

CASE STUDY



Expense Reporting System Migration: IBM GERS to DATABASICS Expense

TimBar is a market leader in the Packaging & Display industry providing retail marketing displays, industrial packaging, and specialty corrugated products since 1955.

Background & Challenges:

IBM's announcement to sunset its expense reporting solution, IBM GERS, prompted TimBar to look for a new expense reporting provider that would meet its unique business requirements and at the same time, offer end-users an intuitive, easy-to-use experience.

TimBar was looking for a partner that could understand and fulfill its requirements, provide seamless integration with its credit card provider (AMEX) and other backend systems, and ensure a smooth, rapid transition that minimized the impact on employees and day-to-day business.

"The vast majority of our customers come to us wanting to replace their expense reporting system. IBM GERS customers like TimBar, and those coming off other products, discover that our solution is really a superset of the functionality they have been using. They also find we get things done fast and that we're always there for them, which in many cases is a big step up."

– TORBJORN NILSEN, DIRECTOR, DATABASICS

Solution & Benefits:

TimBar's move to DATABASICS Expense provided a solution that not only replaced IBM GERS, but increased efficiencies in expense reporting use and administration.

- ➔ DATABASICS Expense offered a streamlined process, eliminating redundancies by pre-populating data.
- ➔ TimBar reduced errors, approval time, report recycling, and adjustments through the power and flexibility of DATABASICS Expense business rules engine.
- ➔ TimBar gained new control over its expense management process with DATABASICS Expense administrative module that enables full access to all features of the solution.
- ➔ With DATABASICS Expense management reporting, TimBar gained enhanced visibility into travel spend and can answer financial or travel management questions as they arise without the need for custom programming.

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"Our end-users now enjoy a simple and intuitive interface and our finance staff benefits from better process controls and a tighter integration with the accounting system. DATABASICS has met all of our requirements without customizations, has offered guidance for how we could further improve our expense reporting process and integration to our back-end accounting system, and has helped us make a timely transition to their system."

– RICK FRITZ, VP & CFO, TIMBAR PACKAGING & DISPLAY