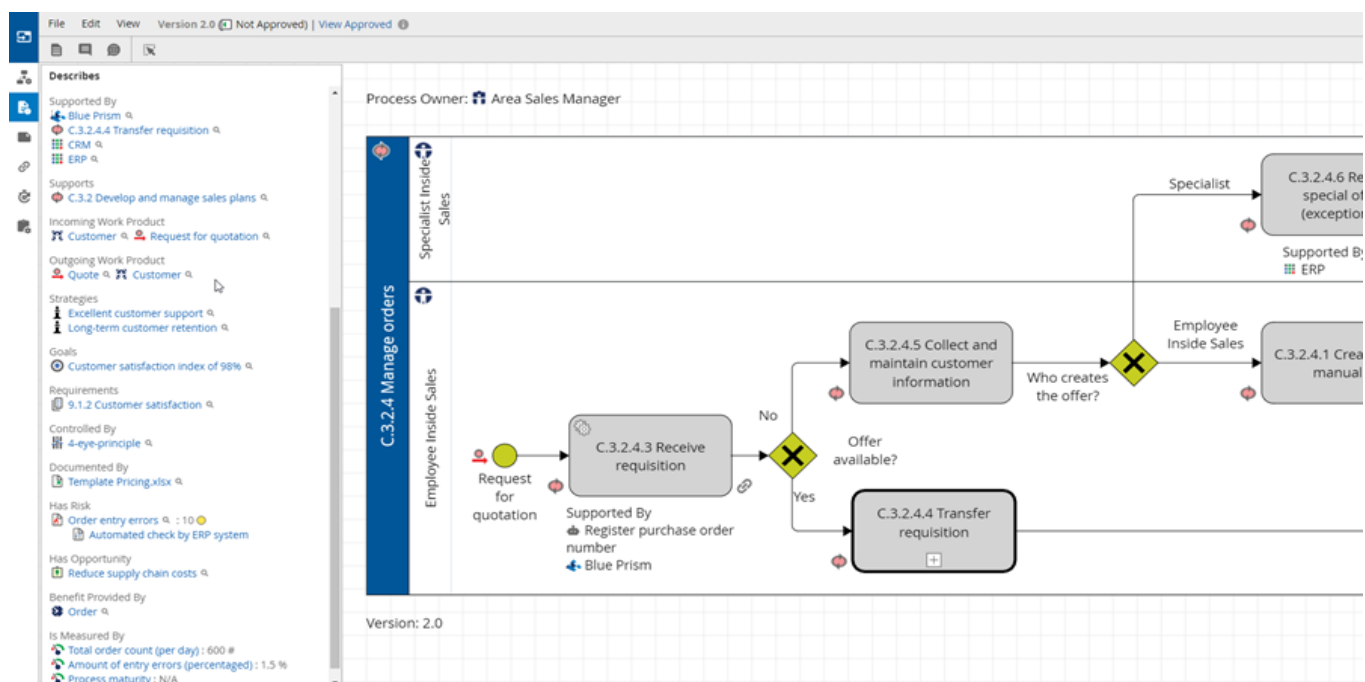


# iGrafx Brings Digital Workforce Integration to Blue Prism Platform, giving customers the ability to deliver change management & governance.

*iGrafx joins the Blue Prism's Technology Alliance Program (TAP) and creates partnership to provide transparency for change management and governance of your Digital Workforce. This integration between Blue Prism Robotic Process Automation (RPA) and the iGrafx Business Transformation Platform provides visibility into how and where your Blue Prism Digital Workers are being utilized in the context of your Business Architecture.*

## Unique benefits

- Create a virtual "HR Department" for your Digital Workforce, ensuring Compliance, Governance and Results.
- Gain Knowledge and Insight on where your Digital Workers are and what they are doing to ensure Resiliency and Business Continuity
- Make sure you understand the impact of business model changes on your digital workforce before you make them.
- Scale RPA projects faster across your organization while eliminating the typical risks.
- See new, untapped opportunities for intelligent automation and safely simulate the business impact to maximize your ROI.
- Close the loop between human employees and digital workers.
- Future-proof operations ensuring long-term success.



Increased transparency provides benefits to the organizations at all levels. When changes occur due to planned continuous improvement, or unplanned changes must occur to ensure business continuity, having a clear understanding of how and where your Digital Workforce is deployed within your organization is key to maintaining compliance and resiliency.

The combination of iGrafx and Blue Prism provides enterprises a much deeper understanding of how their digital workforce is utilized. iGrafx extracts your existing digital workforce and creates reusable business architecture objects that can be related to existing processes to assist, both IT and the business units that use the technology, with insight on where and how they are using automation. By aligning your workforce in accordance with enterprise goals and requirements, decisions are now based on strategic initiatives for identifying executive sponsors.

The iGrafx Platform allows you to safely, and intelligently, design your RPA strategy. By analyzing and monitoring the business impact we ensure that you will receive much higher returns on your Intelligent Automation investments across your entire business.



The combination of the iGrafx and Blue Prism platform replicates your Blue Prism Digital Workforce directly in your business processes. This gives you visibility into where you have deployed your digital workforce, as well as the ability to evaluate and plan opportunities to scale your RPA deployment. iGrafx helps organizations see where digital workers can help best to improve the underlying processes and harmonize the relationship between human workers and their digital counterparts.

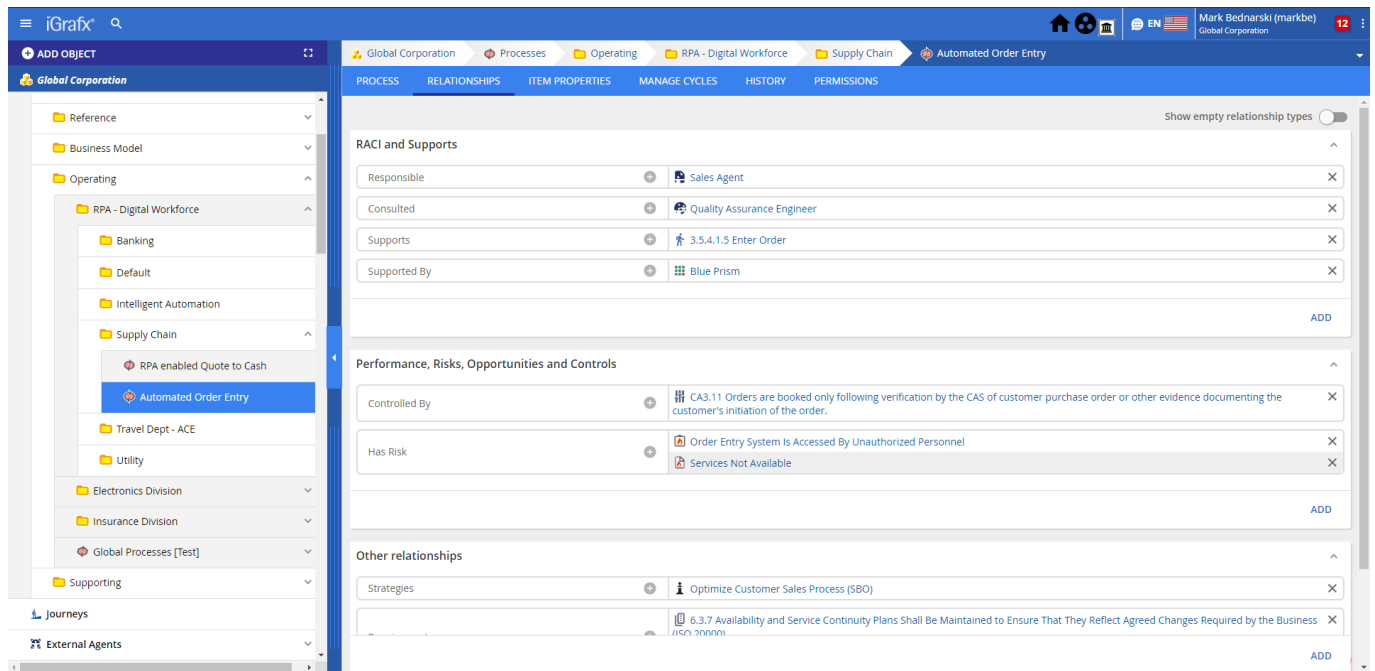
### How does it work

iGrafx invented large scale process modeling and has led the industry since the early 1990s. This foundation provides the context for successful organization-wide RPA. Blue Prism delivers an advanced platform for intelligent automation, and paired with the iGrafx platform, we together provide the process maturity you need to apply RPA in the right place.

The iGrafx platform offers a range of web-based SaaS products for modeling, analyzing, and optimizing business processes and decisions, helping a very diverse set of organizations to make the right decisions better and faster. With millions of users in 1,000s of companies worldwide, the iGrafx Platform is

recognized for its ease of use, rapid return on investment for businesses in all sorts of industries, security, and performance at scale.

We utilize the Blue Prism technology to gather a list of all your current digital workforce RPA scripts. Once completed, those scripts are created as process objects within the iGrafx Business Transformation Platform and can now be related to the business processes they perform, the strategic objectives they support, the business requirements or controls they fulfill, and their performance can be tracked by means of KPIs.



As the leader in Business Process Management, iGrafx provides the most comprehensive Business Transformation Platform, supporting RPA and workflow automation, customer journey, governance, risk, compliance, and more, as well as SaaS and private cloud deployment. It is also the most scalable, currently supporting the largest, global enterprises. We believe that process is at the center of everything. We deliver business transformation software that turns your processes into a portfolio of valuable assets.

As the pioneer of the most robust, secure, and highly scalable Digital Workforce, Blue Prism's focus is on delivering an agile workforce that follows rules-based business processes and interacts with systems in the same way human users do – and that complements both traditional and leading edge IT solutions such as business process management (BPM), OCR, AI, machine learning, and front- and back-office productivity tools.

## Blue Prism & iGrafx synchronize your digital workforce and architecture to provide transparency & governance

The iGrafx Business Transformation Platform enables transformation by connecting strategy to execution, while mitigating risk, ensuring compliance, and providing a framework for governance, resiliency, business continuity, and continuous improvement.

- Operational Excellence & Quality Management

Efficiently execute and continuously optimize the operations of the enterprise by identifying process dependencies, owners, and gaps in documentation. Add to that an Integrated Management System to demonstrate and certify quality and compliance to auditors (e.g., QMS, ISO certification, etc.)

- Business Architecture & Performance Management

Ensure that enterprises comply with regulatory requirements such as SOX, GDPR, FDA validation, or other industry specific regulations, then Monitor the health of your operations by collecting metrics through KPIs pinpointed within your key processes and digital workforce that are easily visualized via dashboards and reports.

- Digital Transformation

Identify critical processes to automate, while mitigating risks, ensuring compliance, and providing a framework for governance & continuous business improvement to effectively deliver promised ROI.

- Customer Journey

Visualize the end-to-end customer experience as it relates to your process architecture in order to prioritize process changes and automation based on strategic vision and to optimize the journey.

The screenshot displays the iGrafx Business Transformation Platform interface. At the top, there is a navigation bar with tabs for 'Global Corporation', 'Reports', 'IT', and 'RPA Work Product Report'. Below this is a secondary navigation bar with tabs for 'REPORT', 'SETTINGS', 'DETAILS', 'RELATIONSHIPS', 'ITEM PROPERTIES', 'MANAGE CYCLES', 'HISTORY', and 'PERMISSIONS'. A status bar indicates 'Version 1.0.0 (Not Approved)'.

The main content area shows a table titled 'SORT BY' with columns for 'Application', 'Supports', 'RPA Script', 'Receives', 'From', 'Sends', 'To', 'Work Product', and 'Supports'. The table lists various processes and their associated scripts and data flows.

Application	Supports	RPA Script	Receives	From	Sends	To	Work Product	Supports
Blue Prism	Order Entry	Purchase Order Data	Order booked	Purchase Order	Quote	3.5.4.1.5 Enter Order	3.5.4.3 Create Quote	4.8.2 Quote Service Orders
	Create Quotes	Request						

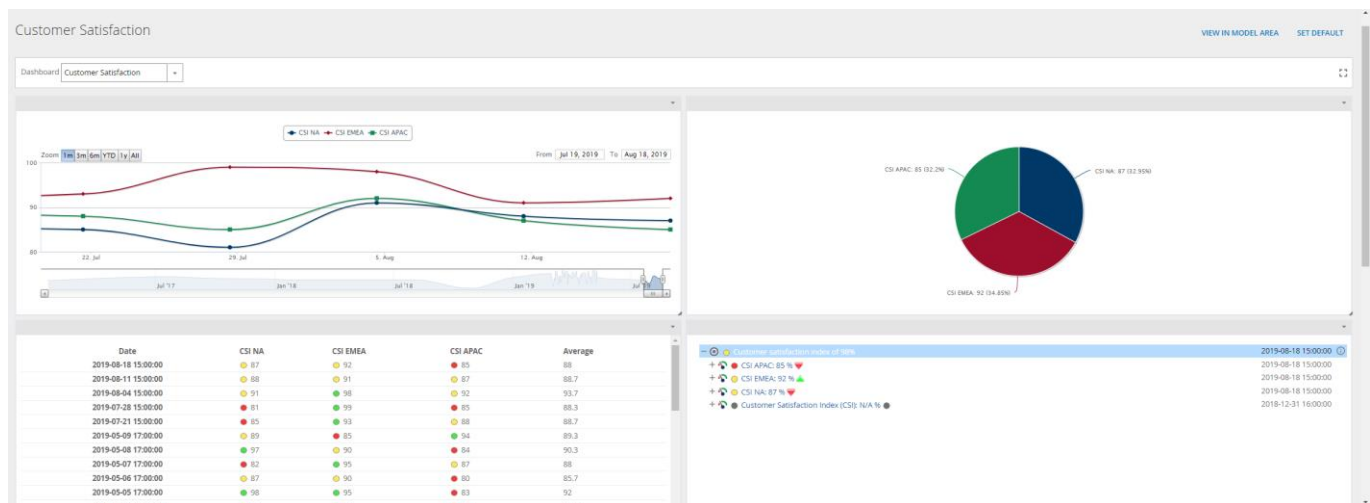
## Summary

The Blue Prism/iGrafx integration gives enterprises the ability to easily embed their digital workforce into their business architecture to provide clear understanding of how and where the digital workforce is being utilized across their business landscape.

- Scale RPA projects faster across your organization and eliminate typical risks.
- Identify opportunities for intelligent automation and identify business impact.
- Ensure long term success and business process resiliency
- Close the loop between the human and digital workforce
- Easy drag & drop integration of digital worker scripts into process maps and landscapes

Object	Has Risk	Risk Category	Controlled By	Current Risk Data			
				Impact	Likelihood	Inherent Risk	Residual Risk
C.1 Develop and manage goods and services	Ambiguous customer requirements	Operational	Perform permanent customer requirement analysis Definition of project sprints Use of Price Calculation Tool	High	Low	6	6
	Delayed "time-to-market"	Operational		Medium	Medium	9	9
	Wrong price calculation	Operational		High	Low	8	9
	Price for product is set wrong	Financial, Operational		High	Medium	20	12
C.3.1.4 Negotiate contract	MOQ too low	Financial, Regulatory		High	Low	8	8
	SOP too early		Very high	Low	15	15	
C.3.2.1 Create leads	Lead creation low			Very high	High	20	20
	Missing effort			Very high	Low	15	15
C.3.2.2 Manage customers	Inaccurate customer communication			Low	High	8	8
	Inaccurate communication with customers			Very high	Very high	25	25
C.3.2.3 Manage sales	Reorganization within customer environment			Medium	High	10	10
	Order entry errors	Operational	Automated check by ERP system	High	Very high	20	12
C.3.2.4 Manage orders	Relationship damaged			Medium	Medium	9	9
C.4 Manage customer service	SWOT analysis incorrect	Financial, Operational, Regulatory, Reputational	Form reserves	Medium	Medium	9	6
M.1 Develop and manage strategy	KPIs unclearly defined	Regulatory	Include results from market research	Very high	Low	6	7
	Contract terms are not company-conform		Have KPIs checked by process owner before approval	High	Medium	15	15
	Offer too high			Medium	Low	6	6
	Pattern unusable			Low	High	8	8
S.3.2 Evaluate suppliers	Supplier does not accept downgrade			Medium	Very low	3	3
S.3.3 Develop Suppliers	Discrepancies too high			Medium	Medium	9	9
S.5.1 Perform an internal audit	Repair measures ineffective	Operational, Regulatory		Very low	Low	2	2

iGrafX's ability to assist in the identification and prioritization of process candidates for RPA, and deliver insights on "before, projected, and after" performance allows organizations to understand and quantify ROI on their transformation objectives. Additionally, transparency into where a digital workforce is deployed and how they are being utilized provides the ability to ensure compliance during day-to-day operations, and effectively manage change during continuous improvement initiatives, as well as, for business continuity and resiliency.



## About iGrafx

As the leader in Business Process Management, iGrafx provides the most comprehensive Business Transformation Platform, supporting RPA and workflow automation, customer journey, governance, risk, compliance, and more, as well as SaaS and private cloud deployment. It's also the most scalable, currently supporting the largest, global enterprises. We believe that process is at the center of everything. We deliver business transformation software that turns your processes into a portfolio of valuable assets.

## About Blue Prism

As the pioneer, innovator and market leader in Robotic Process Automation, Blue Prism (AIM: PRSM) delivers the world's most successful Digital Workforce. Blue Prism provides a scalable and robust execution platform for best-of-breed AI and cognitive technologies and has emerged as the trusted and secure RPA platform of choice for the *Fortune 500*. For more information, visit [www.blueprism.com](http://www.blueprism.com).