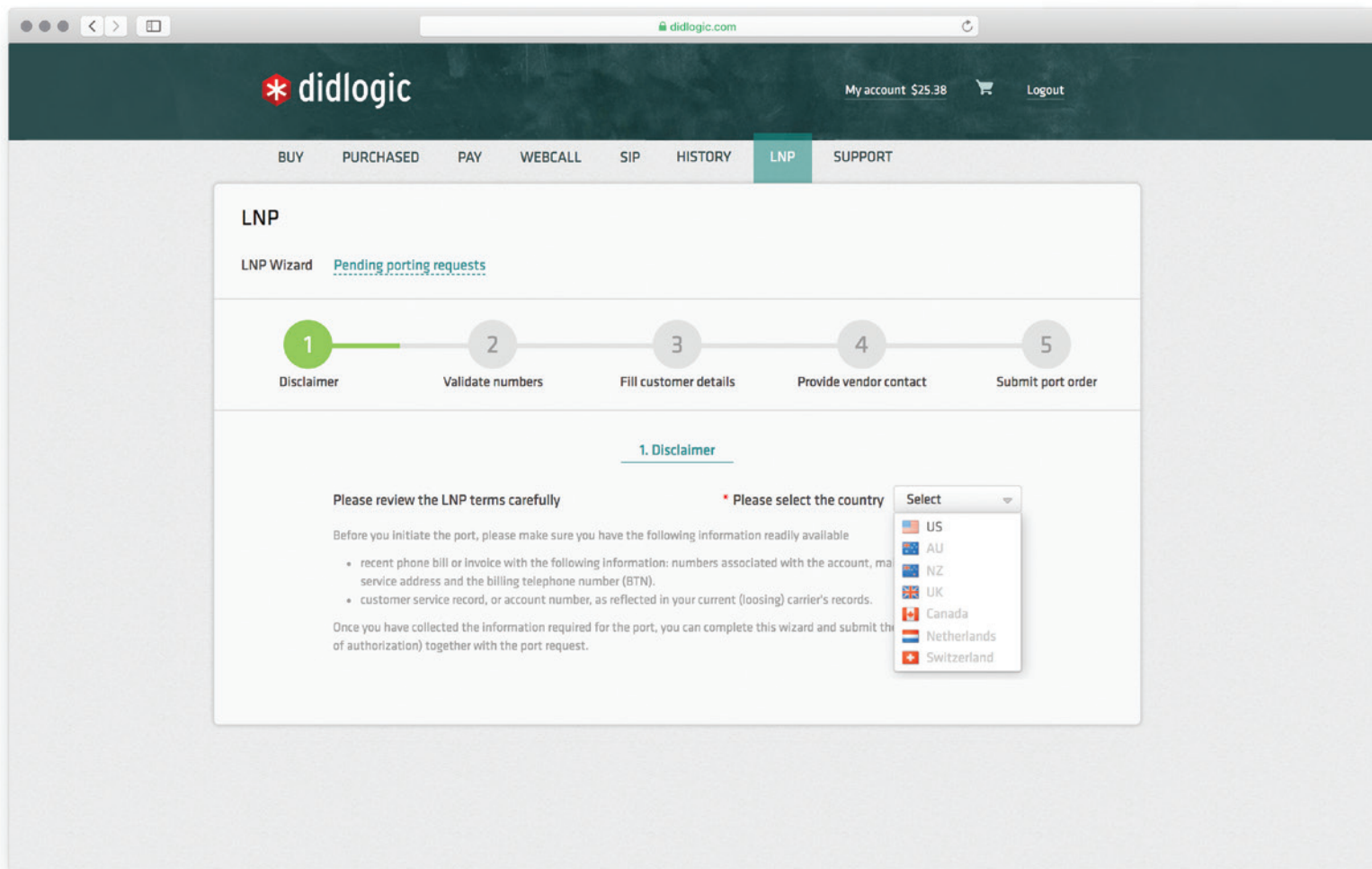
Unlimited instant reports

The screenshot displays the didlogic customer portal interface. At the top, the didlogic logo is on the left, and 'My account \$25.38' and 'Logout' are on the right. A navigation menu includes 'BUY', 'PURCHASED', 'PAY', 'WEBCALL', 'SIP', 'HISTORY' (highlighted), and 'SUPPORT'. The 'Call history' section features a search bar, filters for 'Today', 'Yesterday', 'This month', 'Last month', and 'All time', and a 'Sip account' dropdown set to 'All'. Below these are filters for 'Placed', 'Received', and 'Missed'. A table lists call records with columns for Date, Time, Type, From CLID, To, Destination name, Duration, and Charge. The 'Charge' column is highlighted in yellow. At the bottom, there are pagination controls (Per page: 10, « First, « Previous, 1, 2, 3, 4, 5, 6, 7, 8, 9, ... Next », Last ») and an 'Export to CSV' button. A summary section shows 'Balance: \$25.38' with links for 'Add credit' and 'Rates', and 'Selection totals: Placed: \$36.6930, Received: \$0.4333, Total: \$37.1263'.

Date	Time	Type	From CLID	To	Destination name	Duration	Charge
07/26/18	01:15 pm	SIP call	anonymous	31106690505	Netherlands	00:09	\$0.0021
07/26/18	01:14 pm	SIP call	anonymous	31106690505	Netherlands	00:42	\$0.0096
07/26/18	01:13 pm	SIP call	anonymous	31106690505	Netherlands	00:29	\$0.0066
07/23/18	12:22 pm	SIP call	61386574549	442035196567	United Kingdom - London	00:31	\$0.0029
07/17/18	12:49 pm	SIP call	61386574549	442035196567	United Kingdom - London	00:06	\$0.0006
07/17/18	10:57 am	SIP call	61386574549	12122571111	United States	00:04	\$0.0034
07/06/18	11:13 am	SIP call	61386574549	442035196567	United Kingdom - London	00:34	\$0.0032
07/06/18	11:01 am	SIP call	61386574549	442035196567	United Kingdom - London	00:22	\$0.0021
07/02/18	01:34 pm	SIP call	61386574549	442035196567	United Kingdom - London	00:44	\$0.0042
07/02/18	01:20 pm	SIP call	61386574549	442035196567	United Kingdom - London	02:24	\$0.0137

Balance: **\$25.38** Selection totals: Placed: \$36.6930
[Add credit](#) [Rates](#) Received: \$0.4333
Total: \$37.1263

Paperless LNP portal



Self-service billing portal

The screenshot displays the didlogic self-service billing portal. The header includes the didlogic logo, a user account balance of \$25.38, and a Logout button. A navigation menu contains links for BUY, PURCHASED, PAY, WEBCALL, SIP, HISTORY, and SUPPORT. The main content area is titled "Profile for user 46109" and includes tabs for Profile, Edit profile, and Transaction history. A search bar is present next to the Transaction history tab. Below the tabs is a table with columns for Date, Time, Monthly fees, Amount, Balance, Status, and Invoice. A dropdown menu is open over the "Monthly fees" column, listing various transaction types. The table contains 18 rows of transaction data, with the most recent entry on 01/28/19. At the bottom of the table, there are pagination controls (1, 2, 3, 4, 5, Next, Last) and an "Export to CSV" button.

Date	Time	Monthly fees	Amount	Balance	Status	Invoice
01/28/19	03:02 pm	All transactions				
		Adjustment	Monthly fee for 61386574549	\$-0.9500	\$21.1363	Committed
01/26/19	09:32 pm	Activation fees	Monthly fee for 33975181638	\$-1.9901	\$23.1264	Committed
01/25/19	05:32 pm	Monthly fees	Monthly fee for 37166103223	\$-2.2500	\$25.3764	Committed
		PayPal IN				
01/23/19	09:32 pm	PayPal OUT	Monthly fee for 19143315006	\$-0.9900	\$26.3664	Committed
		PSTN FWD fees				
01/14/19	05:02 pm	Webcall	Monthly fee for 37167881618	\$-1.1700	\$27.5647	Committed
01/07/19	12:32 pm	SIP call	Monthly fee for 15804534124	\$-0.9900	\$28.5547	Committed
01/07/19	12:32 pm	DID forwarding	Monthly fee for 15804534123	\$-0.9900	\$29.5447	Committed
		SMS				
01/06/19	04:02 pm	Credit card IN	Monthly fee for 12399841033	\$-0.9900	\$30.5347	Committed
		Payment fee				
12/29/18	03:02 pm	Connection fee	Monthly fee for 61386574549	\$-0.9500	\$20.1863	Committed
		Porting fee				
12/27/18	09:02 pm	Porting fee	Monthly fee for 33975181638	\$-1.9901	\$23.1264	Committed
		Inbound SMS				
12/26/18	05:32 pm	Inbound SMS	Monthly fee for 37166103223	\$-2.2500	\$23.1264	Committed
		Admin payment				
12/24/18	09:32 pm	Monthly fees	Monthly fee for 19143315006	\$-0.9900	\$25.3764	Committed



Sales Engineering

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New Zealand 0800 DIDLOGIC

UK 0800 112 0899



www.didlogic.com