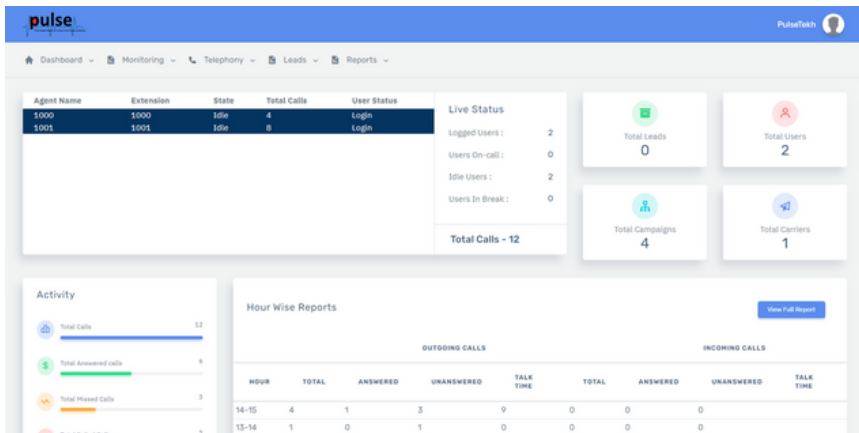


Pulse Dialer Setup

A brief lookup



Dashboard

In this page, the live count of users logged in, users in-call, idle users and users in break will be displayed.

Along with this, each individual users' name, extension number, state (idle, in-call ,ringing), total calls and login/logout status is displayed. In addition to this, total leads, total SIP and total campaign is also displayed

Under the section '**Activity**', overall calls made out of which answered, missed and failed is also specified

Hour wise reports


PulseTech 

[Dashboard](#)
[Monitoring](#)
[Telephony](#)
[Leads](#)
[Reports](#)

Hour Wise Report

SHOW ENTRIES

OUTGOING CALLS						INCOMING CALLS					
HOURS	TOTAL	ANSWERED	UNANSWERED	TALK TIME	AVG TALK TIME	TOTAL	ANSWERED	UNANSWERED	TALK TIME	AVG TALK TIME	
14-15	4	1	3	0:09	0:02	0	0	0	NONE	NONE	
13-14	1	0	1	NONE	NONE	0	0	0	NONE	NONE	
12-13	3	3	0	0:09	0:03	0	0	0	NONE	NONE	
10-11	4	2	2	0:06	0:04	0	0	0	NONE	NONE	

Showing 1 to 1 of 1 entries (filtered from 4 total entries)

[Previous](#)
[1](#)
[Next](#)

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1

The section '**Hour Wise Reports**', contains a live table displaying outgoing and incoming calls for every one hour. For viewing the entire day's hourly report, a button named 'View Full Report' is placed in the same section

2

On clicking that button, you will be redirected to a new page where date filter & username filter is provided for viewing the table for the respectively dates and users

3

If both filters are not used, the current day's hourly report will be displayed in the table

Monitoring

The screenshot shows the Pulse Monitoring dashboard. At the top is a blue header with the Pulse logo on the left and the user 'PulseTekh' with a profile icon on the right. Below the header is a navigation bar with icons and labels for 'Dashboard', 'Monitoring', 'Telephony', 'Leads', and 'Reports'. The main content area features a status bar with icons and labels for 'Idle', 'Ringing', 'Speaking', 'Break', 'Lunch', 'Meeting', 'Query', 'Logged Out', 'Force Log Out', and 'Press Release'. Below this, there are two call status cards: '1000 - 1000' with a yellow dot and timer '1:20:43', and '1001 - 1001' with a yellow dot and timer '2:28:31'. To the right of these cards is a section titled 'PD Live Waiting Calls' with a horizontal progress bar. The footer contains the text '2022 © Pulse' on the left and 'Crafted with ❤ by PULSE' on the right.

pulse
The heart beat of voice Communications

PulseTekh

Dashboard Monitoring Telephony Leads Reports

Idle Ringing Speaking Break Lunch Meeting Query Logged Out Force Log Out Press Release

1000 - 1000 1:20:43

1001 - 1001 2:28:31

PD Live Waiting Calls

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Monitoring features

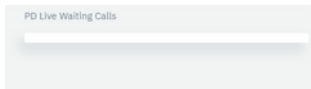
- 1 This page displays the live status of every individual user indicating their name and extension number
- 2 **Idle:** Indicates that a user is logged in and not performing any call activity  Idle
- 3 **Ringing:** Indicates that the user is making call  Ringing
- 4 **Speaking:** Indicates that the user made call get connected and is speaking  Speaking
- 5 **Break:** Indicates that the user has gone for break  Break
- 6 **Lunch:** Indicates that the user has gone for lunch  Lunch
- 7 **Meeting:** Indicates that the user has gone for meeting  Meeting
- 7 **Query:** Indicates that the user is having doubts and has gone to consult his higher authority  Query

8 Logged Out: Indicates that user has logged out  **Logged Out**

9 Force Log Out: Indicates that the user has left the session without proper log out. This occurs when the user by mistake closes the browser without clicking log out button. On clicking this option, the user's current session will be logged out and will be able to log in again into his account  **Force Log Out**

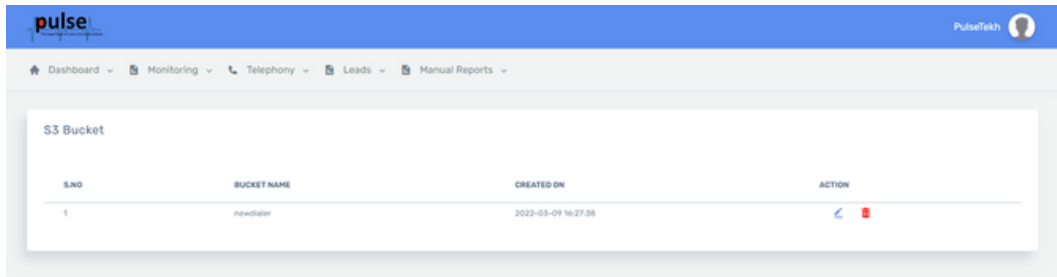
10 Press Release: Indicates that the user has clicked 'Done for the Day' button in the Dialer page and will not be able to login again for the rest of the day. On clicking this button, the user will be allowed to login again in the same day  **Press Release**

11 Under '**PD Live Waiting Calls**' section, the live waiting call through predictive Dialer will displayed along with campaign name and it's mobile number



Telephony

S3 Bucket



The screenshot shows the PulseTekh web application interface. At the top is a blue header with the 'pulse' logo on the left and 'PulseTekh' with a user profile icon on the right. Below the header is a navigation bar with icons and labels for 'Dashboard', 'Monitoring', 'Telephony', 'Leads', and 'Manual Reports'. The main content area is titled 'S3 Bucket' and contains a table with the following data:

S.NO	BUCKET NAME	CREATED ON	ACTION
1	newdialer	2022-03-09 16:27:38	 

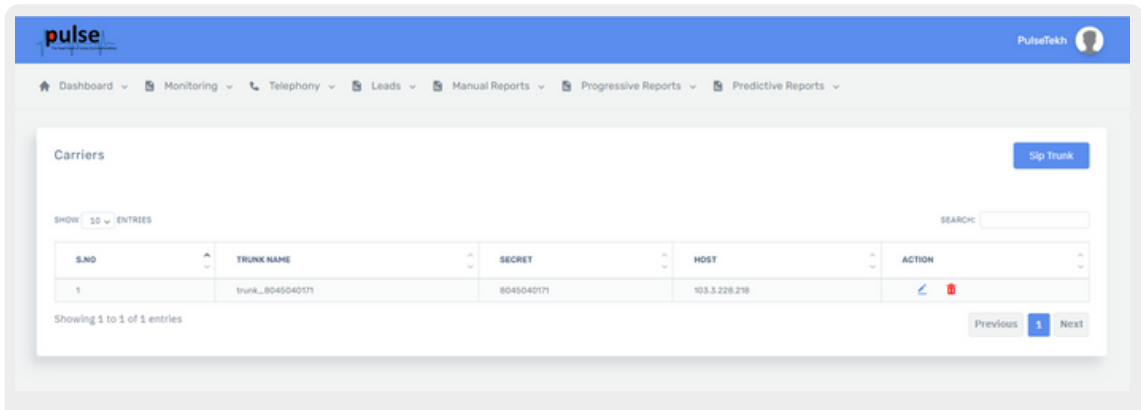
In this page, the list of AWS cloud S3 buckets will be listed which can be either edited or deleted.

The date of creation of the bucket is also available.

The call recordings will be stored in the created S3 bucket as a .wav file.

These recordings can be viewed in the CRR page.

Carriers:

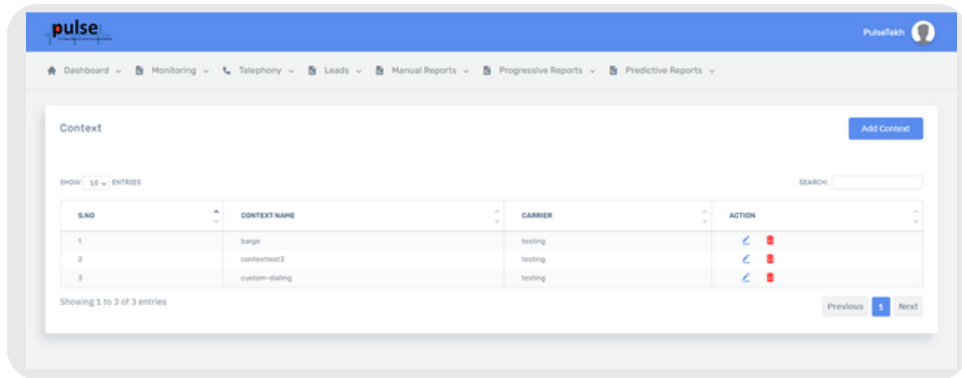


The screenshot displays the PulseTekh web application interface. At the top, there is a blue header with the PulseTekh logo on the left and a user profile icon labeled 'PulseTekh' on the right. Below the header is a navigation bar with several menu items: Dashboard, Monitoring, Telephony, Leads, Manual Reports, Progressive Reports, and Predictive Reports. The main content area is titled 'Carriers' and features a 'Sip Trunk' button in the top right corner. Below the title, there is a 'SHOW 10 ENTRIES' dropdown and a 'SEARCH:' input field. A table with five columns is displayed: S.NO, TRUNK NAME, SECRET, HOST, and ACTION. The table contains one entry with the following details: S.NO: 1, TRUNK NAME: trunk_8045040171, SECRET: 8045040171, HOST: 103.3.228.218, and ACTION: (edit and delete icons). Below the table, it says 'Showing 1 to 1 of 1 entries'. At the bottom right of the table area, there are 'Previous', '1', and 'Next' pagination buttons.

S.NO	TRUNK NAME	SECRET	HOST	ACTION
1	trunk_8045040171	8045040171	103.3.228.218	 

Session Initiation Protocol (SIP) trunking is a service offered by a communications service provider that uses the protocol to provision voice over IP (VoIP) connectivity between an on-premises phone system and the public switched telephone network (PSTN). In this page, the SIP Trunks can be created, altered or deleted

Context



Context [Add Context](#)

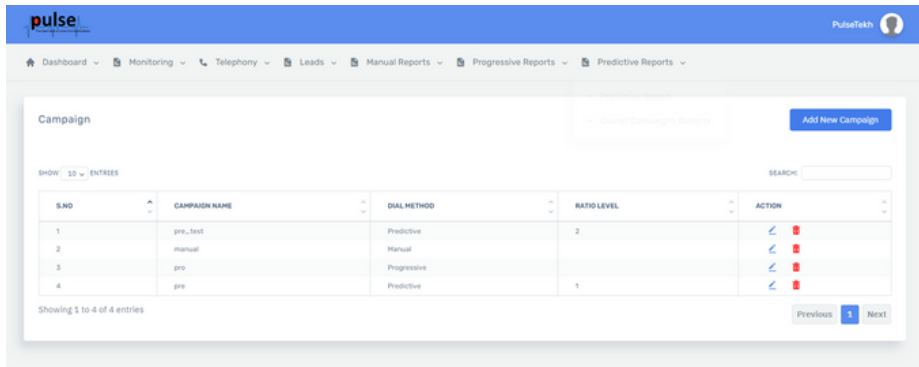
SHOW 10 ENTRIES

S.NO	CONTEXT NAME	CARRIER	ACTION
1	barge	testing	← →
2	contexttest3	testing	← →
3	custom-dialing	testing	← →

Showing 1 to 3 of 3 entries [Previous](#) [1](#) [Next](#)

The dialplan in **extensions.conf** is organized into sections, called contexts. Contexts are the basic organizational unit within the dialplan, and as such, they keep different sections of the **dialplan** independent from each other. You can use contexts to separate out **functionality and features**, enforce security boundaries between the various parts of our dialplan, as well as to provide different classes of service to groups of users.

In this page, an option for creation, alteration or deletion of context is provided



Campaign

SHOW 10 ENTRIES

SEARCH:

S.NO	CAMPAIGN NAME	DIAL METHOD	RATIO LEVEL	ACTION
1	pre_test	Predictive	2	Edit Delete
2	manual	Manual		Edit Delete
3	pro	Progressive		Edit Delete
4	pre	Predictive	1	Edit Delete

Showing 1 to 4 of 4 entries

Previous 1 Next

Campaign

In this page, a campaign name can be generated and a dial method (Manual, Predictive and Progressive) can be mapped to it. A SIP trunk can be mapped to the respective campaigns. There is also option provided to enable ratio level in case of predictive dialer. All provided features such as campaign, dial method, SIP and ratio level can be altered or deleted

Disposition

pulse

PulseTekh 

[Dashboard](#) [Monitoring](#) [Telephony](#) [Leads](#) [Manual Reports](#) [Progressive Reports](#) [Predictive Reports](#)

Dispositions

SHOW ENTRIES

S.NO.	DISPOSITION-PARENT	DISPOSITION-CHILD	DISPOSITION-GRANDCHILD	STATUS	ACTION
1	no answer	busy	network issue	Active	Edit Delete
2	Call back	callback	callback	Active	Edit Delete
3	Failed			Active	Edit Delete

Showing 1 to 3 of 3 entries

[Previous](#) [1](#) [Next](#)

[Outgoing Report](#)

[Incoming Report](#)

[Fullprocess Report](#)

[Hour Wise Report](#)

[Add New Disposition](#)

SEARCH:

- Once the user completes the call, the disposition dropdown will be visible where reason/feedback can be given regarding the call. Those dropdown menu will have a set of names say for example: No answer, Call back, Call failed, etc., Once selected another dropdown will appear which may be named as child disposition which contains a set of menu names that falls under the selected disposition. Once an option is selected from child disposition, another dropdown will appear which is grandchild disposition. This grandchild disposition will have a list of names that falls under selected child disposition
- This page, an option for creating, altering or deleting a disposition is provided. Based on the disposition, a child disposition can be generated. Similarly a grandchild disposition can be created based on respective child disposition. In addition to this, a disposition can be made active or inactive i.e., whether it can be displayed in the dialer page or not can be set



user:

PulseTekh 

[Dashboard](#) [Monitoring](#) [Telephony](#) [Leads](#) [Manual Reports](#) [Progressive Reports](#) [Predictive Reports](#)

Agent Details

[Upload Agent](#) [Add](#)

SHOW ENTRIES

SEARCH:

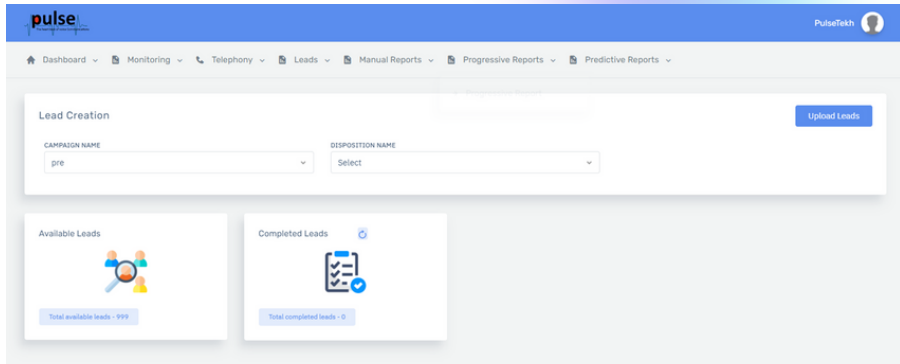
S.NO	ACCESS CAMPAIGNS	USER GROUP	PHONE LOGIN	PHONE PASSWORD	USER NAME	PASSWORD	STATUS	ACTION
1	pre.manual.pre_test1	Agent	1000	Pulse@123	1000	Pulse@123	ACTIVE	Edit Delete
2	pre.manual.pre.	Agent	1001	Pulse@123	1001	Pulse@123	ACTIVE	Edit Delete

Showing 1 to 2 of 2 entries

[Previous](#) [1](#) [Next](#)

This page is mainly used for creating agent, teamleader and admin login. By selecting the '**Add**' button, a modal pop up appears where for each there different tabs are provided. On clicking the respective tab, a particular users details can be entered and submitted. The same details can be uploaded in case of bulk users by selecting '**Upload Agent**' button. The table displays the created users list which contains their campaign names, extension number, username, password, active/inactive status and **agent/admin/teamleader**. Note that a user can be mapped with multiple campaigns. The above mentioned details can be altered or deleted by clicking the edit/delete option under '**Action**' column

Leads :



The screenshot shows the 'Leads' section of the PulseTekh application. At the top, there is a navigation bar with the PulseTekh logo and a user profile icon. Below the navigation bar, there is a menu with options: Dashboard, Monitoring, Telephony, Leads, Manual Reports, Progressive Reports, and Predictive Reports. The main content area is titled 'Lead Creation' and features two dropdown menus: 'CAMPAIGN NAME' (set to 'pre') and 'DISPOSITION NAME' (set to 'Select'). An 'Upload Leads' button is located in the top right corner of the 'Lead Creation' section. Below this, there are two cards: 'Available Leads' showing a magnifying glass icon and 'Total available leads - 999', and 'Completed Leads' showing a checklist icon and 'Total completed leads - 0'. A refresh button is visible next to the 'Completed Leads' card.

- In this page, on clicking the 'Upload Leads' button a pop up will appear in which option is provided to browse files and upload it for respective campaign. CSV file format for lead details can be obtained by clicking top right corner profile icon→lead format
- By using filter option, the respective campaign name or disposition can be filtered. Once filtered the available leads and completed leads for the respective campaign will appear as shown in the above picture. Under Available leads, the count of unused leads can be seen. Likewise under Completed leads, the count of used leads can be seen. In case if the leads are needed to be used again, the refresh button can be utilised to revert the leads back to available leads

Manual Reports

Outgoing Reports:


PulseTekh

[Dashboard](#)
[Monitoring](#)
[Telephony](#)
[Leads](#)
[Manual Reports](#)
[Progressive Reports](#)
[Predictive Reports](#)

Outgoing Report

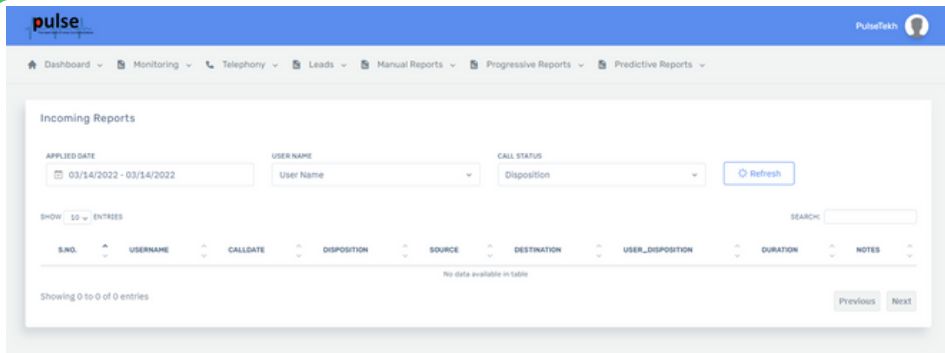
SHOW ENTRIES
 SEARCH:

S.NO	USERNAME	CALLDATE	SOURCE	DESTINATION	DURATION	DISPOSITION	NOTES	PARENT-DISPO	CHILD-DISPO	GRAND-CHILD-DISPO	AUDIO
1	1000	2022-03-12 10:00:37	1000	07550197322	00:00:23	ANSWERED	ggfhghdgh	no answer	busy	network issue	▶ 0:00
2	1001	2022-03-12 10:04:46	1001	7550197322	00:00:00	FAILED					▶ 0:00
3	1001	2022-03-12 10:05:17	1001	7550197322	00:00:00	FAILED					▶ 0:00
4	1001	2022-03-12 10:05:44	1001	07550197322	00:00:03	ANSWERED		no answer	busy	network issue	▶ 0:00
5	1000	2022-03-12 10:06:11	1000	09952024404	00:00:07	ANSWERED	fk				▶ 0:00

DISPOSITION ^
ANSWERED
FAILED
FAILED
ANSWERED
ANSWERED

The list of outgoing calls of every individual users will be listed here along with the call recording. Apart from the report table, three filters are available to filter the details date wise, user wise and disposition wise

Incoming Report



The screenshot shows the 'Incoming Reports' section of the PulseTekh application. At the top is a blue header with the 'pulse' logo and a user profile icon labeled 'PulseTekh'. Below the header is a navigation bar with icons and labels for Dashboard, Monitoring, Telephony, Leads, Manual Reports, Progressive Reports, and Predictive Reports. The main content area is titled 'Incoming Reports' and contains three filter boxes: 'APPLIED DATE' (showing '03/14/2022 - 03/14/2022'), 'USER NAME' (showing 'User Name'), and 'CALL STATUS' (showing 'Disposition'). A 'Refresh' button is to the right of these filters. Below the filters is a 'SHOW 10 ENTRIES' control and a 'SEARCH' input field. A table with 11 columns is shown: S.NO., USERNAME, CALLDATE, DISPOSITION, SOURCE, DESTINATION, USER_DISPOSITION, DURATION, and NOTES. The table is currently empty, with a message 'No data available in table' in the center. At the bottom left, it says 'Showing 0 to 0 of 0 entries'. At the bottom right are 'Previous' and 'Next' navigation buttons.

S.NO.	USERNAME	CALLDATE	DISPOSITION	SOURCE	DESTINATION	USER_DISPOSITION	DURATION	NOTES
No data available in table								

The list of incoming calls of every individual users will be listed here along with the call recording.
Apart from the report table, three filters are available to filter the details date wise, user wise and disposition wise

Full process Report :



PulseTech 

[Dashboard](#) [Monitoring](#) [Telephony](#) [Leads](#) [Manual Reports](#) [Progressive Reports](#) [Predictive Reports](#)

Full Process Reports

03/14/2022 - 03/14/2022

User Name ▼

Refresh

SHOW 60 ENTRIES

Export

AGENT DETAILS										OUTGOING CALLS					INCOMING CALLS				
S.NO	USER NAME	IDLE	BREAK TIME	QUERY TIME	MEETING TIME	LUNCH TIME	LOGIN TIME	LOGOUT TIME	TOTAL CALLS	TOTAL ANSWERED CALLS	TOTAL DURATION	TOTAL TALKTIME	AVERAGE TALKTIME	RING TIME	TOTAL CALLS	TOTAL ANSWERED CALLS	TOTAL DURATION	TOTAL TALKTIME	Av TA
1	1000	Not Login	0:00	0:00	0:00	0:00			0	0	0:00			0:00	0	0	0:00		
2	1001	Not Login	0:00	0:00	0:00	0:00			0	0	0:00			0:00	0	0	0:00		
3	2001	Login But Not Making Calls	0:18	0:00	0:00	0:00	2022-03-14 14:32:08		0	0	0:00			0:00	0	0	0:00		

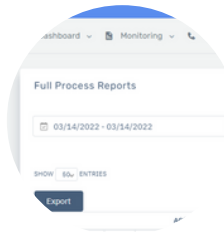
Previous

1

Next

Full process report

The list of outgoing and incoming calls of every individual users will be listed here along with their login details. Apart from the report table, two filters are available to filter the details date wise and user wise



Date wise reports



SHOW 50 ENTRIES

Export

S.NO	USER NAME	IDLE	BREAK TIME	QUERY TIME	MEETING TIME
1	1000	Not Login	0:00	0:00	0:00
2	1001	Not Login	0:00	0:00	0:00
3	2001	Login But Not Making Calls	0:18	0:00	0:00

User wise Reports

Hour wise report :

pulse

PulseTekh

Dashboard

Monitoring

Telephony

Leads

Manual Reports

Progressive Reports

Predictive Reports

Hour Wise Report

03/12/2022 - 03/12/2022

User Name

Refresh

SHOW10ENTRIES

SEARCH:

OUTGOING CALLS

INCOMING CALLS

HOURS	TOTAL	ANSWERED	UNANSWERED	TALK TIME	AVG TALK TIME	TOTAL	ANSWERED	UNANSWERED	TALK TIME	AVG TALK TIME
14-15	4	1	3	0:0:9	0:0:2	0	0	0	NONE	NONE
13-14	1	0	1	NONE	NONE	0	0	0	NONE	NONE
12-13	3	3	0	0:0:39	0:0:13	0	0	0	NONE	NONE
10-11	4	2	2	0:0:26	0:0:6	0	0	0	NONE	NONE

Showing 1 to 1 of 1 entries (Filtered from 4 total entries)

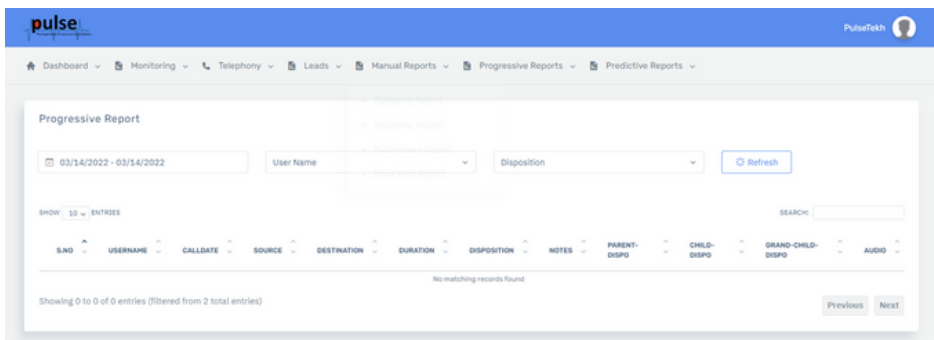
Previous

1

Next

The total list of outgoing and incoming calls of all users will be listed here for every one hour. Apart from the report table, two filters are available to filter the details date wise and user wise

Progressive report



The screenshot shows the 'Progressive Report' page in the PulseTekh application. The page has a blue header with the PulseTekh logo and a user profile icon. Below the header is a navigation bar with links to Dashboard, Monitoring, Telephony, Leads, Manual Reports, Progressive Reports, and Predictive Reports. The main content area is titled 'Progressive Report' and contains a filter section with a date range (03/14/2022 - 03/14/2022), a User Name dropdown, a Disposition dropdown, and a Refresh button. Below the filters is a table with columns: S.NO, USERNAME, CALLDATE, SOURCE, DESTINATION, DURATION, DISPOSITION, NOTES, PARENT-DISPO, CHILD-DISPO, GRAND-CHILD-DISPO, and AUDIO. The table currently shows 'No matching records found'. At the bottom, it says 'Showing 0 to 0 of 0 entries (filtered from 2 total entries)' and has Previous and Next buttons.

The list of incoming and outgoing calls of every individual users will be listed here along with the call recording. Apart from the report table, three filters are available to filter the details date wise, user wise and disposition wise



Incoming Reports

APPLIED DATE

USER NAME

CALL STATUS

[Refresh](#)SHOW ENTRIESSEARCH:

S.NO.	USERNAME	CALLDATE	DISPOSITION	SOURCE	DESTINATION	USER_DISPOSITION	DURATION	NOTES
1	2001	2022-03-14 14:39:23	Answered	2001	trunk_8045040171	Failed	00:00:25	12345
2	2001	2022-03-14 14:40:23	Answered	2001	trunk_8045040171	no answer	00:00:18	23456

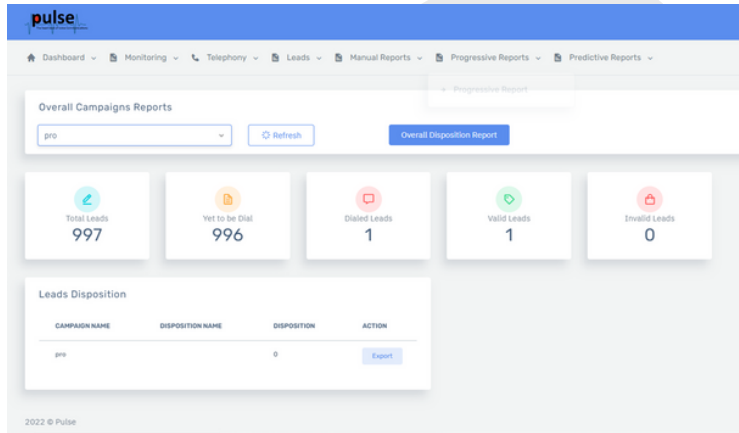
Showing 1 to 2 of 2 entries (filtered from 20 total entries)

[Previous](#)[1](#)[Next](#)

predictive report :

The list of incoming calls of every individual users will be listed here along with the call recording. Apart from the report table, three filters are available to filter the details date wise, user wise and disposition wise

Overall Campaign Reports:

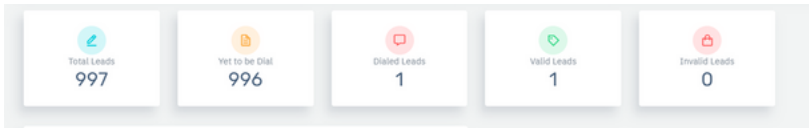


01

On clicking, Overall campaign report button a CSV file will get downloaded which contains the details regarding phone numbers and calls placed through which campaign

02

By selecting any campaign from the provided filter, the count of total leads, dialled leads, valid leads, yet to be dialled leads and invalid leads will appear. Below this, lead disposition table is provided and export button is provided to download a CSV file which may contain the respective campaign details including username and phone numbers



Agent manual :



Leads Details

NAME

NUMBER

DATA - 2

AGE GROUP

ALTERNATE NUMBER

DATA - 3

DOB

EMAIL

ADDRESS

DATA - 1

Followup

NOTES

PARENT-DISPOSITION

Choose

Finish

Choose

Done

CONNECTED

Manual - Dialer

00:00:00

Phone Number

1

2

3

4

5

6

7

8

9

*

0

#

Call

HangUp

1

This page contains two sections, one is lead details and the other is dialler section. In the dialler section, a phone number can be entered and by clicking call button, the call will be initiated. While speaking to the lead, the agent can enter the details of that lead in the lead details section. After completing the call, the hang-up button can be used to end the call. Once after filling Notes and Disposition (if any) under lead details section, Finish button should be pressed so that the entered lead's details will be saved in the backend

2

The dialler section contains dial pad, timer, dropdown and done button. The dial pad is used to dial the phone number. When the call gets picked up by the lead, the timer will start running. Once the call gets hanged up the timer resets to zero. The dropdown contains various options such as Break, Lunch, Queries, and Meeting. The agent can use any of the options to go break instead of complete logout. Done button can be used once the agent is done for the day. After clicking done button, the agent cannot login again on the same day

3

In Lead details section, report option is provided on the right top corner to download the respective call reports such as CDR, Incoming and Call-back

Predictive :

Leads Details

NAME

Name

NUMBER

Number

DATA - 2

Data - 2

AGE GROUP

Age Group

ALTERNATE NUMBER

Alternate Number

DATA - 3

Data - 3

DOB

DOB

EMAIL

Email

ADDRESS

Address

DATA - 1

Data - 1

Followup

NOTES

Notes

PARENT-DISPOSITION

Choose

Finish

Finish&Stop

Logout

Done

CONNECTED

Predictive - Dialer

00:00:00

Phone Number

Start

HangUp

Same as manual dialer, in predictive there are two sections such as lead details and dialer. Under dialer section, a start button, hang-up button, dropdown and done button is provided. Initially on clicking start button, a call will be triggered based on the ratio

Say for example if the ratio is 2, then two calls will be triggered to two different leads. When any one call is attended then that mobile number will be displayed in the dialer section

Likewise, the details of that lead will automatically appear in the provided fields under the lead details section. Once the call is hanged up, Notes & Disposition should be entered and click Finish. After Finish button is selected, immediately the next call will get triggered. To stop call being triggered, Finish & Stop button should be used. Remaining options are same as Manual Dialer

Progressive report :

Leads Details

NAME

pulse

NUMBER

Number

DATA - 2

Data - 2

AGE GROUP

Age Group

ALTERNATE NUMBER

8466099615

DATA - 3

Data - 3

DOB

DOB

EMAIL

test@gmail.com

ADDRESS

chennai

DATA - 1

Data - 1

Followup

NOTES

Notes

PARENT-DISPOSITION

Choose

Finish

Reports

Logout

Done

CONNECTED

Progressive - Dialer

00:00:00

09444265232

Call

HangUp

Progressive and Predictive are somewhat similar except the ratio level. Same as manual dialer, in progressive there are two sections such as lead details and dialer. Under dialer section, a call button, hang-up button, dropdown and done button is provided. Initially a mobile number and remaining details of the lead will appear in lead details section after login. On clicking call button, a call will be triggered to that number. After completing call, Notes and Disposition to be filled and click finish. Once clicked the next lead's details will appear. Click call button to initiate call. Remaining options are same as Manual Dialer



00 : 00 : 00

09444265232

Call HangUp

Team Leader

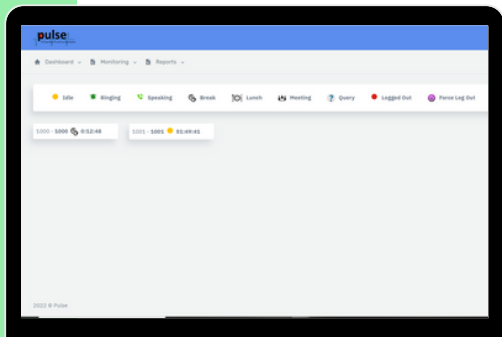
Dashboard



In this page, the live count of users **logged in**, **users in-call**, idle users and users in break will be displayed. Along with this, each individual users' name, extension number, state (**idle**, **in-call**, **ringing**), total calls and login/logout status is displayed. In addition to this, total leads, total SIP and total campaign is also displayed. Under the section '**Activity**', overall calls made out of which answered, missed and failed is also specified

Monitoring

This page displays the live status of every individual user indicating their name and extension number



Monitoring features

- 1 **Idle:** Indicates that a user is logged in and not performing any call activity  Idle
- 2 **Ringing:** Indicates that the user is making call  Ringing
- 3 **Speaking:** Indicates that the user made call get connected and is speaking  Speaking
- 4 **Break:** Indicates that the user has gone for break  Break
- 5 **Lunch:** Indicates that the user has gone for lunch  Lunch
- 6 **Meeting:** Indicates that the user has gone for meeting  Meeting
- 6 **Query:** Indicates that the user is having doubts and has gone to consult his higher authority
- 7 **Logged Out:** Indicates that user has logged out  Logged Out
- 8 **Force Log Out:** Indicates that the user has left the session without proper log out. This occurs when the user by mistake closes the browser without clicking log out button. On clicking this option, the user's current session will be logged out and will be able to log in again into his account  Force Log Out

Reports

Outgoing Report

The list of outgoing calls of every individual users will be listed here along with the call recording. Apart from the report table, three filters are available to filter the details date wise, user wise and disposition wise

Outgoing Report

03/14/2022 - 03/14/2022 User Name Disposition Refresh

SHOW 10 ENTRIES SEARCH:

S.NO	USERNAME	CALLDATE	SOURCE	DESTINATION	DURATION	DISPOSITION	USER_DISPOSITION	NOTES
1	1000	2022-03-14 16:20:52	1000	09952024404	00:00:03	ANSWERED		

Showing 1 to 1 of 1 entries (Filtered from 3 total entries)

Previous 1 Next

Incoming Report

pulse
The heart beat of voice Communications

1002 

[Dashboard](#) [Monitoring](#) [Reports](#)

Outgoing Report

[Refresh](#)

SHOW ENTRIES SEARCH:

S.NO	USERNAME	CALLDATE	SOURCE	DESTINATION	DURATION	DISPOSITION	USER_DISPOSITION	NOTES
No matching records found								

Showing 1 to 1 of 1 entries (filtered from 3 total entries) [Previous](#) [1](#) [Next](#)

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Thank you

