Appian

AUTOMATE**MORE**CODE**LESS**

Appian is a platform that combines the speed of enterprise low-code with the power of our industry-leading intelligent automation to rapidly deliver business applications. Many of the world's largest organizations use Appian to improve customer experience, achieve operational excellence, reduce risk, and improve global compliance.

LEADING ORGANIZATIONS ACROSS INDUSTRIES TRUST APPIAN:

> Financial Services

> Banking & Capital Markets

> Healthcare Payers & Providers

> Insurance

> Public Sector

> Life Sciences & Pharma

> Automotive & Manufacturing

> Energy

> Retail

> Telecom & Media

> Transportation

EASILY BUILD AND RUN POWERFUL ENTERPRISE-GRADE APPLICATIONS...FAST

Appian's platform enables organizations to go to market faster, drive innovation, and be more agile, secure, and responsive to change

Build New Powerful Apps 20x Faster:
Create powerful applications from scratch, or extend legacy, modern, and future technologies with Appian's scalable low-code platform.

Unify and Extend Existing System Applications:
Connect, unify, and orchestrate business applications. Consolidate data and processes to enhance the customer experience, streamline operations, and ensure governance, risk, and compliance.

Simple. Use visual design tools to quickly build enterprise applications that optimize any process in your business. You can build and change enterprise apps fast using easy drag-and-drop functionality. Low-code development helps slash time on coding, testing, and deploying.

Fast! Turn a great idea into a business application 20x faster with Appian's enterprise low-code development. Any change you make to an application will take effect instantly, with no downtime and no interruption to business operations. Build once, deploy everywhere with a single click. Web, mobile, and beyond.

Flexible. Deploy in the cloud, on-premises, or a hybrid model to support your requirements on data storage, location, compliance, and security.

Powerful. Run mission-critical applications at the highest level of performance and security on Appian's enterprise-grade platform. Designed to support the most complex processes by integrating with state-of-the-art intelligent automation technology: business process management (BPM), artificial intelligence, robotic process automation (RPA), data, and integrations.

Unified. Unify your organization with dynamic case management using Appian Records to seamlessly integrate people, processes, and data from across systems into a 360-degree view on any business topic.

ONE UNIFIED PLATFORM

Enterprise Low-Code Development. Build powerful applications fast with drag-and-drop, visual composition for all aspects of app development, from UX design to process design and integrations.

Intelligent Automation. Appian combines business process management, artificial intelligence, robotic process automation, data and integrations that provide a substantial competitive edge that set you apart from the pack.

UNLIMITED POSSIBILITIES

Intelligent Contact Center™. Fueled by Intelligent Automation that combines the power of business process management with next generation artificial intelligence and robotic process automation, your contact center will crush KPI goals, deliver concierge customer experiences, and create rock star agents.

Case Management. With an industry-leading, pre-built case management capability, you get support for service requests, incident management, investigations, and more…all included. Unify these interactions for better, faster, smarter decisions.

APPIAN RECORDS. THE END OF DATA SILOS.

Appian Records converges data from across enterprise systems into a drillable summary for a single version of truth. A single, 360-degree, actionable view of all relevant data on a topic—customers, product, cases, etc.—to accelerate decisions, increase productivity and collaboration across the organization, and improve outcomes, even when your data lives in disparate locations.

Integration. Grab data from across multiple internal and external systems, organized by business topic.

Social Collaboration. Expand collaboration and gain situational knowledge with structured and unstructured information all in one place.

360-degree, Actionable View. Make decisions, enable faster and more impactful actions that unite enterprise data from multiple processes, data sources, and systems.

Action and Process Orchestration. Turn information and insights into actions. Make decisions, complete tasks, and advance the process or case directly from the record to increase efficiency and response time.

Mobile Access. Access Records from any device, any time—the same experience in the field as in the office.

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Appian provides a software development platform that combines intelligent automation and enterprise low-code development to rapidly deliver powerful business applications. Many of the world's largest organizations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk and compliance.

For more information, visit www.appian.com