

Exoprise Service Watch™

Digital Experience Monitoring for
Endpoints, Apps, & Networks



Because Digital Experience is Where ALL Of IT Comes Together

Digital Experience Monitoring (DEM) solutions like Exoprise Service Watch provide the ultimate measure of how IT services and assets are enhancing – or not – the productivity of the business and employees no matter where they work. In this day and age, monitoring is crucial.

The future of work is all digital, all connected, and
all kinds of complicated

- Complete visibility into SaaS, desktop, and networked apps like Microsoft 365, Zoom, WebEx, and more
- Desktop app, OS, and resource scores enable quick prioritization of break-fix and upgrades
- High-level scoring, low-level metrics

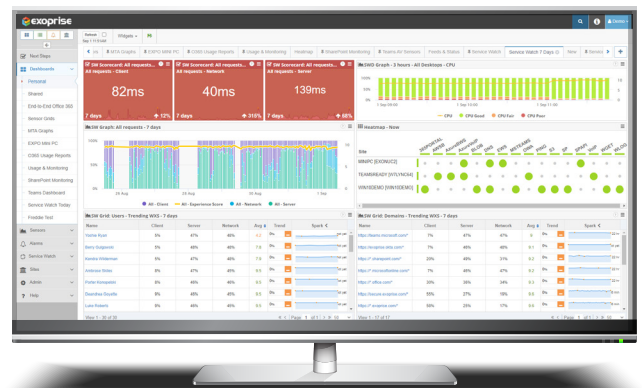


Synthetics + Real-User Monitoring, One Platform

Only Exoprise provides script-free synthetics for applications like Microsoft Teams, Exchange, and SharePoint from the same platform as an employee DEM solution like Service Watch.

Why's that matter? Proactive insight before it impacts your business PLUS complete coverage for every employee condition.

- Know about outages before they impact your end-users
- Find the root-cause and reduce MTTR across SaaS-providers, ISPs, and network infrastructure
- Optimize desktop, network, and application updates



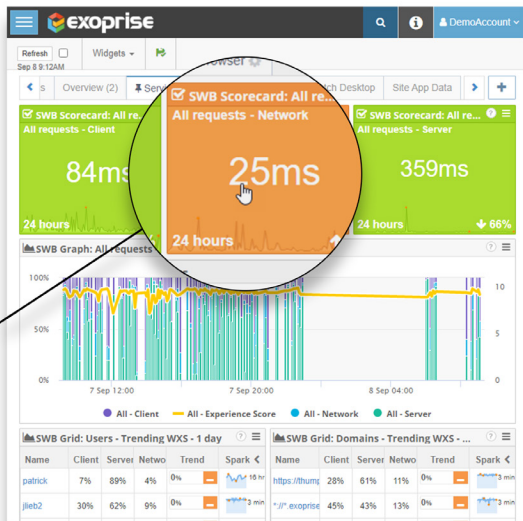


Diagnose Web & SaaS Applications You Don't Own

Service Watch Browser is a browser add-on for monitoring the performance and availability of business-critical SaaS applications for employees no matter where they work from.

- Pinpoint the cause of slowdowns whether client, server, network, or proxies
- Securely filter the apps, domains, and URLs to just what you care about
- Role-based anonymization of user's data for privacy protection
- Hop-by-hop Network Path Performance

Pinpoint network bottlenecks affecting user web experience for every user — at work or at home



Proactive Visibility for Apps You've Only Dreamed Of

Service Watch Desktop is a comprehensive DEM platform ideal for monitoring the complete employee digital experience. Capture and diagnose end-user experience no matter where users are working from; home, corporate headquarters, or on the road.

- Desktop client network visibility for applications like Zoom, Teams, WebEx, Outlook, & more
- Integrates with Service Watch Browser for SaaS and Web Apps
- Unparalleled system, resource, and reliability insight
- Index and scores the user experience for quick prioritization of fixes and upgrades



Package, integrate, or invite and deploy instantly for on-demand troubleshooting

Deploy to 50 users for free, see what you see. Visit: www.exoprise.com/freetrial



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About Exoprise

Exoprise is the leader in Digital Experience Monitoring (DEM) for apps, services, and the networks they rely on. Active and passive monitoring in one holistic solution provides IT with complete visibility and boosts employee productivity.

Troubleshoot network performance, detect service provider outages, and capture real user experience for any application, anywhere.