# **Remote Monitoring and Management**



Make your team more effective with RMM software that automates IT management, drives technician efficiency, and improves your bottom line.

ninjaone.com/rmm

### **Solving IT complexity**

An RMM needs to do more than just allow you to remotely manage endpoints. It needs to drive technician efficiency so you can scale effectively. Complex overbuilt RMMs that require a full time employee to do not deliver on this promise.

Modern endpoint management requires an RMM that delivers all the functionality enterprises require with the ease of use and management required by SMBs.

### The NinjaRMM difference

Ninja has distilled the core of an RMM down to the tools you use most, delivering best-in-class features you can rely on. Our modern interface, intuitive navigation, and efficient workflows ensure that you can scale to managing hundreds of devices per technician with minimal training time or management resources.

NinjaRMM is exceptionally easy-to-use and backed by outstanding support so you can focus on efficiently delivering exceptional IT services.

### **KEY FEATURES**

### **Multi-platform management**

Quickly resolve IT issues and minimize downtime with instant access to your Windows, Mac, and Linux endpoints as well as virtual machines and SNMP devices from within a single-pane-of-glass.

### **Easy IT automation**

Deploy automations on demand, on schedule, or in response to alerts using one of five common scripting language Ninja supports. Leverage the Ninja API to tie Ninja actions to other systems.

#### Secure remote access

Quickly, easily, and securely take control of endpoints using one of Ninja's fully integrated, one click remote access tools. Including TeamViewer, Splashtop, RDP, and Control.

### **Patch Management**

Keep endpoints secure and devices up-to-date by automating patching for over 140 common business applications and Windows, Mac, and Linux operating systems.

# **Monitoring & Alerting**

Monitor endpoint health, performance, hardware, and software data and create custom alerts, notifications, and tickets based on this data for near real time IT asset monitoring.

# **Endpoint protection**

Centrally manage your antivirus solution, monitor drive encryption, store and automatically inject credentials, and keep rogue devices off your network with Ninja's built-in security solutions.



### AN RMM BUILT TO MAKE YOU FASTER



### Easy onboarding

Onboard technicians and get them billing customers faster with a UI that's easy to learn and navigation that just makes sense.

### **Efficient workflows**

Make your technicians more efficient with a modern interface that puts all your decisions in one place and cuts out extra clicks.

### **Clear documentation**

Help your technicians become more effective with clear, concise, and helpful documentation and best practices.Patch Management

## **Faster Navigation**

Ninja was built cloud-first so you'll have a fast, seamless experience that doesn't limit technician efficiency – unlike legacy RMM software.

### **FULL VISIBILITY AND CONTROL**

Ninja gives you full visibility into all your managed devices – from hardware details and software inventory to device performance and health. Keep endpoints up-to-date, perform routine maintenance, provide direct support, report on IT efforts, and more with one tool.

### **#1 RATED RMM SOFTWARE IN G2 GRID**

At NinjaOne, we put our partners first – that's why our partners rated NinjaOne the #1 RMM software on the G2 Grid for remote monitoring and management software. Not only that, we've been ranked #1 in customer support year over year, with an average customer satisfaction score of 98 / 100.



SATISFACTION

"Ninja enables us to be proactive both for our clients and our business. It saves everyone on the team an astronomic amount of time. Every day, Ninja takes care of hours of billable work that were previously managed hands-on by technicians."

Brian McFarland, Project and Operations Manager, Illuminate

