

## THE BUZZ POWER

LEARN HOW BUZZ IS MAKING A DIFFERENCE IN EVERYDAY PRODUCTIVITY AS WELL AS THE BOTTOMLINE FOR OTHER PRACTITIONERS LIKE YOU.

“We have avoided countless rehospitalizations due to secure messaging and the ability to quickly share patient information with community partners.”

- Vice President, Care Navigation

“Everyone should be using something like this. It really has changed how we operate on a day-to-day basis.”

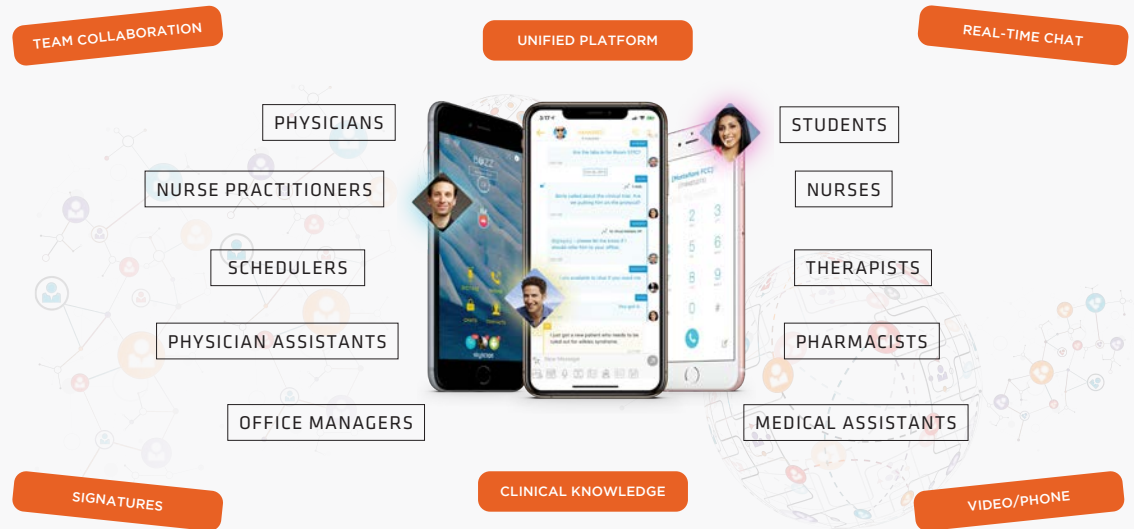
- Vice President, Clinical Care

“Our patients ultimately receive more timely and effective care.”

- Case Manager, Clinical Education



## COMMUNICATION & COLLABORATION PLATFORM



### MEET BUZZ!

Buzz is a HIPAA-secure platform that simplifies real-time information exchanges between healthcare providers & care coordination teams to achieve highly efficient, patient-centric communication.

The platform builds upon the familiar conversational paradigm popularized in social media, with a host of collaborative and secure modalities suitable for the healthcare environment, enabling information sharing, dictation, private calls, text, audio, video, images, charts & reports, telehealth, polling, bi-directional electronic faxes, secure email integration, and document signing. Finally, get lightning quick answers from trusted clinical resources and integrate AI/ChatGPT seamlessly in your workflow to complete routine tasks and perform omni-channel communication with others.

### A PERFECT COMPANION FOR YOU

IF YOU ARE A HEALTHCARE PROVIDER, YOU MUST HAVE BUZZ. IT'S THAT SIMPLE!

Buzz has become a popular choice for Physicians, Nurses, Office Managers, Therapists, and Residencies, Fellowships and Medical/Nursing educational settings.

GETTING STARTED IS FREE & EASY - IT TAKES LESS THAN 5 MINUTES!

## HERE IS HOW BUZZ CAN HELP YOU

### Buzz offers Secure Communication for Better Care.

Buzz is a must-have tool for any healthcare provider who communicates (well that's everyone, isn't it?) with others. And oh, it must be secure and must protect the privacy of patients. Buzz is ideal because it fits into the daily workflow of communication, collaboration, and documentation sharing needs, including patient-related or other administrative exchanges. Free, Intuitive, HIPAA-compliant & Comprehensive - combines the power of Slack, Zoom, DocuSign, WhatsApp and Skyscape Clinical Library in a simple platform. Plus the good news is that it is not dependent upon which EHR you use. It finds the right participant as seamlessly as you can call or text them.

With Buzz you can expect to dramatically increase your productivity as all modes of communication will be at your fingertips in one single unified experience. Buzz helps you cut down on wait times, keeps you in constant touch with your teams, makes you instantly aware when reports are in, and best of all allows you to tag and search past communications.

As Buzz is HIPAA-secure, you stay compliant 100% of the time. Communicating with your colleagues has never been easier.

PATIENT-CENTRIC

BETTER OUTCOMES

MOBILE + DESKTOP

HIPAA-COMPLIANT



## 5-IN-1 COMBINATION

Buzz combines the Power of 5 Platforms built in a Single Powerful Package:

- **Slack** for Team collaboration
- **WhatsApp** for Chat & information
- **DocuSign** for Consents
- **Zoom** for Telehealth/Video
- **Skyscape Medical Library** for Clinical Answers



POWERFUL BEST-OF BREED, INTEGRATED COMMUNICATION & COLLABORATION PLATFORM

## TELEHEALTH

- Simple, Browser Based Telehealth for Patients
- Include Phone participants on-the-fly for patients without a Smart phone
- Dictation and Voice Transcription
- Easy co-ordination of pharmacies and medical services through integrated maps
- 'Read Out Loud'
- Clinic-in-a-Box
- Integrate Conversations with Your EHR Software



EASY-TO-USE FOR PATIENTS - NO APP DOWNLOAD HASSLES

# MESSAGING

- Secure 1:1 & Group Chats
- Free Personalized Phone Number
- Buzz to Telephone Calls
- Caller ID/ Phone Number Masking
- Automated Updates
- End-to-End-Encryption
- Messaging at Point-of-Care



FREE VIRTUAL PHONE NUMBER, CALLER-ID MANAGEMENT & MORE

# COLLABORATION

- Setup & Manage Distribution Lists
- Event and Appointment Setting
- Group and Team Collaboration
- Conversation History
- Conversation Editing (With Audit Trail)
- Secure Links via SMS & Emails
- Analytics



MANAGE COMMUNICATION WITHOUT DISRUPTING YOUR WORKFLOW

# WORKFLOW

- Multimedia Attachments
- E-Signatures and Document Editor
- Seamless AI/ChatGPT Integration
- Secure Email Integration
- Bi-directional Fax Integration
- Organization Management
- EHR Integration
- Institutional Security
- Reporting Security



INSURANCE DOCUMENTS, REPORTS, CONSENT, ONBOARDING FORMS

# CLINICAL KNOWLEDGE

- Lightning Quick Answers
- Access to Full Skyscape Medical Library
- AI Integration for Clinical Information and Omni-Channel Dissemination
- Inline information - never leave the platform
- In-Conversation Context for Clinical Answers
- Search Drugs, Treatment, Labs, Calculators and Algorithms



SKYSCAPE'S VAST MEDICAL LIBRARY AVAILABLE FOR QUICK CONSULT



## PATIENT-CENTRIC COMMUNICATION. BETTER OUTCOMES FOR EVERYONE!

We have made Buzz extremely easy & intuitive. You can simply get started in less than 5 minutes on your mobile (Android or iOS device) or even on a web browser on your desktop/laptop.

Your organization can adopt Buzz quickly as there is no complex setup and onboarding is as easy as 1-2-3!

Simply visit <https://buzz.skyscape.com/GetBuzz> and follow the instructions.

For more information, questions or a demonstration, our Buzz Success Team is available to assist you and your colleagues. Contact us:

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Phone: (508) 299-3000. Fax: (508) 299-3001

Email: [buzz@skyscape.com](mailto:buzz@skyscape.com)

Web: [buzz.skyscape.com](https://buzz.skyscape.com)

Buzz Assistant: (920) 644-7000 - send 'BUZZ' as a text message for a 1-step registration.



PATIENT



### COMMUNITY COLLABORATION AT ITS BEST!



PROVIDER TEAM COORDINATING CARE WITH BUZZ ACROSS MULTIPLE ORGANIZATIONS

VISIT OUR WEBSITE [BUZZ.SKYSCAPE.COM](https://buzz.skyscape.com) FOR CASE STUDIES AND MORE ...

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*So many times, a technology solution looks good to the executive team, but the end-user has to adopt it for it to actually be successful. As we rolled out the BUZZ App and built it out per our process, the team started to see the power! The way our agency uses BUZZ is that we build out “patient channels”. Each patient channel (group) is titled with the patient’s name and DOB. From there, our Intake department adds the DON, ADON, scheduler, COO, Client Care Coordinator, and the SOC nurse that has been assigned to the patient to admit. After admission, the SOC nurse communicates on BUZZ that the admission has been completed, the frequency and suggested therapy Evaluations needed. The scheduler sees that communication and works to assign the therapies and adds those care team members to the channel. If there are any other disciplines that need to be added, the process repeats. In the end, a custom care coordination team has been built and ALL communication is shared with the appropriate team members so everyone has visibility of the play-by-play for that patient. This also provides a safety net with upper-level eyes on ALL channels and can step in and support or triage if necessary. This also makes case management so much better because it creates true leadership opportunities in a field-driven industry just by collective and collaborative care coordination. I ask myself quite frequently how we ever survived without our beloved BUZZ!”*

***- Principal, Home Healthcare Agency***