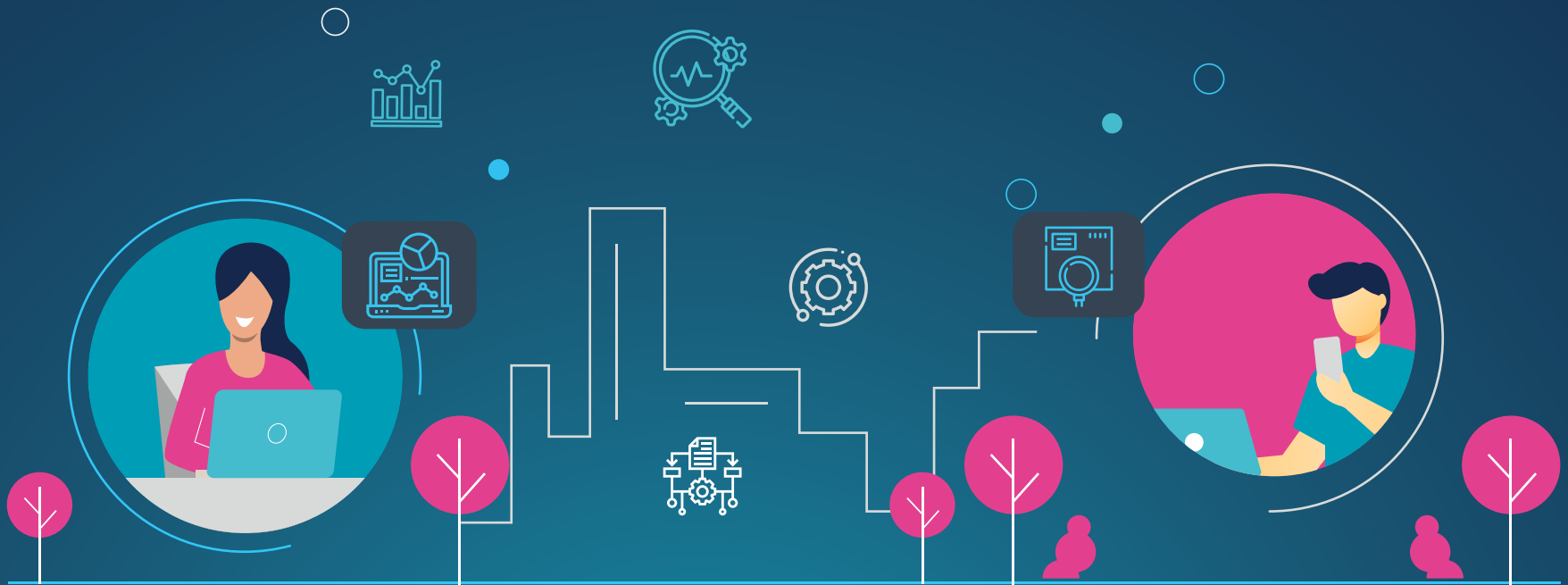


# 6 signs that it's time to replace your EHS management software



# Contents

- 1 User disengagement and low adoption
- 2 It's not configurable
- 3 It doesn't work well with other softwares
- 4 Inability to obtain actionable insights
- 5 Lack of mobile accessibility
- 6 Weak post-implementation support



# Introduction

Moving away from your existing Environmental, Health, and Safety (EHS) Software to another enterprise EHS software requires a significant investment of time, effort, cost, and other resources.

However, it can be frustrating and disappointing if the new software doesn't meet your expectations or scale according to your growing business needs. This eBook will help you assess whether your current EHS software is still the best option for your organization. While there are various reasons why you might consider replacing your existing software, we will focus on six factors that impact your business and ROI.





# User disengagement and low adoption

User adoption is a crucial driver of enterprise software success, especially for EHS software. When users and stakeholders struggle to use the software effectively to report the EHS data, it becomes challenging to derive actionable insights, thus diminishing the value of your technology investment. For this reason, a system's design and navigation are just as important as the system's functional capabilities to foster a strong and proactive safety culture. Many EHS software solutions provide usage and adoption statistics, which can help you determine the desired level of engagement.

As an EHS software champion, it's essential to monitor usage and identify the root causes of the user disengagement. If you and your team face challenges with the system's complexities or spend excessive time trying to understand the functionality, it's time to take action and switch from your current system.

**48%**

of respondents considered user adoption as one of the most important reasons for replacing the current EHS&S Software.

**Source:** NAEM's Why Companies Replace Their EHS&S Software System



# It's not configurable

One of the primary causes of stakeholder dissatisfaction with EHS software is lack of configurability to meet evolving business requirements. The software should be capable of accommodating your specific business processes and making your team's job easier by streamlining business tasks like reporting data and creating and assigning CAPAs to responsible parties. It should not cost a lot to change a small aspect of your system, and even small costs can add up quickly. In a rigid or customizable system, you will be dependent on the vendor to implement any changes. A configurable system will put more power in your team's hands.

This self-configuration should be complemented by a dedicated and resourceful customer success and service team that goes above and beyond to assist you in achieving your objectives. If your software or the vendor fails to offer this flexibility and services, it's time to consider a change.

**90%**

of EHS professionals considered the ability to configure forms and workflows as an important or very important criterion for EHS software selection.

**Source:** Verdantix Green Quadrant EHS Software 2019



# It doesn't work well with other softwares

The fundamental principle of digital transformation is to enhance productivity through collaboration and connectivity. Seamless integration of your EHS software with third-party systems is crucial to streamlining your business processes and enabling data exchange among systems. In today's digital and connected world, the software architecture should support integration with your internal and external software for real-time claims submission, retrieving employee working hours and demographic details, and staying up to date with ever-changing regulatory requirements.

Additionally, the software vendor must also provide an Application Programming Interface (API) library to facilitate the effortless exchange of information between your EHS software and third-party systems. If your current vendor does not offer an API library and the system development framework does not integrate with your existing IT landscape and emerging technologies, your digitalization efforts will soon become obsolete.

## 56%

More than half of the companies surveyed by a leading research firm reported that seamless integration of EHS&S software with business IT systems is one of the most important criteria for software selection.

**Source:** NAEM's Why Companies Replace Their EHS&S Software System



# Inability to obtain actionable insights

You may have spent significant effort in digitalizing EHS processes and collecting vast amounts of data over the years. One of the primary reasons for investing in EHS technology is to analyze and convert large volumes of data into actionable insights for risk informed decision-making. The software should provide insightful analytics, data visualization, and business intelligence dashboards to simplify risk mitigation. Additionally, it should offer tools for creating advanced reports that meet your business needs without requiring vendor support. Relying on software vendors to develop custom reports costs time and money. If your current system lacks out-of-the-box reports and the ability to build ad-hoc reports on the fly without vendor support, it's better to reassess its value.

## 56%

More than half of the EHS leaders stated that they would widely use Advanced Analytics across the organization or in multiple facilities in 2023.

**Source:** Verdantix Green Quadrant EHS Software 2023



# Lack of mobile accessibility

Mobile apps play a transformative role in empowering and engaging employees to drive safety initiatives. These apps act as an extension to your EHS system, allowing tracking and reporting of multiple facets of data on the go, even without an internet connection. Mobile apps built natively for iOS and Android platforms offer security, privacy and functional advantages over browser-based apps.

Additionally, “No-Code App Platforms” have emerged as the latest frontier of EHS digital transformation. These platforms provide access to mobile-ready solutions that automate your unique EHS and non-EHS processes. If your software vendor does not offer native mobile apps and the option to access to mobile-ready apps, it’s time to consider a switch.

**59%**

of surveyed EHS leaders reported that they either have or plan to roll out EHS mobile app in the organization in 2023, with an additional 9% planning to pilot the technology.

**Source:** GLOBAL CORPORATE SURVEY 2022: EHS Budgets, Priorities And Tech Preferences, Verdantix





# Weak post-implementation support

After implementing your EHS software, ongoing support, training, and sharing of best practices are crucial for effectively managing your organization's EHS data and processes. You need a vendor who values your feedback, ensures optimal software performance, and supports your organization's EHS journey.

In addition to ongoing support, it's important to verify that your vendor provides continuous enhancements to meet your evolving business and regulatory requirements. If your vendor fails to offer adequate support and ongoing system enhancements, it's time to switch to a strategic partner who can provide continuous support, upgrades at no additional charge, and position you for long-term success with your EHS initiatives.

## 15%

Software providers with fewer than 15 percent of their workforce dedicated to ongoing support scored more than 50 percent lower on Net Promoter Scores than peer organizations with a larger emphasis on customer support.

**Source:** Verdantix Green Quadrant EHS Software 2021

# Why choose ideagen EHS?

Choosing the right EHS software is not an easy task for EHS professionals. Over 1 million users across 140+ countries trust and use Ideagen EHS every day to build a data-driven safety culture. Here are some key highlights of the Ideagen EHS platform:

## Digital adoption platform

Experience Delico, an interactive self-guidance technology that helps you navigate Ideagen EHS features and complete tasks effortlessly.



## Highly configurable software

Leverage Ideagen EHS's powerful features to automate and streamline changes to your existing business processes without requiring support.



## Single source of truth

Take advantage of the service-oriented architecture to seamlessly interface with your internal and external systems.



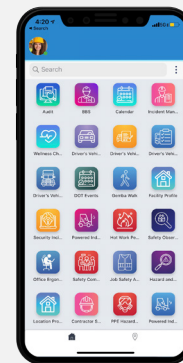
## Advanced analytics

Identify potential risks that may impact your bottom line by leveraging hundreds of out-of-the-box dashboards, compelling reports, and leading/lagging indicators frequently used by EHS professionals.



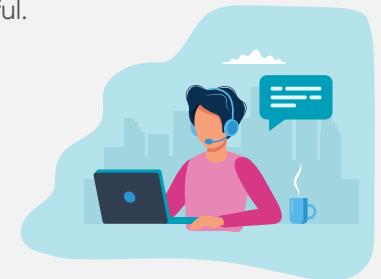
## Mobile-first approach

Ideagen EHS's mobile-first design approach enables you to access our software applications on any mobile device using web browsers or native mobile apps available for iOS and Android devices.



## Dedicated customer success

Work with industry veterans who understand your world and what it takes to keep your organization delighted and successful.



# How Ideagen can help

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Building a strong safety culture is essential to improve workplace safety, but it takes commitment. Companies that want to build a strong safety culture need a strong foundation of reporting, notifications, and visibility to demonstrate progress to their workforce. Adopting enterprise-wide EHS software is a great place to start.

Incident reporting, corrective action tracking, and auditing software from Ideagen can help you take your workplace culture to the next level. Schedule a demo today to learn more about how Ideagen EHS can help you make a safer, more compliant workplace.

[Request a demo](#)



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