

NinjaOne Documentation

ninjaOne®

Knowledge at your fingertips when it matters most

Organization of institutional knowledge is the backbone to effective management. Using a modern IT documentation solution helps you ditch the knowledge hunt.

NinjaOne Documentation centralizes everything your IT team needs. Standardize procedures, boost efficiency, and empower techs with instant access to critical info – all within NinjaOne. Stop knowledge loss, secure data, and empower your team to tackle any issue quickly.

KEY FEATURES

- **Unified and Single-Pane**
Unify NinjaOne endpoint management, ticketing, and documentation into a single solution for ultimate efficiency.

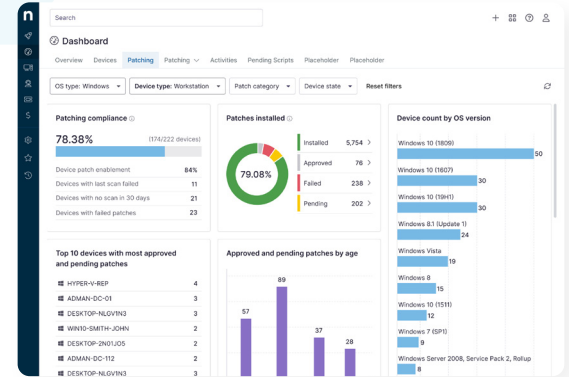
- **Customizable Templates**
In addition to out-of-the-box templates, create fully custom documentation templates to document any asset, workflow, account, and more.

- **Monitoring & Alerting**
Monitor endpoint health, performance, hardware, and software data and create custom alerts, notifications, and tickets based on this data for near real time IT asset monitoring.

- **Knowledge Base**
Create customized wikis to collect and store your most important documents and files globally or for a specific organization and share with end users for enhanced productivity.

- **Documentation Automation**
Utilize NinjaOne's powerful automation engine and APIs to expedite the development and upkeep of your most important documents.

- **Enterprise-Grade Security**
Ensure your credentials and files are secure with encryption, MFA protection, and role-based access controls.



The NinjaOne Difference

Fast to learn, simple to use.

The cloud-native NinjaOne platform is built from the ground up by our team, optimized for power and ease of use.

#1-rated free support.

Our top-rated Support team is there when you need them, earning them an average 98% satisfaction rating year over year.

Management of ALL your devices.

See, monitor, and manage Windows, macOS, Linux, SNMP, virtual, and cloud devices from one console.

Unlimited, free on-boarding and training.

We'll help get you up and productive in days, not months, and training is always there for your team.

Automation from day one.

Patch automation is part of every device setup and hundreds of out-of-box automation scripts are ready to use and save you time.

Constant innovation.

Frequent releases that include features requested by our customers ensures NinjaOne continues to meet your needs.

Fast navigation.

For MSPs, every second counts, so the NinjaOne platform is optimized for speed and efficiency.

NinjaOne Integrations



See all integrations



Zendesk



Microsoft
Azure



SentinelOne



Slack



CrowdStrike



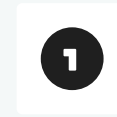
Okta



ServiceNow



HaloPSA



OneLogin



Rewst

Manage

Monitor and manage every endpoint

Protect

Patch and back up endpoints

Support

Support every employee



SERVICES | WORKSTATIONS | LAPTOPS | TABLETS | SMARTPHONES | HOSTS | NETWORKS

NinjaOne Automated Endpoint Management Platform

Policy-Based Automation

Unified Reporting & Analytics

Multi-Tenant Architecture

API & Integrations

HUMAN-CENTERED AI

10-15

TOOLS REPLACED

“Before, I needed 10-15 different tools to execute what NinjaOne does in its centralized, single pane of glass.”

Vetcor

98%

CSAT SCORE

“I have never experienced the speed or knowledge of support the NinjaOne team exhibited with any other RMM vendor.”

InHouse Support

30%

LESS TIME FOR PATCHING

“We observed a 30% reduction in the time taken for patch deployments compared to our previous solution.”

Alabbar Group