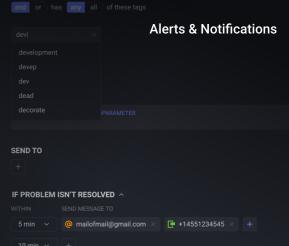




# **Smart Alets & Escalations**

Emit alerts immediately if something is out of the ordinary, rely on automation, and spot critical technical issues to notify your team on time



# **Business Challenge**

Smart alerting is a new inevitability for a rapidly growing business and software development. The infrastructures become more complex and multisectional. A human eye can miss out on a common mistake that doesn't affect the system's essentials, but what about business-critical errors that can't remain undiscovered? What if your low stock level threshold has been breached, and it can't wait for tomorrow?

Setting up alerts is not easy. Are you sure your software delivers alerts in a timely manner with no delays? Do you have limits while setting up numerous alerts? How much time does it take for alerting signals to move from the system to your messenger or inbox?

## **Solution**

Powerful alert and warning configuration lets you drastically reduce false positives. Insight Cat allows you to set up Alerts for clear and widespread notifications to all stakeholders of a particular stack of technology.

The alerting trigger will reach you immediately if any issue arises, especially in situations where manual intervention is needed.

Decide your monitoring thresholds inside the Insight Cat platform and get a high degree of precision with alerting triggers and the

ability to suppress alerts if needed.

# Benefits to Your Organization

Multiple steps ahead

Setup various monitors and alerts which notify on any underlying issue ahead of time before a major failure.

Only necessary alerts

There are no release notes, newsletters, or information about new coming features that you did not agree to receive. Recieve only alerts dedicated to your infrastructure health estate.

Collaboration between teams

Enable the entire IT team and all people involved to be notified of any changes in the production environment.

Improve awareness for resolving issues faster together.



# Key features

#### Consistency

Ensure the consistency and frequency of communications with customers, suppliers, and other essential stakeholders. No need to rely on emails that can be overlooked to avoid misunderstandings and delayed decisions.

### Improve employee performance

Your alerting system helps your team and serves it, not vise-verse. Use the alerting capabilities to improve employee's performance first and, consequently, infrastructure performance, too.

#### **Even minor errors matter**

Identify potential issues before they become a problem. Everything starts with an error that can be considered as a one-time bug, but it's pretty senseless to hope that those errors can't create complex bugs and bugs can't destroy the whole system.

#### **Cost effectiveness**

While you can't predict disaster, you can anticipate incoming network errors. Anything causing downtime in a business means lost profit, so prevention is ideal. Insight Cat is looking over various network activities and can catch errors before they occur. So, this means no downtime and subsequently no lost profit, making it a cost-effective service.

#### Configure as you wish

Set up a comprehensive alerting system and use various options for configuring and customizing the alerting within the Insight Cat platform. Feel free to change the configurations at any time.