

SECURITY AT DELLA

A deep dive into how data is stored at managed in the Della Platform to give you peace of mind.

WHAT KIND OF DATA IS GENERATED?



DOCUMENTS



QUESTIONS



CORRECTIONS



OTHER DATA

- You can delete the uploaded documents and checklists at any time.
- We use anonymised versions of the corrections to train our algorithm to provide you with better answers next time.
- Data including user usage is removed from the system at the end of your contract

COMMON SECURITY QUESTIONS

COULD MY DATA BE STOLEN?

- We employ a top security firm to run frequent penetration tests and code reviews, as well as conducting regular external audits of our processes.
- Della has obtained **ISO 27001 Security Certification** which is the latest version of one of the most recognised and internationally accepted information security standards.
- We have taken all the necessary steps to make it as difficult as possible for any hackers to penetrate our network. However, as with all online systems, it is unrealistic to suggest it is unpenetrable, although we are as close to it as we can be and we are continually reviewing how we can make our security even tighter.

WHERE IS OUR DATA STORED?

- We host the data in the cloud, primarily using Microsoft Azure for our European clients. There are additional local hosting opportunities which we are happy to discuss with you.

COULD CONFIDENTIAL INFORMATION BE EXTRACTED FROM DELLA'S NEURAL NETWORK?

- We anonymise data automatically as soon as it is fed through Della's AI system. This means that even if some data was able to be extracted which is highly unlikely, it would be almost impossible for anyone to decipher if it was true or not.
- Despite this being near impossible, we have to assume that our model has flaws and this makes us work even harder to ensure that we put in place sufficient countermeasures.

COULD DELLA USERS, WHO MIGHT BE MY COMPETITORS, ELICIT CONFIDENTIAL LEGAL INSIGHTS?

- We anonymise the confidential parts of your documents using AI.
- We also segregate our clients (and your data) into private databases, adding an extra layer to the difficulty for anyone, inside or outside Della, to interpret how you are using the platform.