Ideagen
Huddle™

Secure, simple and integrated workspaces for external collaboration

Create safe, unique and branded portals for your clients

Ideagen Huddle's cloud-based client portal enables a bespoke experience for firms to use with their clients. It provides a safe and unique environment to review work, securely share information and collaborate efficiently. Not only that, but Huddle's File Request feature enables all participants, from your team to clients and stakeholders, to have a transparent view of the file collection process so nothing is missed.

Huddle gives firms the security, easy collaboration and efficiency that clients expect from their professional relationships.

Follow in the footsteps of industry leaders.

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Ideagen Huddle is trusted by world leading companies across the world

bakertilly

Grant Thornton

WSP

RGP architects

Deloitte.

BANK OF ENGLAND

UN environment
United Nations Environment Programme

DEPARTMENT OF DEFENSE · UNITED STATES OF AMERICA

KIER

ECOVIS®

It's vital that everyone – regardless of what region they're based in – can securely access the information they need.

WSP - Director and Head of Project Technology

Ideagen Huddle offers the highest standard of security

Top three benefits

Being able to share sensitive data and documents with key stakeholders, whether internal or external, is a huge challenge in highly regulated environments. Many internal tools only provide limited access to external partners, making it tempting to collaborate on documents using unsecure channels. Huddle is the perfect solution to embed a single source of the truth into your company.

Government-grade security

Huddle is a trusted leader in secure collaboration. With government-grade security and bank-level encryption, your clients can be confident that their intellectual property and data is protected; making it a safer way to send and share data than traditional methods such as email.

Collaboration

Huddle allows you to keep control of document versions, co-edit, make comments and revisions and collaborate in real-time from anywhere in the world. All activity conducted in Huddle is fully tracked with the name of users and timestamps of actions made, creating an audit trail along the way that you can generate reports from.

Efficiency

In Huddle you can store, request and organise documents in an easy to manage environment. With all your documents and communications in one centralised, accessible arena, you can save time and frustrating administration whilst keeping projects on track.
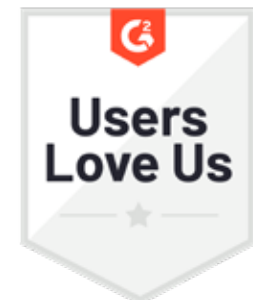
Huddle provided us with a client portal that we knew would be protected and secure. If you imagine each portal as a locker, the client owns the key to this locker, and we both have a collaborative decision on what is held in this locker.

Emilio Martinotti, Managing Partner - Ecovis STLex Studio

SaaS you can trust

G2, a leading provider of business software and service reviews, has awarded Huddle the following badges of recognition: High Performer Europe – Fall 2021 – Europe Cloud Content Collaboration and Users Love Us.

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Huddle helps drive value across your business

Whether you need to collaborate on cross-border bids or provide a more engaging experience, Huddle can add great value to your firm.

Win business

To compete with the best performing firms, companies need to utilise technology to offer a greater level of service. With Huddle, you have the highest grade of security, an easy and faster way to collaborate in real-time as well as creating a personal, more engaging experience your team and clients will appreciate. Huddle puts a support system in place that can make you the front runner when it comes to winning new bids.

Protect your client relationships

The need to retain clients is vital. Huddle gives you the opportunity to engage with your clients in a meaningful way that puts them at the heart of what you do. With Huddle, you provide a central point to effectively project manage and communicate with your clients, helping you to protect your relationship by making clients and stakeholders feel more engaged. When your entire team can see how they directly impact processes and by making everyone aware of their responsibilities, you can show how you are working for them to deliver projects on time and on budget to reach joint goals.

Increase productivity

Huddle improves productivity across teams, making it easier to manage time, fees and budget. Traditional methods for sharing and collaborating on documents are inefficient. Employee time is wasted searching through email attachments or piecing together content from multiple sources. With Huddle, you can accurately track activity, directly assign tasks and keep on top of progress to support your team throughout projects.

Regulatory compliance

Huddle's client portal can help you meet compliance and regulatory demands, including the data protection laws in any jurisdiction you operate in. By having full control of who can access sensitive information and data, you can mitigate the risk of cybercrime which can slow down efforts or grind projects to a complete halt. Huddle features an automatic audit trail that helps you to easily evidence the steps you have taken when storing and sharing documents and data securely.you have taken when storing and sharing documents and data securely.

Including Huddle in our tenders has been an influencing factor on several global deals.
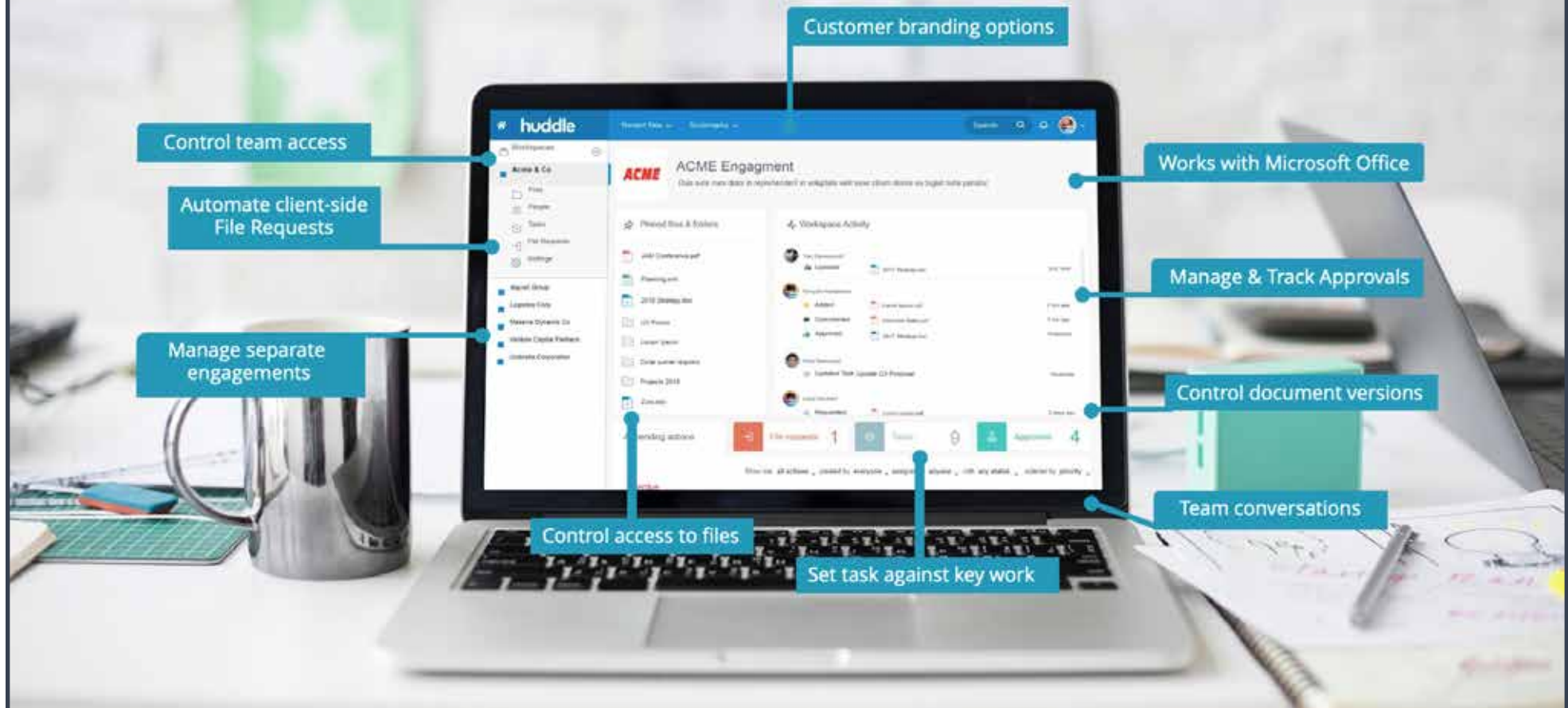
Ria Aird, Business Development Co-ordinator - Baker Tilly International

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A unique Workspace model

Traditionally, collaborating on projects with clients is chaotic and impersonal. Collaborators and reviewers send sensitive information through insecure methods, which mean you lose sight of who is given access and which version is the most up to date. Passing information through multiple sources is highly frustrating and can not only cost you time but also money.

A unique Workspace model

Customer branding options

Control team access

Automate client-side File Requests

Works with Microsoft Office

Manage & Track Approvals

Manage separate engagements

Control document versions

Control access to files

Set task against key work

Team conversations

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Be up and running in no time

With Huddle, you don't need any special tech or additional I.T. support to get started. An internet connection on any of your devices means you are good to go. The unique Workspace is an intuitive and familiar environment which staff and clients alike will be able to access and use outside both yours and your client's firewall. Your I.T. team can rest assured that their valuable time won't be taken up with a prolonged or difficult set up whilst also encouraging best practice across the business.

Huddle saves us weeks of IT effort each year. All major projects require a collaboration portal, but Huddle is by far the easiest of all of them to use."

Nick Ioannou, RGP's Head of IT

Security

- FedRAMP authorised and ISO/IEC 27001:2013 certified

- Security spans administrative, technical and physical safeguards

- Take advantage of the full suite of administrative controls to manage user authentication, access and auditing

File Sharing

- Control individual access rights as well as team permissions, providing instant access

- The client portal is the safest way to keep sensitive data secure both inside and outside of your organisation

- No more file sharing through email which limits your file size; Huddle allows up to 20GB in size.

Collaboration

- You can easily collaborate in real-time no matter where you are

- Each document has its own comment stream to keep you connected

- The most flexible collaboration platform; create branded log-in pages and client portals for a more bespoke experience

Version Control

- Make updates on one document that everyone has access to in one central location

- All documents are synchronised across your devices

- Access historical versions and compare changes that have been made.

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Tasks

- Create visible and actionable tasks

- Managing all tasks in one location encourages productivity

- Quickly filter by task owner, assignee to get real-time insight and track progress

File Request

- Request up to 500 files at a time

- No special software is required, simply drag and drop files into Huddle

- File requests through Huddle are up to 80% more efficient

Mobile Working

- Access what you need, when you need it through mobile (available on android and iOS), tablet or desktop

- Stay on track on the go; make edits and grant approvals wherever you are

- Lost a device? Remotely wipe Huddle app data if a device is lost or stolen

Integrations

- Use automation platforms like Microsoft Power Automate to connect Huddle with hundreds of other apps and services.

- Build your own integrations to reduce repetitive tasks

- Open Microsoft Office 365 directly from within Huddle

Working with such a large team, it was essential that we had one shared platform to provide a single reference point for everyone. We needed to make sure communications were consistent across the whole service. Following the success of this project, we want to increase our use of Huddle, bringing collaboration to the forefront and reducing inbox overload.

Simon Littlewood, Head of Business Growth Services – Grant Thornton

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The is the cloud-based document collaboration and client portal solution that makes it easy for teams to stay productive, working securely beyond the firewall with colleagues, partners and clients.

IdeagenHuddle is a leader in collaborative technology throughout highly regulated industries as well as being trusted by governments at all levels. Huddle helps your teams come together around your most important initiatives, making it easy for internal teams, clients and stakeholders to collaborate on projects. Share and edit files, assign tasks and track team activity in a secure, simple to use and efficient environment.

Make Ideagen Huddle your solution of choice.

BOOK A DEMO

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