



## Streamline support, centralize knowledge, and close IT visibility gaps.

IT teams are stretched thin, managing an overwhelming number of devices, apps, and tools. NinjaOne IT Service Desk brings everything together — ticketing, documentation, IT asset management, and warranty management— in one platform that streamlines support and extends the power of Endpoint Management. Built for lean IT teams, IT Service Desk cuts manual work, closes visibility gaps, and helps technicians resolve issues faster while keeping cost and complexity under control.

### Consolidate key IT capabilities in a single platform

#### **Ticketing**

Automate ticket creation, routing, and escalation with context-rich tickets that pre-populate system data.

#### **Documentation**

Centralize IT knowledge to eliminate tribal knowledge loss and speed up onboarding.

#### **IT asset management and warranty management**

Gain end-to-end visibility into all devices, track warranties, manage software licenses, and manage the lifecycle of your assets.

#### **Native endpoint management**

Extend your endpoint management workflow to monitor, patch, and manage every device in real time.

### Business value for growing IT teams

#### **Boost technician productivity and training speed**

Reduce manual work, speed resolution, retain existing and onboard new technicians faster.

#### **Strengthen security posture**

Identify and track all assets across your organization.

#### **Reduce blind spots**

Close visibility gaps and improve compliance.

#### **Consolidate and simplify**

Replace siloed tools with a single platform.

#### **Enhance end-user productivity**

Faster resolutions and proactive problem management.

### Why NinjaOne IT Service Desk?

#### **Unified**

Native to NinjaOne Endpoint Management for seamless workflows.

#### **Adaptable**

Built for growing IT teams.

#### **Scalable**

Scales with your environment and extends lifecycle management.

#### **Easy to use**

Streamlined, simplified, it just works.

### NinjaOne IT Service Desk

Gives IT teams the tools to support, manage, and optimize their environments in one place.

With integrated ticketing, documentation, ITAM, and warranty management, NinjaOne empowers lean IT to deliver exceptional IT service, reduce costs, and scale with confidence.

[www.ninjaone.com](http://www.ninjaone.com)

# NinjaOne Integrations



See all integrations



Zendesk



Microsoft Azure



SentineOne



Slack



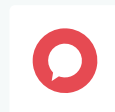
CrowdStrike



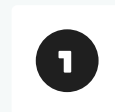
Okta



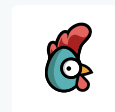
ServiceNow



HaloPSA



OneLogin



Rewst

## Manage

Monitor and manage every endpoint

## Protect

Patch and back up endpoints

## Support

Support every employee



SERVICES | SERVERS | WORKSTATIONS | LAPTOPS | TABLETS | SMARTPHONES | HOSTS | NETWORKS

## NinjaOne Automated Endpoint Management Platform

Policy-Based Automation

Unified Reporting & Analytics

Multi-Tenant Architecture

API & Integrations

HUMAN-CENTERED AI

# 10-15

TOOLS REPLACED

“Before, I needed 10-15 different tools to execute what NinjaOne does in its centralized, single pane of glass.”

Vetcor

# 98%

CSAT SCORE

“I have never experienced the speed or knowledge of support the NinjaOne team exhibited with any other RMM vendor.”

InHouse Support

# 30%

LESS TIME FOR PATCHING

“We observed a 30% reduction in the time taken for patch deployments compared to our previous solution.”

Alabbar Group