



# Measure, Analyze and Optimize Your Network to Improve Subscriber QoE



# **Quality of Experience** (QoE) Monitoring and **Optimization**

Preseem gives you the tools to understand and proactively improve your subscriber's QoE.



# **MEASURE, ANALYZE, OPTIMIZE**

Preseem measures QoE directly from subscriber traffic, making it easy to identify and solve network issues. Our advanced traffic shaping techniques reduce latency and improve the subscriber experience, significantly lowering 'my internet is slow' calls. Your support team will love our easy-to-read metrics and historical views that help increase first-call resolution and reduce costly truck rolls, while our billing integrations make automated plan management and invoicing a breeze.



**Happier subscribers** and less churn



Improved revenue and plan management



**Lower support costs** and time savings

## PRESEEM IS TRUSTED BY WISPS ACROSS THE GLOBE

"Preseem's platform takes all the guesswork out of traffic shaping, it just works! Their staff has been there every step of the way, helping us with implementation. This has been one of the easiest and most hassle-free deployments of a hardware/software platform I have come across. **Their customer** service is top notch. Thanks a million, Preseem!"

- Mark Petrocchi, CTO, AlignTec | Durango, CO







## WE OFFER PER-SUBSCRIBER MONTHLY PLANS WITH TRANSPARENT PRICING

# **GETTING PRESEEM IS AS EASY AS 1-2-3!**

#### 1. START YOUR FREE TRIAL

Book a demo with us to get started, and we'll also teach you about the fundamentals of QoE monitoring and optimization.

#### 2. INSTALL PRESEEM

Do it yourself or we'll install it for you! Preseem is compatible with our affordable appliances or your off-the-shelf Linux server.

#### 3. VIEW QOE METRICS

See the difference with Preseem in your network! In only a few hours you'll have actionable QoE metrics at your fingertips.

#### **OUR APPLIANCES**

- Scalable to meet your capacity needs
- Pre-loaded with the latest version of Preseem
- 100% money-back guarantee

### YOUR HARDWARE OR VM

 Compatible with off-the-shelf hardware and virtual machines



## TALK TO US ABOUT OUR BILLING INTEGRATIONS

Preseem's integrations allow for faster deployments, easy workflows, and reduced data entry errors.

















UCRM | REST API







# LEARN MORE ABOUT THE PRESEEM EFFECT

Staying in close contact with your customers is the key to any successful business. Constantly fielding angry support calls from unsatisfied subscribers, however, can be a drain on your resources and often mean costly truck rolls, lower employee morale, and loss of revenue and reputation.

This is where Preseem comes in. Our cloud-based solution empowers local and regional ISPs to proactively manage their networks, leading to higher subscriber satisfaction, fewer support calls, and lower operational costs.

But don't just take our word for it! Here are some real-world examples from Preseem customers who've seen both immediate and long-term benefits from using our system.

**75%** Fewer weekly support calls

"It works really well and it's to me worth absolutely every penny that I've spent."

- Jason Pond, CEO, Grizzly Broadband | Hamilton, MT





"Guided by Preseem, we have made many improvements to our network. I believe these improvements and Preseem's optimization are the major reasons for our customer churn significantly decreasing."

- Joe Falaschi, VP and GM, E-vergent Wireless | Franksville, WI



Drop in urgent alls and texts

"Our total bandwidth utilization dropped about 15-20% and my trouble-call text messages and phone calls have dropped about 80%. Amazing!"

— Jeff Taylor, CEO, Falcon Internet | Salado, TX



Curious to see the effect Preseem could have on your business? Contact us to book a demo and get started with our 30-day free trial.